The Parker J. Palmer Courage to Lead Award Recipients

<u>Arnold Eiser, MD</u> Vice President, Medical Education Mercy Catholic Medical Center, Darby, PA

Nominators had this to say:

Without his initiative and dedicated enthusiasm the Internal Medicine residency program at Mercy Catholic Medical Center would not be where it is now. Dr. Eiser understood the importance of creating a place where residents could intellectually interact among themselves and with the academic faculty across disciplines and at different levels in their training. It is his exemplary leadership and mentorship that has led the residents to be more involved and invested in scholarly activities. As a result, there has been a dramatic rise in both resident participation in research activities and the production of high quality research papers by them. This strong sense of academic excellence and medical professionalism has also been manifest by an ABIM Board pass rate of 100% for several years. He has also developed and successfully implemented the Systems Based Practice rotation which is highly popular among the residents as they find it very helpful in increasing their awareness of the interdisciplinary nature of health care delivery.

Dr. Eiser's exemplary leadership as our Designated Institutional Official is truly exceptional. He is a role model for the position. His inspired leadership engenders support from physicians and administrative leaders alike. In a very constructive fashion, he challenges existing processes with the sole intent of constantly improving their function. Dr. Eiser makes everyone around him better. He encourages them to learn more so that they may achieve more and in turn, help others to improve in their performance. His compassionate and sensitive approach to patients and colleagues alike touches all those who interact with him.