The Clinical Biochemical Genetics Milestone Project

An Initiative of

The Accreditation Council for Graduate Medical Education



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Clinical Biochemical Genetics Milestones

The Milestones are designed only for use in evaluation of fellows in the context of their participation in ACGME-accredited fellowship programs. The Milestones provide a framework for the assessment of the development of the fellow in key dimensions of the elements of competence in a specialty or subspecialty. They neither represent the entirety of the dimensions of the six domains of competency, nor are they designed to be relevant in any other context.

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Clinical Biochemical Genetics Milestones

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American Board of Medical Genetics and Genomics
Association of Professors of Human and Medical Genetics
Review Committee for Medical Genetics and Genomics

Understanding Milestone Levels and Reporting

This document presents the Milestones, which programs use in a semi-annual review of fellow performance, and then report to the ACGME. Milestones are knowledge, skills, attitudes, and other attributes for each of the ACGME Competencies organized in a developmental framework. The narrative descriptions are targets for fellow performance throughout their educational program.

Milestones are arranged into levels. Tracking from Level 1 to Level 5 is synonymous with moving from novice to expert fellow in the specialty or subspecialty. For each reporting period, the Clinical Competency Committee will review the completed evaluations to select the milestone levels that best describe each learner's current performance, abilities, and attributes for each subcompetency.

These levels *do not* correspond with post-graduate year of education. Depending on previous experience, a junior fellow may achieve higher levels early in his/her educational program just as a senior fellow may be at a lower level later in his/her educational program. There is no predetermined timing for a fellow to attain any particular level. Fellows may also regress in achievement of their milestones. This may happen for many reasons, such as over scoring in a previous review, a disjointed experience in a particular procedure, or a significant act by the fellow.

Selection of a level implies the fellow substantially demonstrates the milestones in that level, as well as those in lower levels (see the diagram on page vi).

Additional Notes

Level 4 is designed as a graduation *goal* but *does not* represent a graduation *requirement*. Making decisions about readiness for graduation and unsupervised practice is the purview of the program director. Furthermore, Milestones 2.0 include revisions and changes that preclude using Milestones as a sole assessment in high-stakes decisions (i.e., determination of eligibility for certification or credentialing). Level 5 is designed to represent an expert fellow whose achievements in a subcompetency are greater than the expectation. Milestones are primarily designed for formative, developmental purposes to support continuous quality improvement for individual learners, education programs, and the specialty. The ACGME and its partners will continue to evaluate and perform research on the Milestones to assess their impact and value.

Examples are provided for some milestones within this document. Please note: the examples are not the required element or outcome; they are provided as a way to share the intent of the element.

Some milestone descriptions include statements about performing independently. These activities must occur in conformity to ACGME supervision guidelines as described in the Program Requirements, as well as to institutional and program policies. For example, a fellow who performs a procedure independently must, at a minimum, be supervised through oversight.

A Supplemental Guide is also available to provide the intent of each subcompetency, examples for each level, assessment methods or tools, and other available resources. The Supplemental Guide, like examples contained within the Milestones, is designed only to assist the program director and Clinical Competency Committee, and is not meant to demonstrate any required element or outcome.

Additional resources are available in the <u>Milestones</u> section of the ACGME website. Follow the links under "What We Do" at <u>www.acgme.org</u>.

The diagram below presents an example set of milestones for one sub-competency in the same format as the ACGME Report Worksheet. For each reporting period, a fellow's performance on the milestones for each sub-competency will be indicated by selecting the level of milestones that best describes that fellow's performance in relation to those milestones.

Level 1	Level 2	Level 3	Level 4	Level 5
Describes common patient safety events	Identifies system factors that lead to patient safety events	Participates in analysis of patient safety events (simulated or actual)	Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	Actively engages teams and processes to modify systems to prevent patient safety events
Identifies that processes exist for reporting patient safety events	Defines the institutional process of safety reporting systems	Given a safety-related concern, can describe the risk management process of disclosing such events to the appropriate individuals	Reports patient safety events (simulated or actual event)	Develops innovative protocols to detect and report safety events
Demonstrates knowledge of QI concepts	Describes laboratory QI initiatives	Participates in laboratory QI initiatives	Demonstrates the skills required to identify, develop, implement, and analyze a QI project	Develops and assesses QI initiatives at the institutional or communit level
Comments:			Not Yet (Completed Level 1
Selecting a respon	se box in the	S	electing a response b	oox on the line in
middle of a level in	•	be	etween levels indicate	es that milestones
milestones in that		in	lower levels have be	en substantially
levels have been s	substantially		emonstrated as well a	
demonstrated.		m	ilestones in the highe	er level(s).

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Patient Care 1: Pre-Analytic				
Level 1	Level 2	Level 3	Level 4	Level 5
Describes the importance of clinical history for optimal test selection	Gathers pertinent elements of the clinical history to aid in test selection	Recommends the optimal test option(s) based on clinical or family history, with assistance	Independently recommends the optimal test(s) based on clinical or family history	Creates an algorithm for test selection based on clinical history
Identifies elements of a laboratory test request	Recognizes sources of pre-analytic error	Evaluates a specimen for pre-analytic errors, with assistance	Independently evaluates a specimen for pre-analytic errors and identifies possible resolutions	Creates a new protocol to assist the laboratory in the appraisal of specimen issues
	Describes rationale behind existing routine laboratory workflows	Suggests modifications to existing laboratory workflows based on clinical need, with assistance	Independently suggests modifications to existing laboratory workflows based on clinical need	Independently develops a new laboratory workflow
Comments:			Not Yet C Not Yet A	ompleted Level 1 ssessable

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Patient Care 2: Analytic				
Level 1	Level 2	Level 3	Level 4	Level 5
Describes basic principles for major assays performed in the laboratory Describes quality control	Performs assays, with substantial assistance Identifies QC failures	Performs assays, with minimal assistance Explains possible sources	Independently performs assays Investigates QC failures	Develops new, alternate, or improved assay Identifies and implements
(QC) in the clinical laboratory	ruentines QO fanties	of QC failures	and proposes resolution	a new QC approach for a clinical test
Comments:			Not Yet C Not Yet A	ompleted Level 1

Patient Care 3: Post-Analytic Skills				
Level 1	Level 2	Level 3	Level 4	Level 5
Identifies normal results	Interprets simple results, with assistance	Interprets complex results, with assistance	Independently interprets results	Develops an improved result interpretation workflow
Discusses the importance of patient's clinical history to test interpretation	Gathers pertinent elements of the clinical history to aid in interpretation	Integrates results with the clinical history to develop a final interpretation, with assistance	Independently integrates results with the clinical history to develop a final interpretation	Identifies novel correlations between results and clinical history
Comments:			Not Yet C	ompleted Level 1

Patient Care 4: Reports					
Level 1	Level 2	Level 3	Level 4	Level 5	
Identifies the elements of a laboratory report	Drafts a report for simple cases using accurate terminology/ nomenclature, with assistance	Drafts a report for complex cases using accurate terminology/ nomenclature, with assistance	Independently generates concise reports for complex cases	Develops a new reporting template for original or revised reports	
Identifies that reports can be revised	Identifies when to correct, amend, or addend a report based on the type of alteration required	Drafts a revised report, with assistance	Independently generates a revised report		
Comments:				ompleted Level 1 ssessable	

Level 1	Level 2	Level 3	Level 4	Level 5
Defines relevant medical terminology	Describes genetic conditions using accurate medical terminology	With assistance, assimilates and integrates medical information to generate a differential diagnosis	Independently assimilates and integrates medical information to generate a differential diagnosis	Mentors others in the process of integration of clinical and laboratory findings to generate a differential diagnosis
Describes basic principles of medical biochemistry and cell biology	Describes normal metabolic processes	Describes abnormal metabolic processes and clinical phenotypes of associated diseases	Describes the primary and secondary metabolic effects and clinical phenotypes of various inborn errors of metabolism	

Level 1	Level 2	Level 3	Level 4	Level 5
Defines the basic components of a test validation and verification	Describes methods and data used in establishing test performance characteristics for validation and verification	Determines test performance characteristics, with assistance	Independently calculates test performance characteristics	Designs a test validation/verification and establishes QC metrics
Describes various methodologies used in a clinical biochemical genetics laboratory	Describes the strengths and limitations of a biochemical laboratory test	Determines the optimal technologies and platforms for biochemical tests, with assistance	Independently determines the optimal technologies and platforms for biochemical tests	Independently designs a new test for a genetic condition

Level 1	Level 2	Level 3	Level 4	Level 5
Describes common patient safety events	Identifies system factors that lead to patient safety events	Participates in analysis of patient safety events (simulated or actual)	Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	Actively engages teams and processes to modify systems to prevent patient safety events
Identifies that processes exist for reporting patient safety events	Defines the institutional process of safety reporting systems	Given a safety-related concern, can describe the risk management process of disclosing such events to the appropriate individuals	Reports patient safety events (simulated or actual event)	Develops innovative protocols to detect and report safety events
Demonstrates knowledge of QI concepts	Describes laboratory QI initiatives	Participates in laboratory QI initiatives	Demonstrates the skills required to identify, develop, implement, and analyze a QI project	Develops and assesses QI initiatives at the institutional or community level

Level 1	Level 2	Level 3	Level 4	Level 5
Identifies the importance of coordinating care	Describes effective care coordination with the clinical and laboratory team	Coordinates care with the clinical and laboratory team, with assistance	Coordinates care with the clinical and laboratory team	
Explains the importance of effective transitions of care and hand-offs	Describes examples of safe and effective transitions of care/hand-offs	Performs safe and effective transitions of care/hand-offs	Models and advocates for safe and effective transitions of care/hand- offs	Improves quality of transitions of care within and across health care delivery systems to optimize patient outcomes

Level 1	Level 2	Level 3	Level 4	Level 5
Identifies key components of the health care system	Describes how components of a health care system are interrelated, and how this impacts patient care	Collaborates with the other members of the health care system, with assistance	Independently collaborates with the other members of the health care system	Advocates for or leads systems change that enhances high-value, efficient, and effective patient care
Identifies basic types of medical reimbursement	Identifies testing documentation related to billing and reimbursement	Identifies opportunities for cost-effective patient care	Practices cost-effective patient care	
	Describes the financial components related to the laboratory operation	Identifies inter- relationship between fiscal responsibility and quality metrics in a lab (e.g., balancing staffing needs, test reagent needs, cost containment, and billing efficiency)	Independently drafts the assessment of a laboratory fiscal metric for director review	Participates in a local or national committee related to fiscal issues in genetic testing

Level 1	Level 2	Level 3	Level 4	Level 5
Identifies laboratory accreditation and licensing agencies	Describes the accreditation process, its requirements, and necessary documentation	Participates in review of laboratory practice to assure compliance with accreditation requirements	Actively participates in the laboratory self-inspection	Participates in the inspection of an external laboratory
Defines terminology related to laboratory quality	Interprets quality data and charts and trends, including proficiency testing results, with assistance	Independently evaluates quality indicators, including proficiency testing results	Formulates a response for a proficiency test failure (actual or simulated)	Reviews the quality management plan to identify areas for improvements

Systems-Based Practice 5: Informatics				
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates familiarity with basic technical concepts of hardware, operating systems, databases, and software for general purpose applications	Identifies laboratory specific software, key technical concepts, interfaces, workflow, barcode application, and automation systems (enterprise systems architecture)	Discusses laboratory initiatives based on informatics (system implementation and configuration)	Applies informatics tools as needed in laboratory initiatives (e.g., data management and security, computational statistics, information governance)	Proposes medical informatics improvements for the operation of the laboratory
Comments:			Not Yet C	Completed Level 1

Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates how to access and select applicable evidence	Identifies and applies the best available evidence and/or clinical laboratory standards/guidelines to guide diagnostic evaluation of simple cases	Identifies and applies the best available evidence and/or clinical laboratory standards/guidelines to guide diagnostic evaluation of complex cases	Critically appraises and applies evidence to guide lab-based recommendations, even in the face of conflicting data	Mentors others to critically appraise and apply evidence for complex cases; and/or participates in the development of laboratory standards/guidelines

Level 1	Level 2	Level 3	Level 4	Level 5
Realizes responsibility for personal and professional development by establishing goals	Demonstrates willingness to receiving performance data and feedback in order to inform goals	Seeks performance data and feedback with respect	Models appropriate and thoughtful seeking and consideration of feedback	Coaches others in personal and professional development
Identifies the gap(s) between expectations and actual performance	Analyzes and reflects on the factors which contribute to gap(s) between expectations and actual performance	Institutes behavioral change(s) to narrow the gap(s) between expectations and actual performance	Critically evaluates the effectiveness of behavioral changes in narrowing the gap(s) between expectations and actual performance	
Actively seeks opportunities to improve	Designs and implements a learning plan, with assistance	Independently creates and implements a learning plan	Uses performance data to measure the effectiveness of the learning plan and improves it when necessary	Facilitates the design and implementation of learning plans for others

Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates knowledge of the ethical principles underlying laboratory testing	Analyzes straightforward situations using ethical principles	Recognizes the need for and uses appropriate resources to seek solutions in managing and resolving complex ethical situations	Manages complex ethical situations	Identifies and seeks to address system-level factors that introduce or exacerbate ethical problems or impede their resolution
Describes how to report professionalism lapses, including strategies for addressing common barriers	Demonstrates insight into professional behavior in routine situations; takes responsibility for own professionalism lapses	Demonstrates professional behavior in complex or stressful situations	Recognizes situations that may trigger professionalism lapses and intervenes to prevent lapses in self and others	Coaches others when their behavior fails to meet professional expectations

Professionalism 2: Acco	Professionalism 2: Accountability and Conscientiousness				
Level 1	Level 2	Level 3	Level 4	Level 5	
Responds promptly to instructions, requests, or reminders to complete tasks and responsibilities	Takes ownership and performs tasks and responsibilities in a timely manner	Anticipates situations that may impact own ability to meet responsibilities and describes the impact on team	Shares responsibility for system outcomes as a member of the team	Designs new strategies to ensure that the needs of patients, teams, and systems are met	
Comments:			Not Yet 0	Completed Level 1	

Professionalism 3: Perso	onal and Professional Well-	-Being		
Level 1	Level 2	Level 3	Level 4	Level 5
Describes common indicators of personal or professional well-being	Independently recognizes status of personal and professional well-being and seeks help when needed	Proposes a plan to optimize personal and professional well-being	Implements a plan to optimize personal and professional well-being	Coaches others to develop and implement plans to optimize personal and professional well-being
Comments:			Not Yet	Completed Level 1

Interpersonal and Comm	unication Skills 1: Patient-	and Family-Centered Com	munication	
Level 1	Level 2	Level 3	Level 4	Level 5
Identifies common barriers to effective communication	Identifies complex barriers to effective communication	With prompting, reflects on personal biases and can identify barriers in written language that may challenge understanding by patients and families	Communicates the content of a report or educational materials in a way that is accessible to patients and families	Develops systems to communicate laboratory information in a way that is accessible to patients and families
Identifies the role of the laboratory in communicating results to patients	Uses nonverbal behavior to demonstrate respect and establish rapport while observing in the clinical setting and can identify factors that could make a clinical situation psychosocially complex	Uses nonverbal behavior to demonstrate respect and establish rapport while observing a complex result disclosure by a clinician	Orally communicates simple results to families in a concise manner, under the supervision of an attending clinician	Independently orally communicates laboratory results with relevant information to providers
Comments:			Not Yet C	Completed Level 1

Level 1	Level 2	Level 3	Level 4	Level 5
Uses language that values all members of the health care team, including clinical and laboratory professionals	Adapts communication style to fit team needs	Communicates information effectively with all health care team members, including clinical and laboratory professionals, with assistance	Independently communicates information effectively with all health care team members, including clinical and laboratory professionals	Models flexible communication strategies that value input from all health care team members, resolving
Describes the utility of constructive feedback	Solicits feedback on personal performance as a member of the laboratory team	Integrates feedback from team members to improve own communication and other skills	Facilitates regular health care team-based communications and feedback in complex situations	conflict when needed

Level 1	Level 2	Level 3	Level 4	Level 5
Protects patient personal health information by following institutional policies	Selects content, recipient, and communication methods based on context and clinical urgency, with guidance	Effectively and securely communicates clinical information, with guidance	Independently communicates clinical information	Models effective communication of clinical information
Identifies institutional and departmental procedures for communication of issues	Uses institutional structure to effectively communicate clear and constructive suggestions, with assistance	Uses institutional structure to effectively communicate clear and constructive suggestions	Initiates conversations on difficult subjects with appropriate stakeholders to improve the system	Facilitates dialogue regarding systems issues among larger community stakeholders