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Milestones Supplemental Guide

This document provides additional guidance and examples for the Diagnostic Radiology Milestones. This is not designed to indicate any specific requirements for each level, but to provide insight into the thinking of the Milestone Work Group.

Included in this document is the intent of each Milestone and examples of what a Clinical Competency Committee (CCC) might expect to be observed/assessed at each level. Also included are suggested assessment models and tools for each subcompetency, references, and other useful information.

Review this guide with the CCC and faculty members. As the program develops a shared mental model of the Milestones, consider creating an individualized guide (Supplemental Guide Template available) with institution/program-specific examples, assessment tools used by the program, and curricular components.

Patient Care 1: Reporting Overall Intent: To generate effective radiology reports tailored to the care provider	
Milestones	Examples
Level 1 Generates reports with appropriate elements for coding	 For a complete abdominal ultrasound, the report includes history, comparison, technique, findings, all required anatomy, impressions/conclusions
Describes lexicons and structured reporting	Describes one of the lexicons used at his/her training site; describes structured reporting used
Level 2 Efficiently generates clear and concise reports which do not require substantive correction Uses lexicons and structured reporting that do	Creates a report for screening mammogram using appropriate lexicon and Breast Imaging Reporting and Data System (BI-RADS) without major corrections in the description of the focal asymmetry versus mass, when appropriate
not require substantive correction	
Level 3 Efficiently generates clear and concise reports which rarely require correction Uses lexicons and structured reporting which	 Creates a report for liver mass characterization using appropriate lexicons and Liver Reporting and Data System (LI-RADS); accurately describes the lesion and rarely has grammatical errors, when appropriate
rarely require correction	
Level 4 Generates tailored reports meeting the needs of the care provider	• Creates a report (structured or unstructured) describing pancreatic carcinoma to stage the tumor and guide management decisions, when appropriate
Proficiently uses lexicons and structured reporting to provide accurate and timely reports which do not require correction	
Level 5 Generates tailored reports meeting subspecialty needs	 Dictates a neck computed tomography (CT) report to include all required information in order to stage the primary and the nodes in a P16+ oropharyngeal cancer
Assessment Models or Tools	 Direct observation Evaluation of the reports Faculty evaluations
Curriculum Mapping	•
Notes or Resources	 A substantive change would be a description that needs changes to the lexicons, i.e., BI-RADS2 when it is BI-RADS4, right versus left, or fails to modify template to reflect actual case

- Reports that have description of the findings is not complete. A bone lesion described as lytic but description does not include additional information such as characteristics of the borders or internal matrix. This would be a Level 2 report.
- Reports that come to appropriate conclusion but may require grammatical or syntax corrections. This would be a Level 3 Report.
- American College of Radiology. ACR Practice Parameter for Communication of Diagnostic Imaging Findings. https://www.acr.org/-/media/acr/files/practice-parameters/communicationdiag.pdf. 2019.
- Radiological Society of North America (RSNA). Rad Report. http://www.radreport.org. 2019.

Patient Care 2: Clinical Consultation Overall Intent: To provide a high-quality clinical consultation	
Milestones	Examples
Level 1 Uses electronic health records (EHRs) to obtain relevant clinical information Level 2 For emergent and routine radiology consultations, delineates the clinical question,	 Looks up glomerular filtration rate (GFR) prior to protocol a study with intravenous contrast Reviews relevant history and laboratory results for a patient with abdominal pain Determines that patient has right lower quadrant pain, refers to American College of Radiology (ACR) Appropriateness Criteria and suggests appropriate exam
obtains appropriate clinical information, and uses evidence-based imaging guidelines, recommends next steps, with assistance	Determines that a pregnant patient has right lower quadrant pain, refers to ACR Appropriateness Criteria and suggests appropriate exam
Level 3 For complex radiology consultations, delineates the clinical question, obtains appropriate clinical information, and uses evidence-based imaging guidelines, recommends next steps, with assistance	 A primary care physician has a patient with cirrhosis and a liver mass on ultrasound; the resident provides consultation to address the next step in imaging Provides consultation for a patient with a pacemaker and requires magnetic resonance imaging (MRI)
Level 4 Manages radiology consultations independently, taking into consideration cost effectiveness and risk benefit analysis	 Independently recommends a scrotal ultrasound and tumor markers first on a consultation for a lung biopsy on a 25-year-old male patient who presents with multiple lung masses on x-ray and a retroperitoneal mass on CT.
Level 5 Provides comprehensive radiology consultations at the expected level of a subspecialist	Consults about a brain tumor and recommends advanced MRI in preparation for biopsy or surgery
Assessment Models or Tools	 Case conferences Direct observation End-of-rotation evaluation Faculty evaluation Multisource feedback Report review of recommendations
Curriculum Mapping	•
Notes or Resources	 Routine represents those situations in which a resident is expected to provide consultation prior to call/float Complex represents those situations in which the patient has a complex clinical history/presentation Consultations can be over the phone, in the reading room, at tumor boards, etc. American College of Radiology. ACR Appropriateness Criteria. https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. American College of Radiology. Manual on Contrast Media. https://www.acr.org/Clinical-Resources/Contrast-Manual. 2019.

 Image Gently. Pediatric Radiology and Imaging. http://www.Imagegently.org. 2019. Institutional policies ACR Appropriateness Modules for Radiology Residents. http://jhrad.com/acr/. 2019. American College of Radiology. ACR Appropriateness Criteria.
https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. 2019.

Patient Care 3: Image Interpretation	
Overall Intent: To appropriately prioritize differential diagnosis for imaging findings and recommend management	
Milestones	Examples
Level 1 Identifies primary imaging findings	Identifies intracranial hemorrhage
Level 2 Identifies secondary and critical imaging	• Identifies hemorrhage is in the parenchyma (rather than subarachnoid or extra-axial);
findings and formulates differential diagnoses	generates differential considerations including tumor, stroke, trauma, vascular, and hypertension
Level 3 Prioritizes differential diagnoses and recommends management	In the setting of an atraumatic hemorrhage, takes into consideration the hemorrhage is in the basal ganglia and prioritizes hypertension
options	 In the setting of an atraumatic hemorrhage, takes into consideration the hemorrhage is in the subarachnoid space, recommends computed tomography angiography (CTA) to look for aneurysm
Level 4 Provides a single diagnosis with integration of current guidelines to recommend management, when appropriate	Reviews a CT brain showing M1 large vessel occlusion, determines how long since onset, and recommends consultation with neuro-interventional radiology
Level 5 Demonstrates expertise and efficiency at a level expected of a subspecialist	Identifies brain mass as tumefactive multiple sclerosis on pre-operative imaging and immediately contacts surgeon to inform him/her
Assessment Models or Tools	 Direct observation End of rotation evaluation Exam scores (e.g., RadExam, quizzes, multiple choice exams) Simulation Objective structured clinical examination
Curriculum Mapping	
Notes or Resources	 Rotation goals and objectives for recommended reading American College of Radiology. ACR Appropriateness Criteria. https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. 2019. Conferences Tumor Board

Patient Care 4: Competence in Procedures Overall Intent: To proficiently and independently perform procedures; to anticipate and manage complications of procedures	
Milestones	Examples
Level 1 Discusses the indications for and assists with procedures	Knows that a patient with large-volume ascites would be an appropriate candidate for paracentesis and that complications include bleeding
Discusses potential procedural complications	
Level 2 Performs procedures, with direct supervision	Performs ultrasound guided paracentesis with direct supervision; recognizes subsequent hypotension and asks for help
Recognizes complications of procedures and enlists help	
Level 3 Competently performs procedures, with indirect supervision	Performs ultrasound guided paracentesis with indirect supervision; recognizes subsequent hypotension and initiates hydration with supervision
Manages complications of procedures, with supervision	
Level 4 Proficiently and independently performs procedures as expected of a general radiologist	Recognizes patient has coagulopathy prior to procedure and develops a plan for management prior, during and after procedure; performs ultrasound guided paracentesis
Anticipates and independently manages complications of procedures performed by a general radiologist	
Level 5 Proficiently and independently performs procedures expected of a subspecialist	Performs transjugular intrahepatic portosystemic shunt (TIPS) procedure for treatment of ascites; manages complication of hepatic encephalopathy
Proficiently and independently manages complications of procedures performed by a subspecialist	
Assessment Models or Tools	Direct observation
	End-of-rotation evaluation
	 Point-of-care procedural checklist Procedure logs
	Simulation
Curriculum Mapping	•

Notes or Resources	The care of patients is undertaken with appropriate faculty supervision and conditional independence, allowing residents to attain the knowledge, skills, attitudes, and empathy required for autonomous practice.
	Background and Intent: The ACGME Glossary of Terms defines conditional independence as "graded, progressive responsibility for patient care with defined oversight."
	 Invasive procedures expected of a general radiologist may include: paracentesis, thoracentesis, thyroid biopsy, superficial lymph node, lumbar puncture, and/or abscess drainage.
	The New England Journal of Medicine. Videos in Clinical Medicine.
	https://www.nejm.org/multimedia/medical-videos. 2019.
	 Society of Interventional Radiology. https://www.sirweb.org/. 2019.
	• RSNA. Physics Modules. https://www.rsna.org/education/trainee-resources/physics-
	<u>modules</u> . 2019.

Medical Knowledge 1: Diagnostic Knowledge Overall Intent: To apply knowledge of anatomy, pathophysiology, and cellular and molecular systems to generate a differential diagnosis **Milestones Examples** Level 1 Demonstrates knowledge of imaging • Identifies pulmonary lobar anatomy anatomy Demonstrates knowledge of pathophysiology of Knows spectrum of primary lung pathology disease processes • Knows that lung cancer genomic profiling exists Demonstrates knowledge of cellular and • Knows thyroid anatomy, knows basic differential for thyroid nodule, knows thyroid cancer molecular systems can be derived from different cells Level 2 Applies knowledge of anatomy to make • Accurately identifies lobar pneumonia common imaging diagnoses Applies knowledge of pathophysiology to make Uses positron emission tomography (PET)-CT to diagnose/stage lung cancer common imaging diagnoses Accurately identifies a thyroid nodule on ultrasound, raises the possibility of toxic adenoma in a patient with a thyroid nodule and hyperthyroidism, uses I-123 uptake and Applies knowledge of cellular and molecular scan to identify a hyperfunctioning thyroid adenoma systems to make common imaging diagnoses Level 3 Applies knowledge of anatomy to make • Accurately classifies interstitial pneumonia uncommon imaging diagnoses Applies knowledge of pathophysiology to make • Uses somatostatin receptor imaging to diagnose neuroendocrine tumor • Identifies abnormal lymph node on ultrasound for follow up post-thyroidectomy in thyroid uncommon imaging diagnoses cancer patient, identifies a metastatic lymph node in patient with prior papillary thyroid cancer post thyroidectomy and new uptake in lymph node on I-123 whole body scan, and Applies knowledge of cellular and molecular recommends PET CT to evaluate for dedifferentiated thyroid cancer in post-thyroidectomy papillary thyroid cancer patient with new elevated thyroglobulin levels and a negative systems to make uncommon imaging diagnoses whole body radioiodine scan Level 4 Proficiently integrates knowledge of • Suggests sarcoidosis over malignancy on patient with metabolically active mediastinal anatomic and molecular imaging with and hilar lymphadenopathy and appropriately distributed pulmonary nodules pathophysiology to formulate a diagnosis Level 5 Proficiently integrates knowledge of • Recognizes that genetic mutational status of lung cancer exists and guides intervention anatomic and molecular imaging with (fine needle aspiration [FNA] versus multiple core biopsies), work-up, and treatment

pathophysiology to formulate a diagnosis at the	
expected level of a subspecialist	
Assessment Models or Tools	Case conference
	Direct observation
	Exam scores
	Report review
Curriculum Mapping	•
Notes or Resources	 Common imaging diagnosis refers to those diseases that one could expect to encounter in regular practice (e.g., pneumonia, pneumothorax, small bowel obstruction, renal stones, appendicitis, stroke, central nervous system bleed, pregnancy, cholecystitis, pulmonary embolism, fractures) Uncommon imaging diagnosis refers to those diseases that one would not expect to encounter regularly (e.g., primary bone malignancy, pulmonary arteriovenous malformations, leukodystrophies, congenital heart disease, neuroendocrine tumors, interstitial pneumonia) Lydiatt WM, Patel SG, O'Sullivan B, et al. Head and neck cancers - major changes in the American Join Committee on cancer eighth edition cancer staging manual. <i>CA Cancer J Clin.</i> 2017;67(2):122-137. https://onlinelibrary.wiley.com/doi/full/10.3322/caac.21389. 2019. Louis DN, Perry A, Reifenberger G, et al. The 2016 World Health Organization classification of tumors of the central nervous system: a summary. <i>Acta Neuropathol.</i> 2016;131(6):803-820. https://link.springer.com/article/10.1007%2Fs00401-016-1545-1. 2019. Glastonbury CM, Mukherji SK, O'Sullivan B, Lydiatt WM. Setting the stage for 2018: how the changes in the American Joint Committee on Cancer/Union for International Cancer Control Cancer Staging Manual eighth edition impact radiologists. <i>AJNR Am J Neuroradiol.</i> 2017;38(12):2231-2237. http://www.ainr.org/content/38/12/2231.long. 2019. American College of Radiology. Practice Parameters and Technical Standards. https://www.acr.org/Clinical-Resources/Practice-Parameters-and-Technical-Standards.

Medical Knowledge 2: Physics Overall Intent: To apply knowledge of physics to imaging, including dose reduction strategies, and minimizing risk to patient	
Milestones	Examples
Level 1 Discusses the basic physics for diagnostic radiology	Understands optimal positioning of image intensifier for obtaining an image
Level 2 Demonstrates knowledge of basic medical physics and radiobiology in diagnostic radiology	Able to discuss the stochastic and deterministic effects of radiation
Level 3 Applies knowledge of basic medical physics and radiobiology to imaging	Appropriately positions image intensifier to reduce radiation and minimizes use of fluoroscopy during procedure
Level 4 Applies physical principles to optimize image quality, including dose reduction strategies	Uses pulse fluoroscopy to minimize radiation dose to patient
Level 5 Teaches physical principles to optimize image quality to other specialties	Teaches dose reduction strategies to orthopedic surgery residents
Assessment Models or Tools	 Direct observation End-of-rotation evaluation Evaluation of fluoroscopy times Exam and quiz scores Multisource feedback Protocol engagement report
Curriculum Mapping	
Notes or Resources	 American College of Radiology. Appropriateness Criteria. https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. 2019. Image Gently. Pediatric Radiology and Imaging. https://www.imagegently.org/. 2019. American College of Radiology. Radiation Safety in Adult Medical Imaging. https://www.acr.org/Clinical-Resources/Contrast-Manual. 2019. American College of Radiology. Radiology Safety. https://www.acr.org/Clinical-Resources/Radiology-Safety. 2019. RSNA. Physics Modules. https://www.rsna.org/en/education/trainee-resources/physics-modules. 2019.

Medical Knowledge 3: Protocol Selection and Contrast Agent Selection/Dosing Overall Intent: To apply knowledge of protocol selection to optimize imaging	
Milestones	Examples
Level 1 Discusses the protocols and contrast agent/dose for imaging	Is familiar with and can use department protocols for imaging
Level 2 Selects appropriate protocols and contrast agent/dose for emergent and routine imaging	 Evaluates patient's renal function prior to CT with contrast Understands that a trauma patient should have an unenhanced CT of brain prior to additional trauma imaging with contrast
Level 3 Selects appropriate protocols and contrast agent/dose for complex imaging	 Knows the indications and specific features of a three phase liver CT scan, including timing
Level 4 Modifies protocols and contrast agent/dose as determined by clinical circumstances	 Able to adjust imaging techniques to limit metallic or motion artifacts in CT and MR Modifies standard contrast dosing for reduced renal function
Level 5 Develops imaging protocols	 Designs a functional MRI protocol Develops a MR protocol for vascular wall imaging Develops a protocol for contrast enhanced ultrasound characterization of a renal mass
Assessment Models or Tools	 Direct observation End-of-rotation evaluation Evaluation of fluoroscopy times Exam and quiz scores Multisource feedback Protocol engagement report
Curriculum Mapping	•
Notes or Resources	 American College of Radiology. Appropriateness Criteria. https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. 2019. Image Gently. Pediatric Radiology and Imaging. https://www.imagegently.org/. 2019. American College of Radiology. Radiology Safety. https://www.acr.org/Clinical-Resources/Radiology-Safety. 2019. RSNA. Physics Modules. https://www.rsna.org/en/education/trainee-resources/physics-modules. 2019.

Medical Knowledge 4: Imaging Technology and Image Acquisition Overall Intent: To optimize image acquisition	
Milestones	Examples
Level 1 Discusses imaging technology and image acquisition	Understands different ultrasound transducers
Level 2 Demonstrates knowledge of basic image acquisition and image processing, and recognizes common imaging artifacts and technical problems	Selects correct transducer to image the thyroid; identifies aliasing artifact with Doppler imaging
Level 3 Demonstrates knowledge of instrument quality control and image reconstruction and troubleshoots for artifact reduction	Knows strategies to reduce aliasing artifact for Doppler imaging
Level 4 Proficiently optimizes image acquisition and processing in collaboration with the technology/imaging team	Changes scale to optimize color Doppler imaging
Level 5 Presents or publishes research on imaging technology	 Presents or publishes original research on contrast enhanced ultrasound imaging of the kidneys
Assessment Models or Tools	 Direct observation End-of-rotation evaluation Exam scores Multisource feedback Point of care checklist
Curriculum Mapping	•
Notes or Resources	 American College of Radiology. Appropriateness Criteria. https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. 2019. Image gently. Pediatric Radiology and Imaging. https://www.imagegently.org/. 2019. American College of Radiology. Radiology. Manual on Contrast Media. https://www.acr.org/Clinical-Resources/Contrast-Manual. 2019. American College of Radiology. Radiology Safety. https://www.acr.org/Clinical-Resources/Radiology-Safety. 2019. RSNA. Physics Modules. https://www.rsna.org/en/education/trainee-resources/physics-modules. 2019.

Systems-Based Practice 1: Patient Safety	
Overall Intent: To engage in the analysis and management of patient safety events, including relevant communication with patients, families, and health care professionals	
Milestones	Examples
Level 1 Demonstrates knowledge of common patient safety events	Aware that extravasation of contrast is a safety event and knows where and how to report
Demonstrates knowledge of how to report	
patient safety events	
Level 2 Identifies system factors that lead to patient safety events	• Identifies that poor communications and poor patient hand-offs contribute to patient safety events
Reports patient safety events through institutional reporting systems (simulated or actual)	Has identified and reported a patient safety issue (real or simulated), along with system factors contributing to that issue
Level 3 Participates in analysis of patient safety events (simulated or actual)	 Has reviewed a patient safety event (e.g., preparing for morbidity and mortality (M and M) presentations), joining a Root Cause Analysis (RCA) group and has communicated with patients/families about such an event
Participates in disclosure of patient safety events to patients and families (simulated or actual)	
Level 4 Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	Resident presents RCA at M and M conference and develops an action plan where appropriate
Discloses patient safety events to patients and families (simulated or actual)	Collaborates with a team to lead the analysis of a patient safety event and can competently communicate with patients/families about those events
Level 5 Actively engages teams and processes to modify systems to prevent patient safety events	Competently assumes a leadership role at the departmental or institutional level for patient safety, possibly even being the person to initiate action or call attention to the need for action
Role models or mentors others in the disclosure of patient safety events	
Assessment Models or Tools	 Direct observation Documentation of patient safety project processes or outcomes E-module multiple choice tests (e.g., Institute for Healthcare Improvement module, institutional module)

	 Medical record (chart) audit M and M conference Multisource feedback Portfolio Reflection Simulation
Curriculum Mapping	
Notes or Resources	• Institute of Healthcare Improvement. http://www.ihi.org/Pages/default.aspx . 2019.

Systems-Based Practice 2: Quality Improvement (QI) Overall Intent: To demonstrate knowledge of core QI concepts and how they inform the modern practice of medicine, to demonstrate an	
ability to conduct a QI project Milestones Examples	
Level 1 Demonstrates knowledge of basic quality improvement methodologies and metrics	Knows that quality improvement methodologies include root cause analysis and fish-bone diagraming
Level 2 Describes local quality improvement initiatives	Is aware of institutional QI initiatives including the handwashing initiative and time-outs
Level 3 Participates in local quality improvement initiatives	 Resident participates in departmental or hospital QI committee Has participated in a QI project
Level 4 Demonstrates the skills required to identify, develop, implement, and analyze a quality improvement project	Participates in the analysis of a QI project
Level 5 Creates, implements, and assesses quality improvement initiatives at the institutional or community level	 Competently assumes a leadership role at the departmental or institutional level for patient safety and/or QI initiatives, possibly even being the person to initiate action or call attention to the need for action Obtains advanced QI training Lean Six Sigma
Assessment Models or Tools	 Direct observation Documentation of QI processes or outcomes E-module multiple choice tests Learning portfolio Medical record (chart audit) Multisource feedback Reflection Simulation
Curriculum Mapping	
Notes or Resources	 Institute of Healthcare Improvement. http://www.ihi.org/Pages/default.aspx. 2019. Institutional resources

Systems-Based Practice 3: System Navigation for Patient-Centered Care	
Overall Intent: To effectively navigate the health care system, including the interdisciplinary team and other care providers, to adapt care to a specific patient population to ensure high-quality patient outcomes	
Milestones	Examples
Level 1 Demonstrates knowledge of care coordination in radiology imaging/procedures	Identifies the members of the interprofessional team and describes their roles
Identifies key elements for safe and effective transitions of care and hand-offs	Describes an effective sign-out to the next radiology team member
Demonstrates knowledge of population and community health needs and disparities	Knows that patients without insurance are less likely to get a mammogram
Level 2 Coordinates care of patients in routine radiology imaging/procedures effectively using the roles of interprofessional teams	Works with other members of the radiology team (nurses, technologists) to coordinate patient imaging, but requires supervision to ensure all necessary imaging is performed
Performs safe and effective transitions of care/hand-offs in routine clinical situations	Hands off a follow up of chest x-ray after line placement
Identifies specific population and community health needs and inequities for their local population	Identifies that the local population of coal miners may need more screening for lung disease
Level 3 Coordinates care of patients in complex radiology imaging/procedures effectively using the roles of interprofessional teams	Coordinates the imaging sequencing for complex patients such as multi-injured trauma patients
Performs safe and effective transitions of care/hand-offs in complex clinical situations	Prioritizes urgent patients from the intensive care unit (ICU), trauma, and medicine for imaging/procedures and hands off the plan to the team on the next shift
Identifies local resources available to meet the needs of a patient population and community	Identifies a breast cancer outreach program in the community
Level 4 Role models effective coordination of patient-centered care among different disciplines and specialties	Role models and educates students and junior team members regarding the engagement of the radiology team as needed for each patient, and ensures the necessary resources have been arranged
Role models safe and effective transitions of care/hand-offs	Provides efficient hand-offs to ICU team at the end of a rapid response event that occurred in radiology

	 Coordinates and prioritizes consultant input for a new high risk diagnosis (such as malignancy) to ensure the patient gets appropriate follow-up Guides junior residents in an effective post-procedure hand off to the referring service
Participates in adapting the practice to provide for the needs of specific populations (actual or simulated)	Participates in screening outreach programs, such as mobile mammogram program
Level 5 Analyzes the process of care coordination and leads in the design and implementation of improvements	Works with hospital or ambulatory site team members or leadership to analyze care coordination in that setting, and takes a leadership role in designing and implementing changes to improve the care coordination process
Improves quality of transitions of care to optimize patient outcomes	Works with a QI mentor to identify better hand-off tools or to improve teaching sessions
Leads innovations and advocates for populations and communities with health care inequities	Works with local outreach programs to develop screening for lung cancer
Assessment Models or Tools	Direct observation
	Learning portfolio
	Medical record (chart) audit
	Multisource feedback
	Objective structured clinical examination
	Review of sign-out toolsUse/Completion of checklists
Curriculum Mapping	Ose/Completion of Checklists
Notes or Resources	Working with the local population the resident can participate in areas within or outside of
110.000 0.1100001000	radiology (e.g., open door clinics, diabetes screening)
	• Institutional hand-off guidelines
	Joint Commission Center for Transforming Healthcare. Hand-off Communications
	Targeted Solutions Tool. https://www.centerfortransforminghealthcare.org/tsthoc.aspx . 2019.

Systems-Based Practice 4: Physician Role in Health Care Systems	
Overall Intent: To understand his/her role in the complex health care system and how to optimize the system to improve patient care and the health system's performance	
Milestones	Examples
Level 1 Identifies key components of the complex healthcare system (e.g., hospital, finance, personnel, technology)	Recognizes that multiple components exist in a health care system, including various practice settings, reimbursement models, and types of insurance
Describes the mechanisms for reimbursement, including types of payors	 Describes various payment systems, such as Medicare, Medicaid, the US Department of Veterans Affairs, and commercial third-party payors Describes various practice models
Level 2 Describes how components of a complex health care system are inter-related, and how this impacts patient care	Understands that pre-authorization may impact patient care and remuneration to the health system
States relative cost of common procedures	States relative costs of chest x-ray versus chest CT
Level 3 Discusses how individual practice affects the broader system (e.g., length of stay, readmission rates, clinical efficiency)	Understands that turnaround times and dictation errors may affect patient care, e.g., length of stay, which impacts the broader system
Describes the technical and professional components of imaging costs	Differentiates between the technical and professional costs of a head CT
Level 4 Manages various components of the complex health care system to provide efficient and effective patient care and transition of care	 Works collaboratively with pertinent stakeholders to improve procedural start times Works collaboratively to improve informed consent for non-English-speaking patients requiring interpreter services
Describes the radiology revenue cycle and measurements of productivity (e.g., relative value units)	 Understands the multiple components of the revenue cycle applied to an MRI exam Understands how relative value units differ between imaging exams and how they are calculated
Level 5 Advocates for or leads systems change that enhances high-value, efficient, and effective patient care and transition of care	Publishes original research on high-value patient care in peer-reviewed journal
Participates in health policy advocacy activities	Works with community or professional organizations to advocate for no smoking ordinances or enrollment in lung cancer screening program
Assessment Models or Tools	Direct observation

	Medical record (chart) audit
	Multiple choice test
	Objective structured clinical examination
Curriculum Manning	
Curriculum Mapping Notes or Resources	 QI project Lam DL, Medverd JR. How radiologists get paid: resource-based relative value scale and the revenue cycle. AJR. 2013;201:947-958. https://www.aironline.org/doi/full/10.2214/AJR.12.9715. 2019. Agency for Healthcare Research and Quality. The Challenges of Measuring Physician Quality. https://www.ahrq.gov/\$(SERVE_NS_)/professionals/quality-patient-safety/talkinoquality/create/physician/challenges.html. 2019. Agency for Healthcare Research and Quality. Major Physician Performance Sets. https://www.ahrq.gov/talkinoquality/measures/setting/physician/measurement-sets.html. 2019. Henry J Kaiser Family Foundation. https://www.kff.org/, 2019. Henry J Kaiser Family Foundation. Health Reform. https://www.kff.org/health-reform/. 2019. National Academy of Medicine. Vital Detections for Health and Health Care: A Policy Initiative of the National Academy of Medicine. https://nam.edu/initiatives/vital-directions-for-health-and-health-care/. 2019. The Commonwealth Fund. Health System Data Center. http://datacenter.commonwealthfund.org/? ga=2.110888517.1505146611.1495417431-1811932185.1495417431#ind=1/sc=1. 2019. The Commonwealth Fund. Health Reform Resource Center. http://tools.commonwealthfund.org/interactives-and-data/health-reform-resource-center#/f:@facasubcategoriesfacet63677=[Individual%20and%20Employer%20Responsibility]. 2019. Oklahoma State University Medical Center Diagnostic Radiology Residency. Business of Radiology. http://www.osumcradiology.org/educationalschedule/lecutres/BusinessofRadiology/#0. 2019.
	■ RSNA Online Learning Center. Level 2: Service Valuation and Costs.
	http://education.rsna.org/diweb/catalog/item?id=2223133. 2019.
	RSNA Online Learning Center. Level 1: Reimbursement Basic.
	http://education.rsna.org/diweb/catalog/item?id=2210377. 2019.
	intp.//education.isna.org/diweb/catalog/itemsid=22103/1.2013.

Systems-Based Practice 5: Contrast Agent Safety Overall Intent: To demonstrate competence in recognizing and managing contrast (iodinated and gadolinium) reactions	
Milestones	Examples
Level 1 Demonstrates knowledge of contrast reactions	 Has basic knowledge and awareness of contrast reactions, including their recognition and management Can describe the management of: Bronchospasm Contrast extravasation Hives Hypotension with bradycardia Hypotension with tachycardia Laryngeal edema Premedication regimens
Level 2 Recognizes contrast reactions (simulated or actual)	 Is able to consistently and reliably recognize different signs of a patient's contrast reaction in simulation or actual in the CT or MRI department Can recognize the following: Bronchospasm Hives Hypotension with bradycardia Hypotension with tachycardia Laryngeal edema
Level 3 Manages contrast reactions, with supervision (simulated or actual)	 Consistently and reliably manages (with supervision) contrast reactions in simulation or actual in the CT or MRI department Can manage the following: Bronchospasm Hives Hypotension with bradycardia Hypotension with tachycardia Laryngeal edema
Level 4 Independently manages contrast reactions (simulated or actual) Level 5 Leads educational experience in	 Consistently and reliably recognizes and manages contrast reactions independently in simulation or actual in the CT or MRI department Assumes a leadership role in the department or institution to conduct a seminar or
Assessment Models or Tools	 experience for a variety of contrast reaction(s) Direct observation Medical record (chart) audit Multiple choice test

	 Objective structured clinical examination Reflection Simulation
Curriculum Mapping	
Notes or Resources	 American College of Radiology. Manual on Contrast Media. https://www.acr.org/Clinical-Resources/Contrast-Manual. 2019.
	BLS and ACLS certification courses
	American College of Radiology. Contrast Card. https://www.acr.org/-
	/media/ACR/Files/Clinical-Resources/Contrast-Reaction-Card.pdf. 2019.

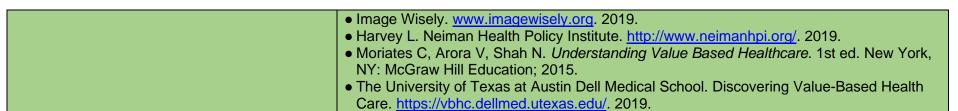
Systems-Based Practice 6: Radiation Safety	
Overall Intent: To demonstrate competence in and to be an advocate for radiation safety awareness	
Milestones	Examples
Level 1 Demonstrates knowledge of the	Is able to describe fundamental concepts in radiation biology addressing the mechanism
mechanisms of radiation injury and the ALARA	of injury at different radiation exposures
("as low as reasonably achievable") concept	
Level 2 Accesses resources to determine exam-	Can readily access online resources to determine a CT of the head average dose
specific average radiation dose information	information
Level 3 Communicates the relative risk of exam-	• Is able to effectively communicate relative risks of the radiation exposure during a CT of
specific radiation exposure to patients and	the head to the patient, patient's family or referring provider
practitioners Level 4 Applies principles of ALARA in daily	Can modify CT parameters for an abdominal CT in keeping with the ALARA principles
practice	routinely in daily practice
Level 5 Creates, implements, and assesses	Begins a radiation safety initiative with the Radiation Safety Officer addressing CT use for
radiation safety initiatives at the institutional	appendicitis in pregnant women
level	
Assessment Models or Tools	Chart, protocoling or other system documentation by resident
	Direct observation
	Documentation of QI or radiation safety project processes or outcome
	Multiple choice test
	Objective structured clinical examination
Curriculum Mapping	
Notes or Resources	American College of Radiology. ACR Appropriateness Criteria.
	https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria. 2019.
	• Image Gently. Pediatric Radiology and Imaging. https://www.imagegently.org/. 2019.
	 American College of Radiology. Radiology Safety. https://www.acr.org/Clinical-Resources/Radiology-Safety. 2019.
	Image Wisely. https://www.imagewisely.org/ . 2019.
	RSNA. Physics Modules. https://www.rsna.org/en/education/trainee-resources/physics-
	modules. 2019.
	American College of Radiology. Radiation Safety. https://www.acr.org/Clinical-
	Resources/Radiology-Safety/Radiation-Safety. 2019.

Systems-Based Practice 7: Magnetic Resonance (MR) Safety Overall Intent: To have an understanding of the practical aspects of MR safety	
Milestones	Examples
Level 1 Demonstrates knowledge of the risks of	Describes safety zones Level 1 through IV
magnetic resonance imaging (MRI), including safety zones and pre-MR screening	Lists key components of MRI screening process
Level 2 Accesses resources to determine the safety of implanted devices and retained foreign bodies	• Knows how to find out if it's safe to perform an MRI on a patient with a cochlear implant
Level 3 Communicates MR safety, including implants and retained foreign bodies, to patients and practitioners	Communicates any risks of performing an MRI with shrapnel to a patient
Level 4 Applies principles of MR safety to daily practice	• Explains the principles of MR safety; handles a patient with a pacemaker, and can gets them through the scan (complex case), programmable shunt (complex case)
Level 5 Creates, implements, and assesses MR safety initiatives at the institutional level	Is a member of the Hospital wide Safety Committee and is considered the definitive resource for MR safety
Assessment Models or Tools	Multisource feedback, including MRI Technologist
	RadExam patient safety assessment
	Safe MR Practices: Self-Assessment Module AJR 2007;188:S50–S54 0361- Self-Assessment Module A
Curriculum Manning	803X/07/1886–S50 © American Roentgen Ray Society
Curriculum Mapping Notes or Resources	American College of Radiology. MR Safety. https://www.acr.org/Clinical-
Notes of Resources	Resources/Radiology-Safety/MR-Safety. 2019.
	MRI Questions. MRI Suite: Safety Zones. http://mriquestions.com/acr-safety-zones.html .
	2019.
	• Expert Panel on MR Safety, Kanal E, Barkovich AJ, et al. ACR guidance document on MR
	safe practices: 2013. <i>J Magn Reson Imaging</i> . 2013;37(3):501-530.
	https://onlinelibrary.wiley.com/doi/pdf/10.1002/jmri.24011. 2019.
	Complete AAPM/RSNA Web Module: MRI Course#9 Quality/ Bioeffects/Safety
	RSNA. Physics Modules. https://www.rsna.org/education/trainee-resources/physics-2010
	modules. 2019. ■ MRI Safety. http://mrisafety.com/. 2019.
	American College of Radiology. MR Safety.
	https://www.acr.org/ClinicalResources/Radiology-Safety/MR-Safety. 2019.

	Systems-Based Practice 8: Informatics	
Overall Intent: To understand the technology underlying image acquisitions, transmission, and interpretation; to have a broader		
understanding of data use for regulatory requirements, billing, and quality and patient care improvement		
Milestones	Examples	
Level 1 Demonstrates familiarity with information systems, including EHR, radiology information system, and picture archiving system	Navigates all the various information systems to dictate a study to include finding the study on the correct worklist, looking up history, and displaying images with comparisons.	
Level 2 Demonstrates familiarity with information standards in radiology, and describes their roles	Describes information standards in radiology to include DICOM, HL7, SNOMED-CT, LOINC/RadLex, ICD-10 and CPT	
Level 3 Describes approaches to capture and integrate data from radiology examinations into medical decision making	 Describes/explains how to use Structured Reporting and Common Data Elements to create radiology reports and to enable extraction of data for analytics Describes how data from Common Data Elements can impact decision making 	
Level 4 Applies knowledge of information systems, standards, and data to support radiology initiatives, as appropriate	 Participates on committees responsible for implementation of solutions that address regulatory requirements Participates on committee responsible for implementing state legislated bills, for example, patient test results notification Describes examples of artificial intelligence (AI) in radiology that include both image interpretation as well as applications beyond image interpretation 	
Level 5 Participates in operational and strategic information systems meetings; applies informatics knowledge to help guide direction and operation of the radiology department Assessment Models or Tools	 Participates actively in information system decision making; is a member of the departmental informatics leadership council Understands that Al algorithms are amoral and are built to optimize function, and are prone to bias and potentially can produce significant ethical issues Quiz 	
Curriculum Mapping	• Quiz	
Notes or Resources	 Branstetter BF IV. Basics of imaging informatics: part 1. Radiology. 2007;243(3):656-667. https://pubs.rsna.org/doi/abs/10.1148/radiol.2433060243. 2019. Branstetter BF IV. Basics of imaging informatics: part 2. Radiology. 2007;244(1):78-84. https://pubs.rsna.org/doi/10.1148/radiol.2441060995. 2019. Wang KC, Kohli M, Carrino JA. Technology standards in imaging: a practical overview. J AM Coll Radiol. 2014;11(12 Pt B):1251-1259. https://drive.google.com/file/d/0BywqhJQDpUSjYTIYOC1sZkNPZkk/view. 2019. Horii SC. Primer on computers and information technology. Part four: A nontechnical introduction to DICOM. Radiographics. 1997;17(5):1297-1309. https://pubs.rsna.org/doi/pdf/10.1148/radiographics.17.5.9308117. 2019. 	



Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice Overall Intent: To incorporate evidence and patient values into clinical practice	
Milestones	Examples
Level 1 Demonstrates how to access and use available evidence to determine the best imaging examination for a routine patient/diagnosis	Understands the importance of imaging safety literature and websites
Level 2 Articulates clinical questions and elicits patient preferences and values in order to guide evidence-based imaging	Identifies patients with conditional risks for MRI safety, radiation safety, or contrast use
Level 3 Locates and applies the best available evidence, integrated with patient preferences and values, to the care of complex patients	Uses radiology literature to determine patient MRI safety, radiation safety, or contrast use
Level 4 Critically appraises conflicting evidence to guide care, tailored to the individual patient	• Knows how to direct the clinical team for atypical situations in imaging (e.g., CT or MRI in pregnant patients, contrasting use in chronic kidney disease, or pediatric patient imaging)
Level 5 Coaches others to critically appraise and apply evidence for complex patients; and/or participates in the development of guidelines	Writes or revises department policy on MRI safety, radiation safety, or contrast use according to best practices
Assessment Models or Tools	 Direct observation Learning portfolio Oral or written examination Simulation (objective structured clinical examination)
Curriculum Mapping	•
Notes or Resources	 National Institutes of Health. Write Your Application. https://grants.nih.gov/grants/how-to-apply-application-guide/format-and-write/write-your-application.htm. 2019. NIH U.S. National Library of Medicine. PubMed Tutorial. https://www.nlm.nih.gov/bsd/disted/pubmedtutorial/cover.html. 2019. Institutional Review Board (IRB) guidelines Various journal submission guidelines ABR 2019 Noninterpretive Skills Study Guide. https://www.theabr.org/wp-content/uploads/2018/11/NIS-Study-Guide-2019.pdf. 2019. MRI Safety. https://mrisafety.com. 2019. Expert Panel on MR Safety, Kanal E, Barkovich AJ, et al. ACR guidance document on MR safe practices: 2013. https://onlinelibrary.wiley.com/doi/pdf/10.1002/jmri.24011. 2019. Image Gently. Pediatric Radiology and Imaging. www.imagegently.org. 2019.



Practice-Based Learning and Im-	provement 2: Reflective Practice and Commitment to Professional Growth
Overall Intent: To seek clinical performance information with the intent to improve care; reflect on all domains of practice, personal	
taran da antara da a	patients and colleagues (reflective mindfulness); develop clear objectives and goals for
improvement in some form of a learning plan	
Milestones	Examples
Level 1 Accepts responsibility for professional	Is aware of need to improve
development by establishing goals	Understands the importance of continued self-improvement
Identifies factors which contribute to gap(s) between expectations and actual performance	Identifies that lack of sleep, incomplete preparation, and other social factors can lead to performance gaps
Actively seeks opportunities to improve performance	Seeks additional material to review to prepare for call
Level 2 Receptive to performance data and feedback in order to adjust goals	Uses feedback to set goals to read more studies each day
Analyzes and reflects on factors which contribute to gap(s) between expectations and actual performance	Reflects on factors contributing to lack of efficiency
Designs and implements a learning plan, with prompting	With prompting, develops a learning plan to improve efficiency
Level 3 Episodically seeks performance data and feedback, with humility and adaptability	Takes input from technologists, peers, and supervisors to gain insight into personal strengths and areas to improve
, , , , , , , , , , , , , , , , , , ,	Follows up on the outcomes of patient for which they have dictated reports, with prompting
Analyzes, reflects on, and institutes behavioral change(s) to narrow the gap(s) between expectations and actual performance	Changes daily practice habits to increase efficiency
Designs and implements a learning plan independently	Documents goals in a more specific and achievable manner, such that attaining them is measurable
Level 4 Consistently seeks performance data and feedback with humility and adaptability	Independently follows up on the outcomes of patients for which they have dictated reports

Analyzes effectiveness of behavioral changes where appropriate and considers alternatives in narrowing the gap(s) between expectations and actual performance	Consistently identifies learning gaps and addresses areas to work on
Uses performance data to measure the effectiveness of the learning plan and when necessary, improves it	Uses scores from standardized assessments (e.g., RadExam, ACR In-Training) to create a learning plan
Level 5 Coaches other learners to consistently seek performance data and feedback	Actively discusses learning goals with supervisors and colleagues; may encourage other learners on the team to consider how their behavior affects the rest of the team
Coaches others on reflective practice	Provides constructive feedback to peers for improvement
Facilitates the design and implements learning plans for others	Provides relevant learning plans for peers to address gaps
Assessment Models or Tools	Direct observation Review of learning plan Standardized assessments
Curriculum Mapping	
Notes or Resources	 Hojat M, Veloski JJ, Gonnella JS. Measurement and correlates of physicians' lifelong learning. <i>Academic Medicine</i>. 2009;84(8):1066-1074. https://journals.lww.com/academicmedicine/fulltext/2009/08000/Measurement_and_Correlates of Physicians_Lifelong.21.aspx. 2019. Lockspeiser TM, Schmitter PA, Lane JL, Hanson JL, Rosenberg AA, Park YS. Assessing residents' written learning goals and goal writing skill: validity evidence for the learning goal scoring rubric. <i>Academic Medicine</i>. 2013;88(10):1558-1563.

Professionalism 1: Professional Behavior and Ethical Principles		
Overall Intent: To recognize and address lapses in ethical and professional behavior, demonstrate ethical and professional behaviors, and		
use appropriate resources for managing ethical and professional dilemmas		
Milestones Level 1 Demonstrates knowledge of	Examples ■ Identifies and describes potential triggers for professionalism lapses, describes when and	
expectations for professional behavior and describes how to appropriately report professional lapses	how to appropriately report professionalism lapses, and outlines strategies for addressing common barriers to reporting	
Demonstrates knowledge of the ethical principles underlying informed consent, surrogate decision making, advance directives, confidentiality, error disclosure, and stewardship of limited resources	 Discusses the basic ethical principles (beneficence, nonmaleficence, justice, autonomy) and professionalism (professional values and commitments), and how they apply in various situations (e.g., informed consent process) Obtains informed consent for procedures 	
Level 2 Demonstrates insight into professional behavior in routine situations and takes responsibility for own professionalism lapses	 Demonstrates professional behavior in routine situations and uses ethical principles to analyze straightforward situations, such as those where: there are no or few conflicts (between values or patients) the resident may be tired or hungry, but is not excessively fatigued, overwhelmed, or otherwise distressed workload is not unusually high, and there is no significant time pressure to make decisions 	
Analyzes straightforward situations using ethical principles	 Acknowledges and takes responsibility for lapse Apologizes and takes corrective action for the lapse(s) if necessary Articulates strategies for preventing similar lapses in the future 	
Level 3 Demonstrates professional behavior in complex or stressful situations	 Analyzes complex situations, such as how the clinical situation evokes strong emotions, conflicts (or perceived conflicts) between patients or between professional values; the trainee or learner navigates a situation while not at his/her personal best (due to fatigue, hunger, stress, etc.), or the system poses barriers to professional behavior (e.g., inefficient workflow, inadequate staffing, conflicting policies) 	
Recognizes need to seek help in managing and resolving complex ethical situations	 Recognizes own limitations and seeks resources to help manage and resolve complex ethical situations Analyzes difficult (real or hypothetical) ethical dilemmas and situations, or professional case scenarios Recognizes own limitations, and consistently demonstrates professional behavior 	
Level 4 Recognizes situations that may trigger professionalism lapses and intervenes to prevent lapses in self and others	 Monitors and responds to fatigue, hunger, stress, etc. in self and team members Recognizes and responds effectively to the emotions of others Actively seeks to consider the perspectives of others 	

Recognizes and uses appropriate resources for managing and resolving ethical dilemmas as needed (e.g., ethics consultations, literature review, risk management/legal consultation)	 Models respect for patients and expects the same from others Recognizes and utilizes appropriate resources for managing and resolving ethical dilemmas (e.g., ethics consultations, literature review, risk management/legal consultation)
Level 5 Coaches others when their behavior fails to meet professional expectations Identifies and seeks to address system-level factors that induce or exacerbate ethical problems or impede their resolution	 Coaches others when their behavior fails to meet professional expectations, either in the moment (for minor or moderate single episodes of unprofessional behavior) or after the moment (for major single episodes or repeated minor to moderate episodes of unprofessional behavior) Identifies and seeks to address system-wide factors or barriers to promoting a culture of ethical and professional behavior through participation in a work group, committee, or taskforce (e.g., ethics committee or sub-committee, risk management committee, root cause analysis review, patient safety or satisfaction committee, professionalism work group, Institutional Review Board (IRB), fellow grievance committee, etc.
Assessment Models or Tools	 Direct observation End-of-rotation evaluation Multisource feedback Oral or written self-reflection Objective structured clinical examination RSNA professionalism modules Simulation
Curriculum Mapping	•
Notes or Resources	 Radiological Society of North America. Professionalism for Residents. https://www.rsna.org/education/professionalism-and-quality-care/professionalism-self-assessments/professionalism-for-residents. 2019. AMA. Ethics. https://www.ama-assn.org/delivering-care/ethics. 2019. Byyny RL, Papadakis MA, Paauw DS, Pfiel S, Alpha Omega Alpha. <i>Medical Professionalism Best Practices</i>. Menlo Park, CA: Alpha Omega Alpha Honor Medical Society; 2015. https://alphaomegaalpha.org/pdfs/2015MedicalProfessionalism.pdf. Levinson W, Ginsburg S, Hafferty FW, Lucey CR. <i>Understanding Medical Professionalism</i>. 1st ed. New York, NY: McGraw-Hill Education; 2014. https://accessmedicine.mhmedical.com/book.aspx?bookID=1058. 2019. American College of Radiology. Code of Ethics. https://www.acr.org/media/ACR/Files/Governance/Code-of-Ethics.pdf. 2019. American Association of Physicists in Medicine. https://www.acr.org/education/onlinemodules.asp. 2019.

Association of University Radiologists. Professionalism Curriculum Resources. http://www.aur.org/ProfessionalCurriculum/ . 2019. Association of University Radiologists. Professionalism and Ethica Competension for	
 Association of University Radiologists. Professionalism and Ethics Competencies for Radiology Residents. http://www.aur.org/Secondary.aspx?id=10263. 2019. 	

Professionalism 2: Accountability/Conscientiousness Overall Intent: To take responsibility for his/her actions and the impact on patients and other members of the health care team **Milestones Examples** Level 1 Responds promptly to requests or • Takes responsibility for getting informed consent for a procedure reminders to complete tasks and responsibilities Level 2 Performs tasks and responsibilities in a • Dictates reports for routine cases in a timely fashion timely manner to ensure that the needs of patients, teams, and systems are met in routine situations Level 3 Performs tasks and responsibilities in a • Efficiently dictates reports and communicates results for emergent cases in a timely timely manner to ensure that the needs of fashion patients, teams, and systems are met in complex or stressful situations Level 4 Recognizes and raises awareness of • Identifies issues that could impede others from completing tasks and provides leadership situations that may impact others' ability to to address those issues complete tasks and responsibilities in a timely • On-call example: senior residents advise junior residents on how to manage their time, communicate effectively, and guide ordering providers and other members of the team manner including technologists on-call Level 5 Takes ownership of system outcomes • Sets up a meeting with the emergency medicine department to streamline patient flow • Compliance with deadlines and timelines Assessment Models or Tools Direct observation Multisource feedback • Objective structured clinical examinations Self-evaluations Simulation **Curriculum Mapping** Notes or Resources Code of conduct from institutional manual • Radiological Society of North America. Professionalism for Residents. https://www.rsna.org/education/professionalism-and-quality-care/professionalism-selfassessments/professionalism-for-residents. 2019.

Professionalism 3: Self-Awareness and Help Seeking Overall Intent: To identify, use, manage, improve, and seek help for personal and professional well-being for self and others		
Milestones	Examples	
Level 1 Recognizes status of personal and professional well-being, with assistance, and is aware of available resources	Requests and/or accepts feedback and exhibits positive responses to corrective feedback	
Recognizes limits in the knowledge/skills of self or team, with assistance	 Is aware of or can identify potential stressors specific to the learner in training, or in this specialty 	
Level 2 Independently recognizes status of personal and professional well-being using available resources when appropriate Independently recognizes limits in the	Identifies possible sources of personal stress or lack of clinical knowledge and independently seeks help	
knowledge/skills of self or team and demonstrates appropriate help-seeking behaviors		
Level 3 With assistance, proposes a plan to optimize personal and professional well-being With assistance, proposes a plan to remediate or improve limits in the knowledge/ skills of self or team	With supervision, develops a personal learning or action plan to address stress and/or burnout for self or team and gaps in personal clinical knowledge	
Level 4 Independently develops a plan to optimize personal and professional well-being Independently develops a plan to remediate or improve limits in the knowledge/skills of self or team	Independently develops a personal learning or action plan to address stress and/or burnout for self or team and gaps in personal clinical knowledge	
Level 5 Coaches others when emotional responses or limitations in knowledge/skills do not meet professional expectations	Mentors colleagues in self-awareness Establishes health management plans to limit stress and burnout	
Assessment Models or Tools	 Direct observation Group interview or discussions for team activities Institutional online training modules Participation in institutional well-being programs 	

	Personal learning plan Self-assessment
	Semi-annual review
Curriculum Mapping	•
Notes or Resources	Local resources, including Employee Assistance Program.
	• ACGME. Tools and Resources. https://www.acgme.org/What-We-Do/Initiatives/Physician-
	Well-Being/Resources. 2019.
	Stanford Medicine. WellMD. https://wellmd.stanford.edu/ . 2019.
	American Academy of Pediatrics. Resilience Curriculum: Resilience in the Face of Grief
	and Loss. https://www.aap.org/en-us/advocacy-and-policy/aap-health-initiatives/hospice-
	palliative-care/Pages/Resilience-Curriculum.aspx. 2019.

Interners and said Comm	our leation Chille 4. Detions and Family Consens d Communication
· · · · · · · · · · · · · · · · · · ·	nunication Skills 1: Patient- and Family-Centered Communication and behaviors to form a therapeutic relationship with a patient and his/her family; to identify
	on personal biases, and minimize them in the doctor-patient relationship; to organize and
lead communication around shared decision ma	
Milestones	Examples
Level 1 Accurately communicates own role	Identifies that they are a resident during patient interactions
within the health care system	,
Identifies the need to adjust communication	Understands that communication may need to be adjusted for a patient unaware of fetal
strategies based on assessment of	demise while undergoing an ultrasound
patient/family expectations and understanding of	donnes will all all all all all all all all all
their health status and treatment options	
Level 2 Identifies barriers to effective	• Identifies need for an interpreter; knows to speak in a manner at a level of understanding
communication (e.g., language, health literacy,	commensurate with education level of patient; realizes when the presence of a caregiver
cultural)	will be needed to aid in management decision making; asks patient their preferred
O	pronouns
Organizes and initiates communication with	Before and/or after communication with patient/family closes the loop and asks them if they are placed by a stational and have knowledge of the clinical city state.
patient/family by clarifying expectations and verifying understanding of the clinical situation	they are clear about expectations and have knowledge of the clinical situation
Level 3 Identifies biases that hinder effective	Recognizes own bias about sexuality and gender identity
communication	Troongries own side about boxdamy and goridor identity
With guidance, sensitively and compassionately	With guidance, communicates with a patient the presence of a probably benign breast
delivers medical information, elicits patient goals	mass, makes the decision to follow the mass or if patient wishes biopsy the mass after
and preferences, and acknowledges uncertainty	involving the patient in discussion, thereby aligning with patient goals
and conflict	Talan annual 200 and an alanian a flam air an annual annual annual annual annual annual annual annual annual a
Level 4 Actively minimizes communication	Takes responsibility and apologizes after using wrong pronoun with a patient
barriers	
Independently, uses shared decision making to	Independently communicates with a patient the presence of a probably benign breast
align patient goals, and preferences with	mass, makes the decision to follow the mass or if patient wishes biopsy the mass after
treatment options to make a personalized care	involving the patient in discussion, thereby aligning with patient goals
plan	
Level 5 Coaches other learners to minimize	Role models and supports colleagues in self-awareness and reflection to improve
communication barriers	therapeutic relationships with patients, and demonstrates intuitive understanding of a
	patient's perspective; uses a contextualized approach to minimize barriers for patients
	and colleagues

Coaches other learners in shared decision making	 Role models proactive self-awareness and reflection around explicit and implicit biases with a context-specific approach to mitigating communication barriers Leads shared decision making with clear recommendations to patients and families even in more complex clinical situations
Assessment Models or Tools	 Direct observation Kalamazoo Essential Elements Communication Checklist (Adapted) Mini-clinical evaluation exercise (CEX) Multisource feedback Objective structured clinical examination Self-assessment including self-reflection exercises Simulation Skills needed to set the state, Elicit information, Give information, Understand the patient, and End the encounter (SEGUE) Standardized patients or structured case discussions
Curriculum Mapping	•
Notes or Resources	 Laidlaw A, Hart J. Communication skills: an essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i>. 2011;33(1):6-8. https://www.tandfonline.com/doi/full/10.3109/0142159X.2011.531170. 2019. Makoul G. Essential elements of communication in medical encounters: the Kalamazoo consensus statement. <i>Acad Med</i>. 2001;76(4):390-393. https://insights.ovid.com/crossref?an=00001888-200104000-00021. 2019. Makoul G. The SEGUE Framework for teaching and assessing communication skills. https://insights.ovid.com/crossref?an=00001888-200104000-00021. 2019. Makoul G. The SEGUE Framework for teaching and assessing communication skills. https://www.sciencedirect.com/science/article/abs/pii/S0738399101001367?via%3Dihub.2019. O'Sullivan P, Chao S, Russell M, Levine S, Fabiny A. Development and implementation of an objective structured clinical examination to provide formative feedback on communication and interpersonal skills in geriatric training. <i>J Am Geriatr Soc.</i> 2008;56(9):1730-1735.

Interpersonal and Communication Skills 2: Interprofessional and Team Communication Overall Intent: To effectively communicate with the health care team, including with consultants, in both straightforward and complex	
situations Milestones	Examples
Level 1 Respectfully receives a consultation request	Accepts a request to do a late afternoon procedure and offers to discuss with the attending without offering resistance
Demonstrates knowledge of the institutional and national communication guidelines	Documents communication of findings to the health care team
Level 2 Clearly and concisely responds to a consultation request	Offers consulting service guidance on the necessity of the procedure and when it can be reasonably be performed after discussion with the attending
Communicates emergent findings according to institutional or national guidelines	Communicates and documents communication of emergent findings
Level 3 Checks understanding of recommendations when providing consultation	Communicates management of a percutaneously placed drain with regards to output and when it should be removed
Communicates non-emergent findings where failure to act may adversely affect patient outcome	Communicates finding a lung nodule on chest x-ray and suggests a chest CT
Level 4 Coordinates recommendations from different members of the health care team to optimize patient care	After discussion with the infectious diseases doctor and oncologist who have been consulted on the case, decides to send a sample for infection analysis in addition to surgical pathology after being presented an immunocompromised patient for biopsy of a mass-like lesion in the lung by the primary care physician
Communicates findings and management options (as appropriate) which are tailored to the referring provider	Communicates to a generalist that the patient had a stroke but to neurologist gives much more detailed information
Level 5 Role models flexible communication strategies that value input from all health care team members, resolving conflict when needed	Role models the resolution of conflict between neurosurgery and the emergency department for MRI scan prioritization
Coaches other learners in tailored communications to referring providers	Coaches junior residents in subspecialty level communications
Assessment Models or Tools	Direct observation End-of-rotation evaluation Multisource feedback

	Objective structured clinical examination Simulation
Curriculum Mapping	•
Notes or Resources	 François J. Tool to assess the quality of consultation and referral request letters in family medicine. Can Fam Physician. 2011;57(5):574–575. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3093595/. 2019. Dehon E, Simpson K, Fowler D, Jones A. Development of the faculty 360. https://www.mededportal.org/publication/10174/. 2019. American College of Radiology. Communication Curriculum for Radiology Residents. https://www.acr.org/Member-Resources/rfs/learning/Communication-for-Radiology-Residents. 2019.

Interpersonal and Communication Skills 3: Communication within Health Care Systems Overall Intent: To effectively communicate using a variety of methods	
Milestones	Examples
Level 1 Demonstrates knowledge of institutional communications policies	Describes the appropriate and inappropriate use of cell phone, email, and social media
Level 2 Communicates appropriately as required by institutional policy	Uses secured email for communication of patient information
Level 3 Communicates systems concerns in a respectful manner	Communicates with the appropriate radiology department supervisor or hospital reporting system about systems concerns in an objective respectful manner
Level 4 Communicates clear and constructive suggestions to improve systems	Communicates that efficiency in the trauma reader could be significantly improved if phone calls were diverted to a radiology aide or to a central call center in the department
Level 5 Facilitates dialogue regarding systems issues among larger community stakeholders (institution, health care system, field)	 Through participation on the hospital stroke committee, helps facilitates improvement in the reporting of code stroke head CT results to the stroke team through a standardized reporting process, aiding in efficient and timely management of stroke patients
Assessment Models or Tools	 Assessment of QI projects Audit of hospital notification system submissions Direct observation Medical record (chart) audit Multisource feedback Simulation
Notes or Resources	 Institutional communication policies HIPAA training Hryhorczuk AL, Hanneman K, Eisenberg RL, Meyer EC, Brown SD. Radiologic professionalism in modern health care. <i>Radiographics</i>. 2015;35(6):1779-1788. https://pubs.rsna.org/doi/pdf/10.1148/rg.2015150041. 2019. Kelly AM, Mullan PB. Designing a curriculum for professionalism and ethics within radiology: identifying challenges and expectations. <i>Acad Radiol</i>. 2018;25(5):610-618. https://www.academicradiology.org/article/S1076-6332(18)30091-6/pdf. 2019. American College of Radiology. Communication Curriculum for Radiology Residents. https://www.acr.org/Member-Resources/rfs/learning/Communication-for-Radiology-Residents. 2019.

In an effort to aid programs in the transition to using the new version of the Milestones, we have mapped the original Milestones 1.0 to the new Milestones 2.0. Below we have indicated where the subcompetencies are similar between versions. These are not necessarily exact matches, but are areas that include some of the same elements. Note that not all subcompetencies map between versions. Inclusion or exclusion of any subcompetency does not change the educational value or impact on curriculum or assessment.

Milestones 1.0	Milestones 2.0
PC1: Consultant	PC2: Clinical Consultation
PC2: Competence in Procedures	PC4: Competence in Procedures
No match	MK1: Diagnostic Knowledge
MK1: Protocol Selection and Optimization of Images	MK2: Physics
MK1: Protocol Selection and Optimization of Images	MK3: Protocol Selection and Optimization of Images
MK1: Protocol Selection and Optimization of Images	MK4: Imaging Technology and Image Acquisition
MK2: Interpretations of Examinations	PC3: Image Interpretation
No match	SBP1: Patient Safety
SBP1: Quality Improvement	SBP2: Quality Improvement
SBP2: Health Care Economics	SBP4: Physician Role in Health Care Systems
No match	SBP3: System Navigation for Patient-Centered Care
PBLI1: Patient Safety: Contrast Agents; Radiation Safety;	SBP5: Contrast Safety Agent
MR Safety; Sedation	SBP6: Radiation Safety
	SBP7: MR Safety
No match	SBP8: Informatics
PBLI2: Self-directed Learning	PBLI2: Reflective Practice and Commitment to Personal Growth
PBLI3: Scholarly Activity	PBLI1: Evidence-Based and Informed Practice
PROF1: Professional Values and Ethics	PROF1: Professional Behavior and Ethical Principles
PROF1: Professional Values and Ethics	PROF2: Accountability/ Conscientiousness
No match	PROF3: Self-Awareness and Help Seeking
ICS1: Effective Communication with Patients, Families,	ICS1: Patient and Family-Centered Communication
and Caregivers	
ICS2: Effective Communication with Health Care Team	PC1: Reporting
	ICS2: Interprofessional and Team Communication
ICS2: Effective Communication with Health Care Team	ICS3: Communication within Health Care Systems