

Child Abuse Pediatrics Milestones

The Accreditation Council for Graduate Medical Education



Implementation Date: July 2023 Second Revision: April 2023 First Revision: January 2014

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The Milestones are designed only for use in evaluation of fellows in the context of their participation in ACGME-accredited residency or fellowship programs. The Milestones provide a framework for the assessment of the development of the fellow in key dimensions of the elements of physician competency in a specialty or subspecialty. They neither represent the entirety of the dimensions of the six domains of physician competency, nor are they designed to be relevant in any other context.

Child Abuse Pediatrics Milestones Work Group

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The ACGME would like to thank the following organizations for their continued support in the development of the Milestones:

American Board of Pediatrics

Association of Pediatric Program Directors

Council of Pediatric Subspecialties

ACGME Review Committee for Pediatrics

Understanding Milestone Levels and Reporting

This document presents the Milestones, which programs use in a semi-annual review of fellow performance, and then report to the ACGME. Milestones are knowledge, skills, attitudes, and other attributes for each of the ACGME Competencies organized in a developmental framework. The narrative descriptions are targets for fellows' performance throughout their educational program.

Milestones are arranged into levels. Tracking from Level 1 to Level 5 is synonymous with moving from novice to expert fellow in the specialty or subspecialty. For each reporting period, the Clinical Competency Committee will review the completed evaluations to select the milestone levels that best describe each learner's current performance, abilities, and attributes for each subcompetency.

These levels *do not* correspond with post-graduate year of education. Depending on previous experience, a junior fellow may achieve higher levels early in the educational program just as a senior fellow may be at a lower level later in the educational program. There is no predetermined timing for a fellow to attain any particular level. Fellows may also regress in achievement of their milestones. This may happen for many reasons, such as over scoring in a previous review, a disjointed experience in a particular procedure, or a significant act by the fellow.

Selection of a level implies the fellow substantially demonstrates the milestones in that level, as well as those in lower levels (see the diagram on page vi).

Additional Notes

Level 4 is designed as a graduation *goal* but *does not* represent a graduation *requirement*. Making decisions about readiness for graduation and unsupervised practice is the purview of the program director. Furthermore, Milestones 2.0 include revisions and changes that preclude using Milestones as a sole assessment in high-stakes decisions (i.e., determination of eligibility for certification or credentialing). Level 5 is designed to represent an expert fellow whose achievements in a subcompetency are greater than the expectation. Milestones are primarily designed for formative, developmental purposes to support continuous quality improvement for individual learners, education programs, and the specialty. The ACGME and its partners will continue to evaluate and perform research on the Milestones to assess their impact and value.

Examples are provided for some milestones within this document. Please note: the examples are not the required element or outcome; they are provided as a way to share the intent of the element.

A Supplemental Guide is also available to provide the intent of each subcompetency, examples for each level, assessment methods or tools, and other available resources. The Supplemental Guide, like examples contained within the Milestones, is designed only to assist the program director and Clinical Competency Committee, and is not meant to demonstrate any required element or outcome.

Additional resources are available in the <u>Milestones</u> section of the ACGME website. Follow the links under "What We Do" at <u>www.acgme.org</u>.

The diagram below presents an example set of milestones for one sub-competency in the same format as the ACGME Report Worksheet. For each reporting period, a fellow's performance on the milestones for each sub-competency will be indicated by selecting the level of milestones that best describes that fellow's performance in relation to those milestones.

Systems-Based Practice	1: Patient Safety			
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates knowledge of common patient safety events	Identifies system factors that lead to patient safety events	Participates in analysis of patient safety events (simulated or actual)	Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	Actively engages teams and processes to modify systems to prevent patient safety events
Demonstrates knowledge of how to report patient safety events	Reports patient safety events through institutional reporting systems (simulated or actual)	Participates in disclosure of patient safety events to patients and patients' families (simulated or actual)	Discloses patient safety events to patients and patients' families (simulated or actual)	Role models or mentors others in the disclosure of patient safety events
Comments:			Not Yet C	Completed Level 1
Selecting a responded in the second s	implies that it level and in lower	Selecting a response between levels indicating in lower levels have be demonstrated as well milestones in the high	tes that milestones een substantially as some	

Patient Care 1: History				
Level 1	Level 2	Level 3	Level 4	Level 5
Gathers information strictly following a template	Adapts template to filter and prioritize pertinent positives and negatives based on broad diagnostic categories or possible diagnoses	Filters, prioritizes, and synthesizes a thoroughly detailed history to develop a differential diagnosis for simple presentations	Filters, prioritizes, and synthesizes the history, recognizing and probing for subtle clues to develop a differential diagnosis for complicated presentations	Consistently and efficiently filters, prioritizes, and synthesizes the history, recognizing and probing for subtle clues to develop a differential diagnosis for complicated presentations
Identifies the need for additional information	Identifies and collects additional information from all available sources	Interprets information from relevant sources	Synthesizes information from relevant sources for medical decision making	
Comments:			Not Yet C Not Yet A	ompleted Level 1 ssessable

Patient Care 2: Physical	Exam			
Level 1	Level 2	Level 3	Level 4	Level 5
Performs fundamental physical examination and identifies the need for photo documentation	Performs complete physical examination with basic photo documentation and identifies variants and abnormal findings	Performs complete physical examination with focus on areas of concern, adequate photo documentation as indicated, and interprets normal variants and abnormal findings	Performs complete physical examination with quality photo documentation and selects advanced maneuvers for optimal examination	Performs a complete physical examination with quality photo documentation, using multiple techniques to detect and integrate key physical examination findings to distinguish differential diagnoses
Performs a rote physical examination using a strict head-to-toe approach	Performs a physical examination with consistent use of a developmentally appropriate approach	Performs a physical examination using trauma-informed strategies to maximize patient cooperation and comfort	Consistently performs a trauma-informed physical examination that is developmentally appropriate and maximizes patient cooperation and comfort	
Comments:			Not Yet C Not Yet A	ompleted Level 1

Patient Care 3: Organiza	tion and Prioritization of Pa	atient Care		
Level 1	Level 2	Level 3	Level 4	Level 5
Organizes patient care for an individual patient when prompted	Organizes patient care responsibilities by focusing on individual (rather than multiple) patients	Organizes and prioritizes the simultaneous care of patients with efficiency; anticipates and triages urgent and emergent issues	Organizes, prioritizes, and delegates patient care responsibilities, even when patient volume approaches the capacity of the individual or facility	Serves as a role model and coach for organizing patient care responsibilities
Comments:			Not Yet C Not Yet A	ompleted Level 1

Patient Care 4: Clinical F	Reasoning			
Level 1	Level 2	Level 3	Level 4	Level 5
Presents clinical facts (e.g., history, exam, tests, consultations) in the order they were elicited	Generates an unfocused differential diagnosis based on the clinical facts; acknowledges cognitive biases	Organizes clinical facts to compare and contrast diagnoses being considered and appraises cognitive biases, resulting in a prioritized differential diagnosis	Integrates clinical facts into a unifying diagnosis(es); reappraises to avoid diagnostic error and bias	Role models and coaches the organization of clinical facts to develop a prioritized differential diagnosis, including life threatening diagnoses, complex presentations, and complex clinical presentations
Comments:				completed Level 1

Patient Care 5: Patient M	lanagement			
Level 1	Level 2	Level 3	Level 4	Level 5
Participates in the creation of management plans	Develops a general management plan for common and simple diagnoses	Develops a multidisciplinary management plan for common and simple diagnoses	Develops and implements informed multidisciplinary management plans for complicated and/or complex diagnoses, with the ability to modify plans as necessary	Serves as a role model and coach for development of multidisciplinary management plans for complicated and/or complex diagnoses, with the ability to modify plans as necessary
Comments:			Not Yet C Not Yet A	ompleted Level 1

Patient Care 6: Provides	Consultative Care				
Level 1	Level 2	Level 3	Level 4	Level 5	
Respectfully receives a consultation request and clarifies consultation question, with guidance	Independently clarifies consultation question and respectfully responds	Identifies the indications for the consultation and verifies understanding of recommendations with the medical team	Effectively conveys consultative assessment and rationale to the medical team	Is identified as a role model for the provision of consultative care across the spectrum of case complexity	
Repeats impression from other consultants verbatim	Generates recommendations, with guidance	Independently generates recommendations for a simple case	Independently generates recommendations for a complex case		
Comments:				ompleted Level 1	

Medical Knowledge 1: Cl	inical Knowledge			
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates basic medical knowledge	Links basic medical knowledge to clinical cases	Applies medical knowledge to simple cases to guide patient evaluation	Integrates a breadth of medical knowledge that includes complex cases to guide patient evaluation	Teaches at multiple levels, drawing from a breadth of medical knowledge that spans the continuum of simple to complex cases
Comments:			Not Yet Co Not Yet As	ompleted Level 1

Medical Knowledge 2: Di	agnostic Evaluation			
Level 1	Level 2	Level 3	Level 4	Level 5
Lists basic evaluation plan of diagnostic testing and consultation for simple/typical cases, with prompting	Develops a broad evaluation plan for simple cases	Develops a prioritized plan for simple cases and a broad evaluation plan for complex cases	Prioritizes and optimizes an evaluation plan for simple and complex cases based on risks, benefits, indications, and alternatives to clarify the diagnosis(es)	Educates others about risks, benefits, indications, and alternatives to guide diagnostic decision making
Reports results of diagnostic studies	Identifies significant diagnostic study results	Interprets significant diagnostic study results	Interprets significant diagnostic study results while considering study limitations	Teaches others to interpret significant diagnostic study results and consider study limitations
Comments:				Completed Level 1 Assessable

Systems-Based Practice	e 1: Patient Safety				
Level 1	Level 2	Level 3	Level 4	Level 5	
Demonstrates knowledge of common patient safety events	Identifies system factors that lead to patient safety events	Participates in analysis of patient safety events (simulated or actual)	Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	Actively engages teams and processes to modify systems to prevent patient safety events	
Demonstrates knowledge of how to report patient safety events	Reports patient safety events through institutional reporting systems (simulated or actual)	Participates in disclosure of patient safety events to patients and families (simulated or actual)	Discloses patient safety events to patients and families (simulated or actual)	Role models or mentors others in the disclosure of patient safety events	
Comments:			Not Yet C	ompleted Level 1	

Systems-Based Practi	ce 2: Quality Improvement			
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates knowledge of basic quality improvement methodologies and metrics	Describes local quality improvement initiatives (e.g., community vaccination rate, infection rate, smoking cessation)	Participates in local quality improvement initiatives	Demonstrates the skills required to identify, develop, implement, and analyze a quality improvement project	Creates, implements, and assesses quality improvement initiatives at the institutional or community level
Comments:			Not Yet C	ompleted Level 1

Level 1	Level 2	Level 3	Level 4	Level 5
Lists the various interprofessional individuals involved in the patient's care coordination	Coordinates care of patients in routine clinical situations, incorporating interprofessional teams with consideration of patient and family needs	Coordinates care of patients in complex clinical situations, effectively utilizing the roles of interprofessional teams, and incorporating patient and family needs and goals	Coordinates interprofessional, patient-centered care among different disciplines and specialties, actively assisting families in navigating the health care system	Coaches others in interprofessional, patient-centered care coordination

Systems-Based Practice 4: System Navigation for Patient-Centered Care – Transitions in Care				
Level 1	Level 2	Level 3	Level 4	Level 5
Uses a standard template for transitions of care/hand-offs	Adapts a standard template, recognizing key elements for safe and effective transitions of care/hand-offs in routine clinical situations	Performs safe and effective transitions of care/hand-offs in complex clinical situations, and ensures closed-loop communication	Performs and advocates for safe and effective transitions of care/hand-offs within and across health care delivery systems	Coaches others in improving transitions of care within and across health care delivery systems to optimize patient outcomes
Comments: Not Yet Completed Level 1				

Systems-Based Practice 5: Population and Community Health				
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates awareness of population and community health needs and disparities	Identifies specific population and community health needs and disparities; identifies local resources	Uses local resources effectively to meet the needs and reduce health disparities of a patient population and community	Adapts practice to provide for the needs of and reduce health disparities of a specific population	Advocates at the local, regional, or national level for populations and communities with health care disparities
Comments:			Not Yet C	ompleted Level 1

Systems-Based Practice 6: Physician Role in Health Care Systems				
Level 1	Level 2	Level 3	Level 4	Level 5
Engages with patients and other providers in discussions about cost-conscious care and key components of the health care delivery system	Identifies the relationships between the delivery system and cost- conscious care and the impact on the patient care	Discusses the need for changes in clinical approaches based on evidence, outcomes, and cost-effectiveness to improve care for patients and families	Advocates for the promotion of safe, quality, and high-value care	Coaches others to promote safe, quality, and high-value care across health care systems
Comments: Not Yet Completed Level 1				

Systems Based Practice 7: Legal Principles Related to Child Maltreatment				
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates basic understanding of legal systems relevant to child maltreatment	Identifies statutes and court procedures relevant to child maltreatment	Applies knowledge of the statutes and court procedures to patient evaluation	Integrates knowledge of the statutes and court procedures to multidisciplinary team interactions	Advances knowledge of statutes and court procedures relevant to child maltreatment through dissemination of scholarly activity and advocacy
Comments: Not Yet Completed Level 1				

Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice				
Level 1	Level 2	Level 3	Level 4	Level 5
Develops an answerable clinical question and demonstrates how to access available evidence, with guidance	Independently articulates clinical question and accesses available evidence	Locates and applies the evidence, integrated with patient preference, to the care of patients	Critically appraises and applies evidence, even in the face of uncertainty and conflicting evidence to guide care tailored to the individual patient	Coaches others to critically appraise and apply evidence for complex patients
Comments:			Not Yet C	ompleted Level 1

Practice-Based Learning and Improvement 2: Reflective Practice and Commitment to Personal Growth				
Level 1	Level 2	Level 3	Level 4	Level 5
Participates in feedback sessions	Demonstrates openness to feedback and performance data	Seeks and incorporates feedback and performance data episodically	Seeks and incorporates feedback and performance data consistently	Role models and coaches others in seeking and incorporating feedback and performance data
Develops personal and professional goals, with assistance	Designs a learning plan based on established goals, feedback, and performance data, with assistance	Designs and implements a learning plan by analyzing and reflecting on the factors which contribute to gap(s) between performance expectations and actual performance	Adapts a learning plan using long-term professional goals, self-reflection, and performance data to measure its effectiveness	Demonstrates continuous self-reflection and coaching of others on reflective practice
Comments: Not Yet Completed Level 1				

Practice-Based Learning and Improvement 3: Teaching				
Level 1	Level 2	Level 3	Level 4	Level 5
Teaches junior learners in the clinical setting	Teaches junior learners in the didactic setting	Teaches medical care team and/or multidisciplinary team on basic concepts	Teaches medical care team and/or multidisciplinary team on advanced concepts	Designs and implements curricula or learning activities for medical care teams and/or multidisciplinary teams
Comments:			Not Y	et Completed Level 1

Professionalism 1: Professional Behavior				
Level 1	Level 2	Level 3	Level 4	Level 5
Identifies expected professional behaviors and potential triggers for lapses	Demonstrates professional behavior with occasional lapses	Maintains professional behavior in increasingly complex or stressful situations	Recognizes situations that may trigger professionalism lapses and intervenes to prevent lapses in self and others	Models professional behavior and coaches others when their behavior fails to meet professional expectations
Identifies the value and role of child abuse pediatrics as a vocation/career	Demonstrates accountability for patient care as a child abuse pediatrician, with guidance	Fully engages in patient care and holds oneself accountable	Exhibits a sense of duty to patient care and professional responsibilities	Extends the role of the child abuse pediatrician beyond the care of patients by engaging with the community, specialty, and medical profession as a whole
Comments: Not Yet Completed Level 1				

Professionalism 2: Ethical Principles				
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates knowledge of the ethical principles underlying informed consent, surrogate decision making, advance directives, confidentiality, error disclosure, stewardship of limited resources, and related topics	Applies ethical principles in common situations	Analyzes complex situations using ethical principles to address conflict/controversy; seeks help when needed to manage and resolve complex ethical situations	Manages and seeks to resolve ethical dilemmas using appropriate resources (e.g., ethics consultations, literature review, risk management/legal consultation)	Called upon by others to consult in cases of complex ethical dilemmas; identifies and seeks to address system-level factors that induce or exacerbate
Comments: Not Yet Completed Level 1				

Professionalism 3: Accountability/Conscientiousness				
Level 1	Level 2	Level 3	Level 4	Level 5
Performs tasks and responsibilities, with prompting	Performs tasks and responsibilities in a timely manner in routine situations	Performs tasks and responsibilities in a thorough and timely manner in complex or stressful situations	Coaches others to ensure tasks and responsibilities are completed in a thorough and timely manner in complex or stressful situations	Creates strategies to enhance others' ability to efficiently complete tasks and responsibilities
Comments:			Not Yet C	ompleted Level 1

Professionalism 4: Well-Being				
Level 1	Level 2	Level 3	Level 4	Level 5
Recognizes the importance of addressing personal and professional well-being	Describes institutional resources that are meant to promote well-being	Recognizes institutional and personal factors that impact well-being	Describes interactions between institutional and personal factors that impact well-being	Coaches and supports colleagues to optimize well-being at the team, program, or institutional level
Comments:			Not Yet C	ompleted Level 1

This subcompetency is not intended to evaluate a fellow's well-being, but to ensure each fellow has the fundamental knowledge of factors that impact well-being, the mechanisms by which those factors impact well-being, and available resources and tools to improve well-being.

Interpersonal and Communication Skills 1: Patient- and Family-Centered Communication				
Level 1	Level 2	Level 3	Level 4	Level 5
Demonstrates respect and attempts to establish rapport	Establishes a therapeutic relationship in straightforward encounters	Establishes a culturally competent and therapeutic relationship in most encounters	Establishes a therapeutic relationship in straightforward and complex encounters, including those with ambiguity and/or conflict	Mentors others to develop positive therapeutic relationships
Attempts to adjust communication strategies based upon patient/family expectations	Adjusts communication strategies as needed to mitigate barriers and meet patient/family expectations	Communicates with sensitivity and compassion, elicits patient/family values, and acknowledges uncertainty and conflict	Uses shared decision making with patient/family to make a personalized care plan	Models and coaches others in patient- and family-centered communication
Comments: Not Yet Completed Level 1				

Interpersonal and Communication Skills 2: Interprofessional and Team Communication				
Level 1	Level 2	Level 3	Level 4	Level 5
Respectfully requests a consultation, with guidance	Clearly and concisely requests consultation by communicating patient information	Formulates a specific question for consultation and tailors communication strategy	Coordinates consultant recommendations to optimize patient care	Maintains a collaborative relationship with referring providers that maximizes adherence to practice recommendations
Identifies the members of the interprofessional team	Participates within the interprofessional team	Uses bi-directional communication within the interprofessional team	Facilitates interprofessional team communication	Coaches others in effective communication within the interprofessional team
Comments: Not Yet Completed Level 1				

Interpersonal and Communication Skills 3: Conflict Management				
Level 1	Level 2	Level 3	Level 4	Level 5
Supports activities of medical care team and/or multidisciplinary team members and communicates findings and recommendations	Recognizes communication conflicts in medical care teams and/or multidisciplinary teams	Recognizes differing opinions and goals of medical care team and/or multidisciplinary team members and sustains working relationships in the face of conflict	Manages resolution of conflicts in a team-based setting or participates in the resolution of systems-level conflicts	Designs research or quality improvement projects to improve team-based evaluation
Comments: Not Yet Completed Level 1				

Interpersonal and Communication Skills 4: Communication within Health Care Systems				
Level 1	Level 2	Level 3	Level 4	Level 5
Records accurate information in the patient record	Records accurate and timely information in the patient record	Concisely documents updated, prioritized, diagnostic and therapeutic reasoning in the patient record	Documents diagnostic and therapeutic reasoning, including anticipatory guidance	Models and coaches others in documenting diagnostic and therapeutic reasoning
Identifies the importance of and responds to multiple forms of communication (e.g., inperson, electronic health record (EHR), telephone, email)	Selects appropriate method of communication, with prompting	Aligns type of communication with message to be delivered (e.g., direct and indirect) based on urgency and complexity	Demonstrates exemplary written and verbal communication	Coaches others in written and verbal communication
Comments: Not Yet Completed Level 1				

Interpersonal and Communication Skills 5: Medicolegal Communication					
Level 1	Level 2	Level 3	Level 4	Level 5	
Discusses the role of the child abuse pediatrician in the child protective and legal systems	Meets with attorneys, law enforcement, and/or child protective services to discuss case findings, with supervision	Independently meets with attorneys, law enforcement, and/or child protective services to discuss case findings	Prepares and presents ethical testimony based on widely accepted evidence-based literature for a case proceeding (actual or mock)	Prepares and presents ethical testimony based on widely accepted evidence-based literature for a spectrum of complex case proceedings	
Comments: Not Yet Completed Level 1					

Interpersonal and Communication Skills 6: Difficult Conversations				
Level 1	Level 2	Level 3	Level 4	Level 5
Identifies communication about diagnosis as a key element of patient evaluation	Participates in the delivery of information about diagnosis, recommendations, and multidisciplinary team process	Delivers information about diagnosis, recommendations, and multidisciplinary team process; acknowledges emotional responses of patients and patients' caregivers	Tailors communication of diagnosis, recommendations, multidisciplinary team process, and medical uncertainty; attends to emotional responses of patients and patients' caregivers	Coaches others in the communication of difficult information about diagnosis, recommendations, and multidisciplinary team process
Comments: Not Yet Completed Level 1				