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Milestones Supplemental Guide

This document provides additional guidance and examples for the Nephrology Milestones. This is not designed to indicate any specific requirements for each level, but to provide insight into the thinking of the Milestone Work Group.

Included in this document is the intent of each Milestone and examples of what a Clinical Competency Committee (CCC) might expect to be observed/assessed at each level. Also included are suggested assessment models and tools for each subcompetency, references, and other useful information.

Review this guide with the CCC and faculty members. As the program develops a shared mental model of the Milestones, consider creating an individualized guide (Supplemental Guide Template available) with institution/program-specific examples, assessment tools used by the program, and curricular components.

Additional tools and references, including the Milestones Guidebook, Clinical Competency Committee Guidebook, and Milestones Guidebook for Residents and Fellows, are available on the <u>Resources</u> page of the Milestones section of the ACGME website.

Patient Care 1: Acute Kidney Injury Overall Intent: To diagnose and treat acute kidney injury	
Milestones	Examples
Level 1 Creates a basic differential diagnosis for patients with acute kidney injury using the history and physical exam	 For an 85-year-old man that presents with nausea, vomiting, hypotension, and worsening kidney function, the differential includes pre-renal, post-renal, and intrinsic acute kidney injury
Develops a basic diagnostic plan	 Orders ultrasound, blood and urine chemistries, and urine sediment
Develops a basic management plan	 Administers isotonic fluids and recommends chemistries be re-checked
Level 2 Formulates a comprehensive differential diagnosis for patients with acute kidney injury using a focused history and physical exam	 For an 85-year-old man that presents with nausea, vomiting, hypotension, and worsening kidney function, identifies a distended bladder on exam
Recommends diagnostic testing to inform the differential diagnosis	 Orders ultrasound and discovers obstruction; uncovers severe hyperkalemia
Identifies patients who need urgent treatment, including dialysis and medication adjustment	 Has urinary catheter placed, and orders urgent dialysis when urine output does not increase
Level 3 Formulates a prioritized differential diagnosis for patients with acute kidney injury	• For a 25-year-old woman with a history of lupus presents with joint pain, rash, and acute kidney infection, takes a history that includes questions about nonsteroidal anti- inflammatory drugs (NSAID) use and immunosuppression adherence, and formulates a differential diagnosis that includes glomerulonephritis, thrombotic microangiopathy, NSAID toxicity, and acute tubular necrosis
Interprets diagnostic test results, including evaluation of urine sediment, laboratory and imaging studies, and kidney biopsy	 Identifies active urine sediment, interprets serologic work-up, and, in consultation with the pathologist, identifies class of lupus nephritis
Develops and implements a management plan, including dialysis modality selection and/or disease-specific treatment	 Prescribes steroids and in consultation with the attending, suggests an immunosuppression regimen
Level 4 Independently formulates a prioritized differential diagnosis for patients with common and uncommon causes of acute kidney injury	 For a 63-year-old male undergoing chemotherapy for non-small-cell lung cancer with declining kidney function, hypotension, and severe metabolic acidosis, formulates a differential diagnosis that includes acute tubular necrosis as well as thrombotic microangiopathy and tumor effects (anaerobic metabolism)

Independently interprets and integrates diagnostic test results	 Interprets testing in conjunction with the other specialists caring for the patient
Independently develops and implements a management plan with consideration of patient acuity and complexity	 Accurately prescribes and manages continuous renal replacement therapy to manage renal failure and acidosis
Level 5 Independently formulates a prioritized differential diagnosis with consideration of rare or newly recognized causes of acute kidney injury	 For a 63-year-old man with subacute kidney injury, adenopathy, and pancreatic enzyme elevations, formulates a differential diagnosis that includes acute tubular necrosis, interstitial nephritis, and IgG4-related disease
Identifies indications for ordering advanced diagnostic studies	• Performs kidney biopsy demonstrating lymphoplasmacytic infiltration and fibrosis, with IgG4-positive plasma cells
Formulates a management plan incorporating novel therapies	Reviews literature and coordinates care with other subspecialists
Assessment Models or Tools	 Case based discussion Case conferences assessment Direct observation In-training examination Medical record (chart) review
Curriculum Mapping	
Notes or Resources	 Kidney Disease Improving Global Outcomes. Clinical practice guideline for acute kidney injury. <i>Kidney International Supplements</i> (2012) 2, 1; doi:10.1038/kisup.2012.1. https://kdigo.org/wp-content/uploads/2016/10/KDIGO-2012-AKI-Guideline-English.pdf Accessed 2019. National Kidney Foundation, Kidney Disease Outcomes Quality Initiative. Guidelines and commentaries. https://www.kidney.org/professionals/quidelines/quidelines_commentaries Accessed 2019. Macedo E, Mehta RL. Continuous diaslysis therapies: core curriculum 2016. <i>Am J Kidney Dis.</i> 2016 Oct;68(4):645-657. doi: 10.1053/j.ajkd.2016.03.427. Epub 2016 May 28. https://www.ncbi.nlm.nih.gov/pubmed/27241853 Accessed 2019. Moore PK, Hsu RK, Liu KD. Management of acute kidney injury: core curriculum 2018. <i>Am J Kidney Dis.</i> 2018 Jul;72(1):136-148. doi: 10.1053/j.ajkd.2017.11.021. https://www.ajkd.org/article/S0272-6386(17)31141-1/fulltext Accessed 2019.

Milesteres	Fremulae
Milestones	Examples
Level 1 Lists the indication(s) for initiation of chronic dialysis	• Lists that a 45-year-old man is presenting with nausea, vomiting, weight loss, dysgeusia, lower extremity edema, hyperkalemia, and acidosis
Lists common complications in patients on chronic dialysis	 Recognizes that dialysis initiation should be slow and gradual
Identifies types of dialysis access and common access complications	• Has a temporary dialysis catheter inserted, educates patients on dialysis modality and if the patient chooses hemodialysis, and advises placement of an arteriovenous fistula
Level 2 Selects appropriate dialysis modality and writes patient-specific hemodialysis and peritoneal dialysis prescriptions	 For a 60-year-old woman performing chronic peritoneal dialysis presenting with abdominal pain, writes basic continuous ambulatory peritoneal dialysis prescription
Assesses for common complications of chronic dialysis	• Sends fluid cell count and culture, and discusses empiric and culture-based treatment options
Performs basic assessment of dialysis accesses	• Examines peritoneal dialysis catheter tunnel assessing for exit site (and tunnel) infection
Level 3 Modifies a dialysis prescription based on patient assessment	• A 50-year-old woman undergoing chronic dialysis via a left upper arm arteriovenous fistula, being administered activated vitamin D for secondary hyperparathyroidism, with worsening hypercalcemia, and high venous pressures
Treats common complications of chronic dialysis	Changes to a non-calcium-based phosphate binder, adjusts dialysis calcium concentration, and adjust activated vitamin D therapy
Develops a diagnostic and therapeutic plan for management of common access complications	Has a fistulagram performed to diagnose and optimize access function
Level 4 Independently manages patients receiving dialysis	When a 52-year-old woman develops hypotension during chronic dialysis session, reduces ultrafiltration rate, and evaluates for change in cardiac function
Independently anticipates and manages common and uncommon complications of chronic dialysis	 Recognizes the urgency of development of cardiac tamponade and requests echocardiogram and cardiology consult

Develops a diagnostic and therapeutic plan for management of uncommon access complications	 Recognizes that fistula dysfunction (recirculation) could have led to under-dialysis and orders recirculation studies and fistulagram
Level 5 Identifies the complexities of providing quality care to a population of patients receiving dialysis	 Manages dialysis unit quality improvement measures, medical directorship duties, and responsibilities
Anticipates and manages the breadth of comorbid medical and technical complications in the patient on dialysis, including when dialysis is not appropriate	 For an 87-year-old man on chronic hemodialysis with worsening dementia, counsels family and care team around discontinuing dialysis
Assessment Models or Tools	Case based discussion
	 Case conferences assessment Direct observation
	In-training examination
	Medical record (chart) review
	Simulation
Curriculum Mapping	•
Notes or Resources	 Kidney Disease Improving Global Outcomes Guidelines. <u>https://kdigo.org/guidelines/</u> Accessed 2019. National Kidney Foundation, Kidney Disease Outcomes Quality Initiative. Guidelines and commentaries. <u>https://www.kidney.org/professionals/guidelines/guidelines_commentaries</u> Accessed 2019.

Patient Care 3: Chronic Kidney Disease Overall Intent: To evaluate causes, diagnosis, and treatment for a patient with chronic kidney disease	
Milestones	Examples
Level 1 Develops a differential diagnosis of causes of chronic kidney disease	• Includes diabetic kidney disease and obstruction in the differential for a 75-year-old man with type 2 diabetes mellitus and a serum creatinine of 3.0 mg/dl for at least three months
Develops a basic diagnostic plan for patients with chronic kidney disease	• Orders quantification of proteinuria and fundoscopic exam in a patient with suspected diabetic kidney disease
Identifies stages of chronic kidney disease and how it relates to patient prognosis	• Identifies correct stage of chronic kidney disease based on estimated glomerular filtration rate and recognizes that progression will vary by degree of albuminuria
Level 2 Expands the differential diagnosis based on specific history/physical information	• Obtains history of NSAID use and claudication in a patient with an estimated glomerular filtration rate of 25 ml/min/1.73m ² , and expands the differential diagnosis to include medication toxicity and atherosclerotic kidney disease
Modifies the diagnostic plan based on evolving clinical data for patients with chronic kidney disease	Orders Doppler of renal arteries in a patient with chronic kidney disease and peripheral vascular disease
Develops a management plan to slow chronic kidney disease progression	• Discontinues NSAIDs, prescribes a renin-angiotensin aldosterone system inhibitor and a statin
Level 3 Reformulates the differential diagnosis as necessary for atypical disease presentations	• Identifies a more rapid progression of disease than expected for a patient with diabetic kidney disease, and expands differential to include acute glomerulonephritis
Identifies patients with chronic kidney disease who require more evaluation, including kidney biopsy	 Orders a kidney biopsy in a patient with chronic kidney disease and unexplained dysmorphic red cells in the urine
Develops a management plan for chronic kidney disease complications and discusses treatment options	• Develops a management plan to treat complications of chronic kidney disease including anemia, metabolic acidosis, and secondary hyperparathyroidism
Level 4 Independently diagnoses common and uncommon causes of chronic kidney disease	 Suspects a monoclonal gammopathy in a 71-year-old patient with a serum creatinine of 2.4 mg/dl, calcium of 11.1 mg/dl, and a hemoglobin of 8 g/dl
Identifies indications for ordering advanced or novel diagnostic studies	• Recognizes anemia out of proportion to stage of chronic kidney disease in the above patient and orders a serum protein electrophoresis with immunofixation

Independently leads the preparation for the next steps in management of progressive chronic kidney disease and integrates patient-specific goals of care	• Discusses a comprehensive management plan in an 87-year-old patient with a glomerular filtration rate of 8 ml/min/1.73m ² including dialysis options based on the patient's and/or referral to palliative care
Level 5 Independently recognizes rare and newly described causes of chronic kidney disease	 Suspects Fabry's disease in a woman with anhidrosis, proteinuria, and neuropathy who presents with increasing dyspnea on exertion
Identifies candidates for enrollment in research and novel and emerging therapies	• Assists a patient with rare disease in referring to clinical trial participation and/or pursuing genetic testing
Assessment Models or Tools	 Case based discussion Case conferences assessment Direct observation In-training examination Medical record (chart) review
Curriculum Mapping	
Notes or Resources	Kidney Disease Improving Global Outcomes. CKD evaluation and management. https://kdigo.org/guidelines/ckd-evaluation-and-management/ accessed 2019.

Patient Care 4: Transplant Overall Intent: To manage care of the transplant patient from pre-transplant assessment, routine monitoring after transplant, complications including rejection and allograft failure	
Milestones	Examples
Level 1 Discusses indications and contraindications for kidney transplantation	• Identifies a 54-year-old patient with an estimated glomerular filtration rate of 12 ml/min/1.73m ² with IgA Nephropathy and no other medical history as an excellent candidate for transplant evaluation
Identifies the presence of kidney allograft dysfunction	• Recognizes the significance of increase in serum creatinine of > 0.3 mg/dl from last prior value in a patient who had a kidney transplant 6 months ago
Lists indications for common kidney transplant immunosuppressive medications	• Lists classes of immunosuppression medications and the importance of drug adherence
Level 2 Identifies and counsels patients and families regarding kidney transplant candidacy and the evaluation process	 Refers a patient for routine medical care prior to transplant evaluation and educates family members about the possibility of kidney donation
Generates a differential diagnosis for common causes of kidney allograft dysfunction	• Suspects acute rejection, pyelonephritis, or obstruction in a kidney transplant recipient who presents with an elevation in serum creatinine and tenderness over the allograft
Identifies common and uncommon complications of immunosuppressive medications	 Identifies tremors, headache, hyperkalemia, and microangiopathy as complications of calcineurin inhibitors
Level 3 Manages stable ambulatory post- transplant patients	• Orders timeline-specific testing in an allograft recipient including chemistries, drug levels, and donor-specific antibodies, and counsels about routine health care maintenance including use of sunscreen
Generates a differential diagnosis for uncommon causes of kidney allograft dysfunction and an initial management plan for common causes of kidney allograft dysfunction	• Suspects graft thrombosis or adenovirus infection in a recent kidney transplant recipient with tenderness over the allograft and gross hematuria, and orders an allograft ultrasound, urinalysis and culture, donor specific antibodies, and biopsy when culture is negative
Manages immunosuppressive medications, including common complications and drug interactions	 Recognizes gastrointestinal complications of mycophenolate and adjusts dose of the medication

Level 4 Independently manages stable and unstable post-transplant patients	 Creates a robust differential diagnosis for a patient who underwent kidney transplantation 10 years earlier and is now presenting with pancytopenia, hypotension, and elevated serum creatinine Monitors donor specific antibodies in patients at increased risk of antibody-mediated rejection
Independently generates a differential diagnosis and management plan for uncommon causes of kidney allograft dysfunction	 Recognizes the differential diagnosis of opportunistic infections, malignancy, and microangiopathy in the above patient, and orders hemolysis labs, infectious work-up, drug levels, and schedules a kidney biopsy
Independently manages immunosuppressive medications, including patients with allograft dysfunction and failure	• Tapers immunosuppressive medications and transitions to dialysis in a patient with severe fibrosis on allograft biopsy
Level 5 Identifies opportunities to improve kidney transplantation access and outcomes	 Recognizes the lack of transplant referrals from a chronic kidney disease clinic and creates an educational module to increase referrals Screens patient's family and friends as potential live donors
Identifies novel and emerging therapies for immunosuppression and transplant dysfunction	 Suggests alternate immunosuppression in a patient with post-transplant lymphoproliferative disorder
Assessment Models or Tools	Case based discussion
	Case conferences assessment
	Direct observation
	In-training examination Medical record (chart) review
	 Medical record (chart) review Morbidity and mortality conference presentation assessment
Curriculum Mapping	
Notes or Resources	 Kidney Disease: Improving Global Outcomes (KDIGO) Transplant Work Group. KDIGO clinical practice guideline for the care of kidney transplant recipients. Am J Transplant. 2009 Nov;9 Suppl 3:S1-155. doi: 10.1111/j.1600-6143.2009.02834.x. https://www.ncbi.nlm.nih.gov/pubmed/19845597 Accessed 2019.

Patient Care 5: Fluid and Electrolytes Overall Intent: To identify, diagnose and manage fluid and electrolyte disorders	
Milestones	Examples
Level 1 Creates a differential diagnosis and initial management plan	• For a 54-year-old woman presents with hyponatremia to 125 mEq/L, the differential includes syndromes of inappropriate antidiuretic hormone secretion (SIADH) and water intoxication, and recommends checking serum and urine osmolality, and instituting a fluid restriction
Level 2 Develops a comprehensive differential diagnosis, recommends initial diagnostic testing, and identifies patients who require urgent treatment	• For an 85-year-old man presents with urinary obstruction and potassium of 8 mEq/L, recommends a Foley catheter, electrocardiogram (EKG), IV calcium gluconate, and rapid-acting potassium lowering therapies, and recognizes the urgency of repeat evaluation and considers urgent intermittent hemodialysis
Level 3 Develops a prioritized differential diagnosis, interprets diagnostic test results, and implements a comprehensive management plan	 For a 46-year-old man with a history of alcoholism presents with altered mental status and a sodium of 106 mEq/L, coordinates a comprehensive work-up and recommends hypertonic saline for symptomatic hyponatremia, including management of overcorrection For a 40-year-old woman who presents with nonproductive cough and hypercalcemia to 14 mg/dL and suppressed parathyroid hormone, orders and interprets a complete work-up of elevated 1,25-vitamin D, elevated angiotensin converting enzyme (ACE) level and chest x-ray with hilar fullness and diagnoses likely sarcoidosis; recommends isotonic crystalloids, loop diuretics, and corticosteroids
Level 4 Independently formulates a differential diagnosis, including common and uncommon causes, and adjusts management plan based on patient response	• A 21-year-old pregnant woman presents for medical evaluation of hypokalemia and hypomagnesemia. After a comprehensive medication review, considers genetic causes including Gitelman syndrome and follows the patient in clinic and adjust doses of supplements over the ensuing months
Level 5 Independently and effectively manages unusual, rare, or complex fluid and/or electrolyte disorder(s)	Recognizes the need to measure fibroblast growth factor 23 (FGF-23) in a 67-year-old woman with hypophosphatemia and heterotopic ossification multiple fractures
Assessment Models or Tools	 Case-based discussion Case conferences assessment Direct observation In-training examination Medical record (chart) review
Curriculum Mapping	
Notes or Resources	Rose BD, Post T. Clinical Physiology of Acid-Base and Electrolyte Disorders (Clinical Physiology of Acid Base & Electrolyte Disorders). 5th edition. McGraw-Hill Education/Medical; 2001

Patient Care 6: Hypertension Overall Intent: To identify, diagnose, and treat hypertensive disorders

Milestones	Examples
Level 1 Diagnoses and manages hypertension, proposes initial evaluation for secondary causes, and recognizes hypertensive emergencies	 When a 35-year-old woman is referred for hypertension to 220 mmHg systolic on hydralazine and metoprolol, a suboptimal medical regimen is recognized and considers if the patient has risk factors for secondary hypertension; assesses for evidence of acute end organ dysfunction
Level 2 Develops a differential diagnosis, evaluates causes of secondary and resistant hypertension, and proposes a management plan	 When a 54-year-old man is referred for hypertension in the setting of hypokalemia and metabolic alkalosis, a potential syndrome of mineralocorticoid excess is recognized and an appropriate workup is initiated; reviews the patient's diet and medications, and ensures that first-line therapies are being used
Level 3 Interprets the results of specialized testing for secondary and resistant hypertension, and adjusts management plan based on treatment results and patient comorbidity	 In the Level 2 example above, appropriately interprets aldosterone levels and plasma renin activity, and recommends adrenal imaging and initiation of a mineralocorticoid receptor antagonist
Level 4 Independently develops and implements a management plan for secondary and resistant hypertension, and adjusts therapy based on patient acuity and complexity	 For a 43-year-old woman with a kidney transplant who presents with progressive and poorly controlled hypertension, creates a differential diagnosis that includes tacrolimus toxicity and renal artery stenosis; recommends checking tacrolimus levels and a transplant kidney ultrasound, interprets an imaging study showing transplant renal artery stenosis; and recommends appropriate intervention
Level 5 Independently and effectively manages unusual, rare, or complex presentations of hypertension	 For a 52-year-old man with hypertension, gout, and progressive chronic kidney disease who presents with worsening hypertension, a thorough social history reveals an occupational exposure to lead and the learner considers lead nephropathy in the differential; orders and interprets appropriate testing and involve experts in the field in the patient's care
Assessment Models or Tools	 Case-based discussion Case conferences assessment Direct observation In-training examination Medical record (chart) review
Curriculum Mapping	•
Notes or Resources	 American College of Cardiology. New ACC/AHA high blood pressure guidelines lower definition of hypertension. <u>https://www.acc.org/latest-in-</u> <u>cardiology/articles/2017/11/08/11/47/mon-5pm-bp-guideline-aha-2017/</u> Accessed 2019.

KDIGO. KDIGO Clinical practice guideline for the management of blood pressure in
chronic kidney disease. https://kdigo.org/wp-content/uploads/2016/10/KDIGO-2012-
Blood-Pressure-Guideline-English.pdf Accessed 2019.

Patient Care 7: Competence in Procedures Overall Intent: To perform required procedures and manage any related complications	
Milestones	Examples
Level 1 Discusses the indications for and assists with all procedures	• Identifies need for and assists in the performance of kidney biopsy in a 57-year-old man presenting with microscopic hematuria, nephrotic-range proteinuria, and worsening kidney function
Discusses potential procedural complications	• Obtains appropriate informed consent from the patient, discussing risks of bleeding and other complications
Level 2 Performs procedures, with direct supervision	• Performs localization by ultrasound and other key portions of the biopsy procedure under immediate supervision
Recognizes complications of procedures and enlists help	• Requests urgent imaging, hemoglobin level, and frequent vital signs for a patient with post-biopsy pain and hypotension
Level 3 Competently performs procedures, with indirect supervision	Properly sets up the sterile field and successfully places a temporary internal jugular hemodialysis catheter
Manages complications of procedures, with supervision	• Requests chest x-ray and consults thoracic surgery for a patient who develops acute shortness of breath after hemodialsy is catheter placement
Level 4 Proficiently and independently performs procedures	Serves as the primary operator for localization and performance of kidney biopsy with minimal supervision
Anticipates and independently manages complications of procedures	 Identifies an expanding hematoma immediately after biopsy and recommends additional ultrasonographic evaluation, monitoring, and other imaging as necessary Identifies and manages anticoagulant and antiplatelet use, severe hypertension, and thin renal cortex as risk factors for biopsy complications
Level 5 Serves as an educational resource for procedures and their complications	Assists other learners in placing temporary hemodialysis catheters
Assessment Models or Tools	 Case-based discussion Case conferences assessment Checklist review Direct observation In-training examination Medical record (chart) review Morbidity and mortality conference presentation assessment Simulation

Curriculum Mapping	
Notes or Resources	• Lucian RL, Moeckel GW. Update of the native kidney biopsy curriculum 2019. Am J
	Kidney Dis. 73(3):404-415. https://www.ajkd.org/article/S0272-6386(18)31102-8/pdf
	Accessed 2019.
	Hogan JJ, Mocanu M, Berns JS. The native kidney biopsy: update and evidence for best
	practice. Clin J Am Soc Nephrol. 2016 Feb 5;11(2):354-62.
	https://www.ncbi.nlm.nih.gov/pubmed/26339068
	• Clark EG, Barsuk JH. Temporary hemodialysis catheters: recent advances. Kidney Int.
	2014 Nov; 86(5): 888-895. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4220490/ 2020.

Medical Knowledge 1: Physiology and Pathophysiology	
Overall Intent: To demonstrate advanced knowledge of physiology, pathophysiology, and the basic sciences through integration with diagnosis and management	
Milestones	Examples
Level 1 Identifies key clinical physiological and pathophysiological concepts	• Explains normal kidney handling of sodium and identifies major pathophysiologic changes that occur in patients with ascites and edema
Identifies key basic science concepts (e.g., histopathology, immunology, genetics, molecular biology)	 Knows nephron segment localization of major transport pathways, such as Na-H exchanger, NaCl cotransporter, NaK2Cl cotransporter
Level 2 Demonstrates knowledge of more complex clinical physiology and pathophysiology	 Explains normal kidney water handling and identifies changes that occur in patients with hyponatremia
Demonstrates knowledge of more complex basic science concepts	• Explains principal determinants of glomerular filtration and its regulation
Level 3 Applies knowledge of common clinical pathophysiology to diagnosis and management	 Uses electrolyte-free water clearance to develop a differential diagnosis and treatment plan for a patient with hyponatremia
Applies knowledge of basic science concepts of common diseases to diagnosis and management	 Uses urine testing results to treat a patient with recurrent calcium oxalate nephrolithiasis, hypercalciuria, and hypocitraturia
Level 4 Integrates knowledge of advanced clinical pathophysiology with diagnosis and management	 Describes the pathophysiology of apparent mineralocorticoid excess syndromes and uses this knowledge to order additional diagnostic studies.
Integrates knowledge of advanced basic science concepts of less common diseases with diagnosis and management	 Distinguishes between proximal and distal renal tubular acidosis, and explains relevant physiology, pathophysiology, and treatment of each
Level 5 Researches newly described and emerging clinical physiology and pathophysiology concepts	 Helps to identify and recognize implications of complement system abnormalities in a patient with C3 glomerulopathy
Researches newly described and emerging basic science concepts	 Explains the use of genome-wide association study and whole exome sequencing in kidney disease research
Assessment Models or Tools	 Direct observation In-training exam

	Medical record (chart) audit
Curriculum Mapping	
Notes or Resources	 American Journal of Kidney Diseases. Core curriculum in nephrology.
	https://www.ajkd.org/content/corecurriculum. Accessed 2019.
	• Zeidel ML, Hoenig MZ, Palevsky PM. A new CJASN series: renal physiology for the
	clinician. CJASN. July 2014, 9(7)1271; DOI DOI: https://doi.org/10.2215/CJN.10191012
	Accessed 2019.

Medical Knowledge 2: Pharmacology and Therapeutics Overall Intent: To demonstrate knowledge of pharmacology and therapeutics through assessment and management of drug dosing and toxicology

Milestones	Examples
Level 1 Demonstrates knowledge of	 Recognizes the sites of action of the different classes of diuretics
pharmacology	
Recognizes kidney toxicity of common	 Identifies NSAIDs, intravenous contrast, and aminoglycosides as potentially nephrotoxic
medications and effects of intoxicants	
Level 2 Recognizes the effect of kidney disease	• Increases the dose of furosemide and changes from oral to intravenous administration in a
on pharmacokinetics of medications	patient with acute kidney infection and acute heart failure
Employs strategies to minimize drug toxicity in	 Adds chlorthalidone to manage hyperkalemia and resistant hypertension in a patient
common scenarios	receiving an ACE inhibitor
Level 3 Monitors and adjusts the choice and	 Decreases the dose of cefepime in a critically ill patient who develops acute kidney
dosing of common medications	infection
Employs strategies to minimize drug toxicity in	 Prescribes pravastatin instead of simvastatin to a kidney transplant recipient receiving
complex scenarios	cyclosporine
Level 4 Monitors and adjusts the choice and	 Decreases the dose of digoxin in a patient with advanced chronic kidney disease
dosing of uncommon medications	
Identifies strategies to manage drug toxicities	Prescribes acute hemodialysis in a patient with salicylate intoxication and metabolic
and acute intoxications	acidosis refractory to conservative therapy
Level 5 Demonstrates advanced knowledge of	• Prescribes eculizumab for atypical hemolytic-uremic syndrome, and recognizes the need
pharmacology of novel therapeutic agents	to time administration appropriately with regard to plasma exchange
Assessment Models or Tools	Case-based discussion assessment
	Chart-stimulated recall
	In-training exam
Curriculum Mapping	•
Notes or Resources	• Eyler RF, Shvets K. Clinical pharmacology of antibiotics. CJASN. 14: 1080-1090, 2019.
	https://cjasn.asnjournals.org/content/14/7/1080. Accessed 2019.
	 Micromedex: <u>https://www.drugs.com</u>. Accessed 2019

Medical Knowledge 3: Diagnostic Testing in Kidney Disease	
Overall Intent: To evaluate the risks, benefits, and application of diagnostic testing in kidney disease	
Milestones	Examples
Level 1 Recognizes indications, risks, and benefits for basic diagnostic testing	 Recognizes the risks and benefits of a kidney biopsy for a 50-year-old woman with nephrotic syndrome and no other past medical history
Level 2 Provides interpretation of basic diagnostic testing results	 In the same patient, recognizes the limitations of the anti-nuclear antibody profile, and understands how to quantify
Level 3 Recognizes indications, risks, and benefits for advanced diagnostic testing	 In the same patient, recognizes the value of Anti-PLA2R antibody testing if the diagnosis is membranous glomerulopathy Orders renal vascular imaging if a renal vein thrombosis is suspected
Level 4 Independently interprets advanced diagnostic testing	• In the same patient, recognizes the significance of the absence of tubuloreticular inclusion bodies in a kidney biopsy
Level 5 Recognizes emerging applications of novel diagnostic testing technologies	 In the same patient, monitors disease recurrence with serial testing of serum Anti-PLA2R antibody
Assessment Models or Tools	 Case presentation Direct observation In-training examination Medical record (chart) audit
Curriculum Mapping	
Notes or Resources	 Fogo A, Alpers CE, Colvin RB et al; <i>Fundamentals of Renal Pathology</i>. 2nd edition. Springer. 2014. Johnson RJ, Feehally J,Floege J, Tonelli M. <i>Comprehensive Clinical Nephrology</i>. 6th edition. 2019.

Systems-Based Practice 1: Patient Safety and Quality Improvement (QI)		
Overall Intent: To engage in the analysis and management of patient safety events, including relevant communication with patients, families, and health care professionals; to conduct a QI project		
Milestones	Examples	
Level 1 Demonstrates knowledge of common patient safety events	 Lists patient misidentification or medication errors as common patient safety events 	
Understands the importance of reporting patient safety events	 Describes how to report errors in their environment 	
Demonstrates knowledge of basic quality improvement methodologies and metrics	Describes fishbone tool	
Level 2 Identifies system factors that lead to patient safety events	 Identifies that management of dialysis catheter dressings may affect infection rates 	
Demonstrates knowledge of how to report patient safety events through institutional reporting systems (simulated or actual)	 Asks medical director and nursing about appropriate management options 	
Describes local quality improvement initiatives	 Summarizes protocols resulting in decreased catheter related infections 	
Level 3 Participates in analysis of patient safety events (simulated or actual)	 Performs chart review of patients with chronic hyponatremia who were corrected rapidly 	
Participates in disclosure of patient safety events to patients and families (simulated or actual)	 Through simulation, communicates with patients/families about sodium correction error 	
Participates in local quality improvement initiatives	 Participates in project identifying root cause of sodium correction error 	
Level 4 Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual) Empathically discloses patient safety events to	 Collaborates with a team to conduct the analysis of hyponatremia treatment errors and can effectively communicate with patients/families about those events 	
patients and families (simulated or actual)		

Demonstrates the skills required to implement and analyze a quality improvement project, including in dialysis management	• Participates in the completion of a QI project to improve hyponatremia management within the practice, including assessing the problem, articulating a broad goal, developing a SMART (specific, measurable, achievable, relevant, and time-bound) objective plan, and monitoring progress and challenges
Level 5 Actively engages teams and processes to monitor systems to prevent patient safety events	 Assumes a leadership role at the departmental or institutional level for patient safety
Role models or mentors others in the disclosure of patient safety events	 Mentors peers in processes and procedures for disclosing hyponatremia overcorrection
Creates, implements, and assesses quality improvement initiatives at the institutional or community level	 Initiates and completes a QI project to improve hospital hyponatremia correction protocols and shares results with stakeholders and broader nephrology community
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback Portfolio Reflection Simulation
Curriculum Mapping	•
Notes or Resources	 Institute of Healthcare Improvement website (<u>http://www.ihi.org/Pages/default.aspx</u>) which includes multiple choice tests, reflective writing samples, and more Silver SA, Harel Z, McQuillan R, et al. How to begin a quality improvement project. <i>CJASN.</i> 2016 May; 11(5) 893-900. <u>https://cjasn.asnjournals.org/content/11/5/893</u> 2020

Systems-Based	Practice 2: System Navigation for Patient-Centered Care	
Overall Intent: To effectively navigate the health care system, including the interdisciplinary team and other care providers, to adapt care to		
a specific patient population to ensure high-quality patient outcomes		
Milestones	Examples	
Level 1 Demonstrates knowledge of care coordination	• For a patient with end-stage kidney disease, identifies the dialysis nurse, renal nutritionist, and social workers as members of the team	
Identifies key elements for safe and effective transitions of care/hand-offs	Lists the essential components of effective care transition and hand-off between fellow colleagues	
Level 2 Coordinates care of patients in routine clinical situations effectively using the roles of interprofessional teams within nephrology	Coordinates care with the outpatient dialysis center at the time of discharge from the hospital	
Performs safe and effective transitions of care/hand-offs in routine clinical situations	• Routinely uses a care transition tool to alert colleagues when daily activities are complete	
Level 3 Coordinates care of patients in complex clinical situations effectively using the roles of interprofessional teams within nephrology	 Works with the social worker to coordinate care for dialysis patients that will ensure compliance with their outpatient dialysis sessions 	
Performs safe and effective transitions of care/hand-offs in complex clinical situations	• Routinely uses a care transition tool when transferring a patient to and from the intensive care unit (ICU)	
Level 4 Demonstrates effective coordination of patient-centered care across different disciplines and specialties	 During inpatient rotations, leads team members in approaching consultants to review cases/recommendations and arranges kidney biopsy pathology review for the team 	
Advocates for safe and effective transitions of care/hand-offs within and across health care delivery systems, including outpatient settings	• Prior to going on vacation, proactively informs the covering fellow about a plan of care for a complex continuous renal replacement therapy patient	
Level 5 Analyzes the process of care coordination and leads in the design and implementation of improvements	 Develops new education programs for dialysis patients in home therapy options 	
Advances quality of transitions of care within and across health care delivery systems to optimize patient outcomes	 Develops a protocol to improve transitions to home dialysis therapies 	
Assessment Models or Tools	Direct observation	
	Medical record (chart) audit	

	 Multisource feedback Observable structured clinical examination Quality metrics Review of sign-out tools, use and review of checklists
Curriculum Mapping	•
Notes or Resources	 CDC. Population Health Training in Place Program (PH-TIPP) <u>https://www.cdc.gov/pophealthtraining/whatis.html</u>. Accessed 2019. Kaplan KJ. In pursuit of patient-centered care. March 2016. <u>http://tissuepathology.com/2016/03/29/in-pursuit-of-patient-centered-care/#axzz5e7nSsAns</u> Accessed 2019. Skochelak SE, Hawkins RE, Lawson LE, etc. al; AMA Education Consortium: Health Systems Science. Elsevier. 2016.

Systems-Based Practice 3: Population Health Overall Intent: To adapt practice to meet the needs of specific populations	
Milestones	Examples
Level 1 Demonstrates knowledge of population and community health needs and disparities	 Finds yearly outcomes date on end-stage renal disease patients through United States Renal Data System (USRDS) data
Level 2 Identifies specific population and community health needs and inequities for the local population	 Reviews dialysis unit specific outcomes data as compared to USRDS data
Level 3 Uses local resources effectively to meet the needs of a patient population and community	 Reviews with multifunctional team to develop methods of addressing inequities in dialysis care
Level 4 Participates in changing and adapting practice to provide for the needs of specific populations	 Advocates for adjustment in dialysis schedules to meet needs of dialysis population Identifies a kidney disease consortium to enroll patients with glomerulonephritis in a study
Level 5 Leads innovations and advocates for populations and communities with health care inequities	 Develops a proposal for telemedicine service to monitor dialysis patients' disease status
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback
Curriculum Mapping	•
Notes or Resources	 USRDS database <u>https://www.usrds.org/</u> Accessed 2019.

Systems-Based Practice 4: Physician Role in Health Care Systems

Overall Intent: To understand his/her role in the complex health care system and how to optimize the system to improve patient care and the health system's performance

Milestones	Examples
Level 1 Identifies key components of the complex health care system	 Understands how patients receive Medicare after starting dialysis
Describes basic health payment systems,	 Understands the impact of health plan coverage on prescription drugs for individual
including practice models	patients
Level 2 Describes how components of a	• Prioritizes and triages more critically ill inpatients via communication between the dialysis
complex health care system are interrelated, and how this impacts patient care	nursing staff and primary team
Delivers care with consideration of each patient's payment model	 Takes into consideration patient's prescription drug coverage when choosing a binder for treatment of hyperphosphatemia
Level 3 Discusses how individual practice	 Ensures that patient with acute kidney infection or chronic kidney disease has a
affects the broader system	scheduled follow-up appointment at discharge minimize risk of readmission
Engages with patients in shared decision	• Communicates the post-discharge treatment plan to a patient's primary nephrologist
making, informed by each patient's payment models	 Understands that patient engagement is essential to any therapeutic plan and that the patient is the most important member of the health care team
Level 4 Manages various components of the complex health care system to provide efficient and effective patient care and transitions of care	 Explains that improving patient satisfaction impacts patient adherence and payment to the health system
Advocates for patient care needs with	Works collaboratively to improve patient assistance resources for a patient with limited
consideration of the limitations of each patient's payment model	resources
Level 5 Advocates for or leads systems change that enhances high-value, efficient, and effective patient care and transitions of care	 Works with community or professional organizations to organize events that raise awareness of kidney disease
Participates in health policy advocacy activities	 Improves informed consent process for non-English-speaking patients requiring interpreter services
Assessment Models or Tools	Direct observation
	Medical record (chart) audit
	Patient satisfaction data

h and Quality (AHRQ): The Challenges of Measuring
h and Quality (AHRO): The Challenges of Measuring
And Gualdy (And G). The Challenges of Measuring <u>shrq.gov/professionals/quality-patient-</u> <u>sician/challenges.html</u> 2016. hance sets: <u>https://www.ahrq.gov/professionals/quality-</u> <u>ate/physician/measurementsets.html</u> 2018. Topic: health reform: <u>https://www.kff.org/topic/health-</u> icine, Dzau VJ, McClellan M, Burke S, et al. Vital care: priorities from a National Academy of Medicine <u>ham.edu/vital-directions-for-health-health-care-priorities-</u> <u>adicine-initiative/</u> lth system data center. 2017. <u>hfund.org/? ga=2.110888517.1505146611.1495417431-</u> <u>1/sc=1</u> lth reform resource center: <u>org/interactives-and-data/health-reform-resource-</u> <u>acet63677=[Individual%20and%20Employer%20Responsi</u> dicine. QI/PI activities. Practice Assessment: Modules that linical practice. 2019. <u>http://www.abim.org/maintenance-</u> <u>ractice-assessment.aspx</u> ht (PFE)- IPRO ESRD Network

Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice

Overall Intent: To incorporate evidence and patient values into clinical practice

Milestones	Examples
Level 1 Demonstrates how to access and use	 Uses published Kidney Disease Improving Global Outcomes (KDIGO) guidelines for
available evidence, and incorporates patient	management of anemia to minimize blood transfusions in the patient
preferences and values in order to care for a	
routine patient	
Level 2 Articulates clinical questions and elicits	Recommends placement of a left radio-cephalic arteriovenous fistula in a right-handed
patient preferences and values in order to guide	35-year-old patient without peripheral vascular disease
evidence-based care	
Level 3 Locates and applies the best available	• Discusses fertility risk of cyclophosphamide in a young woman with lupus nephritis and
evidence, integrated with patient preference, to	whether to use an alternative agent.
the care of complex patients	Discussion to a two states of a state device with a particular particular statistic participants in the basis
Level 4 Critically appraises and applies	Discusses treatment of calciphylaxis with a patient on peritoneal dialysis which includes awitching dialysis modalities and administration of introvenous acdium thissulfate
evidence even in the face of uncertainty and conflicting evidence to guide care, tailored to the	switching dialysis modalities and administration of intravenous sodium thiosulfate
individual patient	 Recognizes gaps in medical understanding and refers patient to a clinical study
Level 5 Coaches others to critically appraise	Leads clinical teaching on application of best practices in critical appraisal of chronic
and apply evidence for complex patients and/or	kidney disease criteria
participates in the development of guidelines	• As part of a team, develops an acute kidney injury management protocol for the
	emergency department
Assessment Models or Tools	Direct observation
	Oral or written examinations
	Presentation evaluation
	Research portfolio
Curriculum Mapping	•
Notes or Resources	• Kidney Disease Improving Global Outcomes (KDIGO) CKD evaluation and management.
	https://kdigo.org/guidelines/ckd-evaluation-and-management/ Accessed 2019.

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	nprovement 2: Reflective Practice and Commitment to Personal Growth
	ormation with the intent to improve care; reflect on all domains of practice, personal
	colleagues and patients (reflective mindfulness); develop clear objectives and goals for
improvement in some form of a learning plan	
Milestones	Examples
Level 1 Accepts responsibility for personal and professional development by establishing goals	 Sets a personal practice goal of documenting chronic kidney disease stage with inclusion of albuminuria in patient charts
Identifies the factors that contribute to gap(s) between expectations and performance	 Identifies gaps in knowledge in causes of glomerulonephritis
Actively seeks opportunities to improve	 Asks for feedback from patients, families, and patient care team members
Level 2 Demonstrates openness to performance data (feedback and other input) in order to inform goals	 Integrates feedback to adjust the documentation of severity of acute kidney infection in clinical notes
Analyzes and reflects on the factors that contribute to gap(s) between expectations and performance	 Assesses time management skills and how it impacts timely completion of clinic notes and literature reviews
Designs and implements a learning plan, with prompting	 When prompted, develops individual education plan to improve their evaluation of kidney stones
Level 3 Seeks and incorporates performance data episodically into practice, with adaptability and insight	 Completes a chart audit to determine the percent of patients in chronic kidney disease clinic who have received the Hepatitis B vaccine
Analyzes, reflects on, and institutes behavioral change(s) to narrow the gap(s) between expectations and performance	 Completes a literature review prior to complex patient encounters
Independently creates and implements a learning plan	 Using web-based resources, creates a personal curriculum to improve his/her evaluation of glomerulonephritis
Level 4 Seeks and incorporates performance data consistently into practice, with adaptability and insight	 Completes a quarterly chart audit to ensure their dialysis patients phosphorous is at goal

Challenges assumptions and considers alternatives in narrowing the gap(s) between expectations and performance	• After a challenging patient encounter, debriefs with the attending and other patient care team members to optimize future collaboration in the care of the patient and family
Uses performance data to measure the effectiveness of the learning plan, and when necessary, improves it	• Performs a chart audit on personal documentation of their evaluation of glomerulonephritis
Level 5 Role models consistently seeking performance data, with adaptability and insight	 Models practice improvement and adaptability
Coaches others on reflective practice	• Develops educational module for collaboration with other patient care team members
Facilitates the design and implementation of learning plans for others	Assists junior trainees in developing their individualized learning plans
Assessment Models or Tools	Direct observation
	 Review of learning plan Medical record (chart) audit
Curriculum Mapping	
Notes or Resources	 Kidney Disease Improving Global Outcomes (KDIGO) CKD evaluation and management. <u>https://kdigo.org/guidelines/ckd-evaluation-and-management/</u> Accessed 2019. Ahya SN, Barsuk JH, Cohen ER, Tuazon J, McGaghie WC, Wayne DB. Clinical performance and skill retention after simulation-based education for nephrology fellows. <i>Semin Dial.</i> 2012 Jul;25(4):470-3.

Professionalism 1: Professional Behavior and Ethical Principles Overall Intent: To demonstrate ethical and professional behavior, recognize and address lapses in ethical and professional behavior, and	
use appropriate resources for managing ethical	
Milestones	Examples
Level 1 Demonstrates professional behavior in routine situations	 Respectfully interacts with colleagues in the consultant role
Demonstrates use of the ethical principles underlying informed consent, surrogate decision making, advance directives, and confidentiality	 Checks patient's understanding when seeking informed consent to ensure that the medical team's actions are consistent with the patient's care directives
Level 2 Demonstrates professional behavior in complex or stressful situations	 Respectfully interacts with colleagues even when census is high, post-call, etc.
Uses ethical principles to address error disclosure and stewardship of limited resources	 Prioritizes overnight dialysis of a patient presenting with severe hyperkalemia over a stable patient scheduled for transplant the next day
Level 3 Recognizes potential triggers and takes responsibility for professionalism lapses	 Apologizes to nursing staff member for insisting on a particular management strategy when a collaborative approach may have been more effective
Analyzes complex situations using ethical principles, and seeks help when necessary	• Engages the family of a terminally ill patient on renal replacement therapy and engages palliative care to help navigate complex family dynamics
Level 4 Recognizes situations that may trigger professionalism lapses and intervenes to prevent lapses in self and others	 Demonstrates empathy and respect for patients when wait times have been excessive Identifies fatigue or burnout in a colleague as a potential source of professionalism lapse and proposes an alternate call schedule
Recognizes and uses appropriate resources for managing and resolving ethical dilemmas (e.g., ethics consultations, literature review, risk management/legal consultation)	 Recognizes and uses ethics consults, literature, and risk-management/legal counsel in order to resolve ethical dilemmas
Level 5 Coaches others when their behavior fails to meet professional expectations	 Helps colleagues create a performance improvement plan to prevent future professionalism lapses
Serves as a resource for others to help work through complex ethical situations	 Engages stakeholders to address excessive wait times in clinic to decrease patient and clinician frustrations that lead to unprofessional behavior
Assessment Models or Tools	 Direct observation Multisource feedback Oral or written self-reflection Simulation

Curriculum Mapping	•
Notes or Resources	American Medical Association Code of Ethics. https://www.ama-assn.org/delivering-
	care/ama-code-medical-ethics Accessed 2019.
	American Board of Internal Medicine; American College of Physicians-American Society
	of Internal Medicine; European Federation of Internal Medicine. Medical professionalism in
	the new millennium: a physician charter. Ann Intern Med. 2002;136:243-246.
	http://abimfoundation.org/wp-content/uploads/2015/12/Medical-Professionalism-in-the-
	New-Millenium-A-Physician-Charter.pdf
	• Byyny RL, Papadakis MA, Paauw DS. Medical Professionalism Best Practices. Alpha
	Omega Alpha Medical Society, Menlo Park, CA. 2015.
	https://alphaomegaalpha.org/pdfs/2015MedicalProfessionalism.pdf
	• Levinson W, Ginsburg S, Hafferty FW, Lucey CR. Understanding Medical
	Professionalism. McGraw-Hill Education; 2014.
	• Byyny RL, Papadakis MA, Paauw DS. Medical professionalism: best practices. 2015.
	ISBN: 978-0-578-16072-6
	• Bynny RL, Paauw DS, Papadakis MA, Pfeil S. Medical professionalism. Best practices:
	professionalism in the modern era. 2017. ISBN: 978-1-5323-6516-4

Professionalism 2: Accountability/Conscientiousness Overall Intent: To take responsibility for one's own actions and their impact on patients and other members of the health care team	
Milestones	Examples
Level 1 Takes responsibility for failure to complete tasks and responsibilities, identifies potential contributing factors, and describes strategies for ensuring timely task completion in the future	 Responds promptly to reminders from program administrator to complete work-hour logs Maintains timely attendance at conferences
Responds promptly to requests or reminders to complete tasks and responsibilities	Completes end-of-rotation evaluations
Level 2 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in routine situations	 Completes administrative tasks, documents safety modules, procedure review, and licensing requirements by specified due date
Recognizes situations that may impact own ability to complete tasks and responsibilities in a timely manner	 Before going out of town, ensures that patient care is covered and that outstanding tasks are assigned to others
Level 3 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in complex or stressful situations	 Appropriately triages tasks and asks for assistance from other learners or faculty members as needed
Proactively implements strategies to ensure that training requirements are met as assigned	• Maintains procedure logs and self-identifies deficiencies; alerts program administrators if falling short of target number of kidney biopsies and proposes an additional rotation on the procedural service
Level 4 Recognizes situations that may impact others' ability to complete tasks and responsibilities in a timely manner and offers to help	 Notes a colleague's ill child and takes over their clinical duties unprompted
Level 5 Offers and implements strategies to make systems-level care responsibilities more efficient	 Notes gaps in the continuity of care of end-stage renal disease patients between inpatient and outpatient settings and meets with dialysis unit nurses to streamline hand-offs Notes fatigue among fellow learners and proposes a system to relieve colleagues when too tired to work
Assessment Models or Tools	 Compliance with deadlines and timelines Direct observation Multisource feedback

	 Procedure logs Self-evaluations and reflective tools
Curriculum Mapping	
Notes or Resources	Code of conduct from fellow/resident institutional manual

Overall Intent: To identify, use, manage, improve, and seek help for personal and professional well-being for self and others

Milestones	Examples
Level 1 With assistance, recognizes status of	• Acknowledges own emotional response to a complication in a kidney donor or the death of
personal and professional well-being	a young patient
Level 2 Independently recognizes status of	• Independently identifies and communicates impact of a personal challenge on one's ability
personal and professional well-being and seeks	to fully engage with work responsibilities
help when needed	
Level 3 With assistance, proposes a plan to	 With the assistance of the program director, develops a plan to manage work
optimize personal and professional well-being	responsibilities in the face of a personal challenge
Level 4 Independently develops a plan to	 Independently identifies ways to manage personal stress
optimize personal and professional well-being	 Acknowledges and seeks assistance in handling emotions after an adverse outcome
(well-being survey, fatigue assessment)	
Level 5 Coaches others when emotional	Assists in organizational efforts to address clinician well-being after difficult patient
responses or limitations in knowledge/skills do	encounters or colleagues' personal challenges
not meet professional expectations	
Assessment Models or Tools	Direct observation
	Group interview or discussions for team activities
	Individual interview
	Institutional online training modules
	 Self-assessment and personal learning plan
Curriculum Mapping	
Notes or Resources	Local resources, including Employee Assistance
	• Hicks PJ, Schumacher D, Guralnick S, Carraccio C, Burke AE. Domain of competence:
	personal and professional development. Acad Pediatr. 2014 Mar-Apr;14(2 Suppl):S80-97.
	ACGME Tools and Resources on Physician Well-Being https://www.acgme.org/What-We-
	Do/Initiatives/Physician-Well-Being/Resources

Interpersonal and Communication Skills 1: Patient- and Family-Centered Communication Overall Intent: To deliberately use language and behaviors to form constructive relationships with patients, to identify communication barriers including self-reflection on personal biases, and minimize them in the doctor-patient relationships; to organize and lead communication around shared decision making	
Milestones	Examples
Level 1 Uses language and nonverbal behavior to demonstrate respect and establish rapport	• Introduces self and faculty member, identifies patient and others in the room, and engages all parties in health care discussion
Identifies common barriers to effective communication (e.g., language, disability) while accurately communicating own role within the health care system	 Uses a trained interpreter with non-English-speaking patients
Participates with stakeholders in setting the agenda, clarifying expectations, and verifying understanding of the clinical situation for shared decision making	 Encourages discussion with family members regarding choices for outpatient dialysis modality
Level 2 Establishes a therapeutic relationship in straightforward encounters using active listening and clear language	 Avoids medical jargon and restates the patient's perspective when discussing renal replacement therapy
Identifies complex barriers to effective communication (e.g., health literacy, cultural)	 Provides handouts with diagrams and pictures to communicate information to a patient who is unable to read
With guidance, sensitively and compassionately delivers medical information, elicits patient/family values, goals and preferences, and acknowledges uncertainty and conflict	 Leads a discussion with a patient and family regarding risks and benefits of initiating dialysis
Level 3 Establishes a therapeutic relationship in challenging patient encounters	 Acknowledges patient's dependence on NSAIDs for pain management in chronic arthritis and develops a kidney-protective therapeutic plan
When prompted, reflects on personal biases while attempting to minimize communication barriers	 In a discussion with the faculty member, acknowledges discomfort in caring for a young patient with lupus nephritis who is not taking her immunosuppression as prescribed
Adjusts communication strategies based on assessment of patient/family expectations and	• Conducts a family meeting to determine a plan for a patient who is not doing well on home dialysis

understanding of their health status and	
treatment options	
Level 4 Easily establishes therapeutic relationships, with attention to patient/family concerns and context, regardless of complexity	 Engages family members with disparate goals in the care of a dialysis patient with dementia
Independently recognizes personal biases while attempting to proactively minimize communication barriers	 Provides compassionate care to patients who are non-compliant with the dialysis prescription, diet, and/or medications, and involves the interdisciplinary team in addressing barriers to communication with such a patient
Independently uses shared decision making to align patient/family values, goals, and preferences with treatment options to make a personalized care plan	 Uses patient, family, and when requested, pastoral care input to develop a plan for patients who desire to stop renal replacement therapy
Level 5 Mentors others in situational awareness and critical self-reflection to consistently develop positive therapeutic relationships	 Leads a discussion group on health disparities
Role models self-awareness while identifying a contextual approach to minimize communication barriers	Develops a residency curriculum on unconscious bias
Role models shared decision making in patient/family communication including those with a high degree of uncertainty/conflict	 Serves on a hospital bioethics committee
Assessment Models or Tools	Direct observation
	Standardized patients
	Self-reflection
	Simulation
Curriculum Mapping	
Notes or Resources	• Laidlaw A, Hart J. Communication skills: an essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i> . 2011;33(1):6-8.
	 Makoul G. Essential elements of communication in medical encounters: The Kalamazoo consensus statement. Acad Med. 2001;76:390-393.
	• Makoul G. The SEGUE Framework for teaching and assessing communication skills. <i>Patient Educ Couns</i> . 2001;45(1):23-34.

• Symons AB, Swanson A, McGuigan D, Orrange S, Akl EA. A tool for self-assessment of
communication skills and professionalism in fellows. BMC Med Educ. 2009; 9:1.

Interpersonal and Communication Skills 2: Interprofessional and Team Communication

Overall Intent: To effectively communicate with the health care team, including consultants, in both straightforward and complex situations

Milestones	Examples	
Level 1 Respectfully requests and/or receives a consultation request	 When asking for a urology consultation for a patient with urinary tract obstruction, respectfully relays the diagnosis and need for intervention to relieve the obstruction 	
Communicates basic information with primary consulting service	 Following rounds, calls primary services to relay recommendations 	
Level 2 Clearly and concisely requests and/or responds to a consultation request	 For a patient with acute kidney infection, communicates diagnostic evaluation recommendations clearly and concisely in an organized and timely manner to the primary service 	
Communicates basic information effectively with the health care team	 Sends a message in the electronic health record to the dietician of a chronic kidney disease patient to provide education about dietary potassium restriction 	
Level 3 Checks own understanding of consultant recommendations and/or understanding of recommendations when providing consultation	 After a consultation has been completed, communicates with the primary care team members to verify that they have received and understand the recommendations 	
Adapts communication style to fit team needs and uses language that values all members of the health care team	 When conveying recommendations to a medical student, respectfully verifies understanding of recommendations and identifies opportunities for teaching 	
Level 4 Coordinates recommendations from different members of the health care team to optimize patient care	 Initiates a multidisciplinary meeting to discuss continuation of dialysis in a patient with multi-system organ failure 	
Communicates complex information effectively with the primary consulting service and other	 Patiently explains the absence of indications for dialysis in a critically ill patient to the medical ICU team 	
members of the health care team	 Asks other members of the health care team to repeat back recommendations to ensure understanding 	
Level 5 Role models flexible communication strategies that value input from all health care team members, resolving conflict when needed	 Mediates a conflict resolution between different members of the health care team 	
Assessment Models or Tools	Direct observation	
	Medical record (chart) audit	
	Multi-source feedback	

	Simulation
Curriculum Mapping	
Notes or Resources	 Roth CG, Eldin KW, Padmanabhan V, Freidman EM. Twelve tips for the introduction of emotional intelligence in medical education. Med Teach. 2018 Jul 21:1-4. doi: 10.1080/0142159X.2018.1481499. [Epub ahead of print] Green M, Parrott T, Cook G., Improving your communication skills. BMJ 2012;344:e357 doi: https://doi.org/10.1136/bmj.e357 Henry SG, Holmboe ES, Frankel RM. Evidence-based competencies for improving communication skills in graduate medical education: a review with suggestions for implementation. Med Teach. 2013 May; 35(5):395-403. doi: 10.3109/0142159X.2013.769677. Dehon E, Simpson K, Fowler D, Jones A. Development of the faculty 360. MedEdPORTAL. 2015;11:10174 http://doi.org/10.15766/mep_2374-8265.10174 Braddock CH, Edwards KA, Hasenberg NM, Laidley TL, Levinson W. JAMA 1999:282:2313-2320

Interpersonal and Communication Skills 3: Communication within Health Care Systems Overall Intent: To effectively communicate using a variety of methods	
Milestones	Examples
Level 1 Accurately and professionally records information in the patient record	Documents patient encounters accurately but with extraneous information
Safeguards patient personal health information	 Shreds patient list after rounds; avoids talking about patients in the elevator Adheres to HIPAA regulations
Level 2 Documents diagnostic and therapeutic reasoning in the patient record in a timely manner	 Documents in the medical record the need for prompt diagnostic studies and initial treatment recommendations for a patient with hyponatremia
Appropriately selects and uses direct (e.g., telephone, in-person) and indirect (e.g., progress notes, text messages) forms of communication based on context	 Directly discusses with the ICU team the diagnostic studies and management recommendations in a patient with severe hyponatremia
Level 3 Demonstrates advanced diagnostic and therapeutic reasoning in the patient record	 Recommends appropriate testing for an ambulatory patient with newly diagnosed hypertensive chronic kidney disease and documents the lack of need for serologic testing
Demonstrates effective use of direct (e.g., telephone, in-person) and indirect (e.g., programs nation, text management) forms of	 Engages the multidisciplinary team, including the social worker, primary care team, and family in outpatient dialysis placement Calle a patient immediately about a patentially critical test result.
progress notes, text messages) forms of communication based on context	 Calls a patient immediately about a potentially critical test result
Level 4 Communicates clearly, concisely, in a timely manner, and in an organized written form, including anticipatory guidance	 Communicates the initial plan with the primary care physician of a patient with glomerulonephritis, including monitoring and prophylaxis for complications from immunosuppression
Achieves written and/or verbal communication (patient notes, email, etc.) that serves as an example for others to follow	 Notes are used as examples for teaching purposes
Level 5 Models feedback to improve others' written communication	 Leads a task force established by the nephrology division QI committee to improve weekend hand-offs
Guides departmental or institutional communication around policies and procedures	 Works with the program director to develop policies regarding the use of continuous renal replacement therapy in the operating room

	• Talks directly to emergency department leadership about breakdowns in communication in order to prevent recurrence
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback
Curriculum Mapping	•
Notes or Resources	 Bierman JA, Hufmeyer KK, Liss DT, Weaver AC, Heiman HL. Promoting responsible electronic documentation: validity evidence for a checklist to assess progress notes in the electronic health record. <i>Teach Learn Med.</i> 2017 Oct-Dec;29(4):420-432. Starmer, Amy J., et al. I-pass, a mnemonic to standardize verbal handoffs. <i>Pediatrics.</i> 2012;129.2:201-204. Haig, K.M., Sutton, S., Whittington, J. SBAR: a shared mental model for improving communications between clinicians. <i>Jt Comm J Qual Patient Saf.</i> 2006 Mar;32(3):167-75.