## 2011 Parker J. Palmer Courage to Lead Award Recipients





## James R. Zaidan, MD, MBA

Designated Institutional Official Emory University Atlanta, GA

## Nominators had this to say:

"Dr. Zaidan manages a complicated environment with over 1,000 residents at five major, autonomous teaching institutions which include a University tertiary referral center, and elite pediatric trauma and referral center, and the regions only public hospital and level 1 trauma center. Dr. Zaidan keeps the ship afloat and on course with a combination of communicating a clear vision of values and

principle, fostering a strong collaborative environment among the many program directors, and careful stewardship of the institutions' resources. Dr. Zaidan not only oversees the day-to-day business of the GME office and chairs the monthly GME committee meetings, but also personally directs and documents the internal reviews of the vast majority of the Emory training programs. He personally reviews every ACGME communication, and he takes his red pen to every PIF in as much to educate and develop his program directors as to ensure the level of quality upon which he insists."

"Dr. Zaidan's courage in leadership was never more apparent than in the winter of 2008, when Emory's primary training site, Grady Memorial Hospital was approaching possible closure. Residents and faculty were barraged with daily media stories of an impending shut down and besieged by journalists. Despite this atmosphere of uncertainty, Dr. Zaidan was able to chart a clear course by laying out reassuring expectations for all residents and obtained guarantees of continued support from Emory for resident to complete their training if Grady did close. Not one of more than a 1000 residents chose to pursue training elsewhere."