## **GME Program Coordinator Excellence Award 2015**



The GME Program Coordinator Excellence Award honors and recognizes the crucial role that program coordinators play in the success of a residency/fellowship program. The ACGME congratulates the recipients of the 2015 GME Program Coordinator Excellence Award.



**Cynthia Neal** 

Family Medicine Long Beach Memorial Medical Center Long Beach, CA

## Nominators had this to say:

"I have observed Cindy's work over the past 20 years and have always been impressed with her devotion to the program as well as her commitment to providing the residents with the best experience possible."

"She continues to find creative ways to make learning fun but still get the job done. In preparation for the site visit in 2012 she developed a "Family Medicine Jeopardy" game with questions directly related to the program that she thought the surveyors might ask the residents. She

purchased some buzzers and made the whole experience a lot of fun. The pay-off was that the residents were prepared and the program received full accreditation once again (for the 5th time in a row)."

"It is difficult to comprehend the many lives that Cynthia has touched during her 41 years as a Residency Coordinator. She has mentored, counseled and "mothered" several generations of residents and their families with her wit, compassion and commitment. Cynthia has excelled in every facet of her profession and is always willing to assist the University with special projects and innovations."

"Creatively, she is a font of ideas and an invaluable resource for innovative approaches both to education and to administration. In 1987 she assisted our then-Program Director to initiate a process wherein all of our incoming interns are admitted to the hospital overnight incognito, the better for them to experience a little of what their patients will endure. Residents continue to have this experience to this day."