# **Table of Contents**

The Accreditation Process	
The Site Visit	2
The ACGME	3
The Competencies	4
Interpersonal and Communication Skills	6
Medical Knowledge	6
Patient Care	6
Practice-Based Learning and Improvement	7
Professionalism	8
Systems-Based Practice	
Evaluation and Assessment	10
Evidence-Based Medicine	11
Faculty and Program Director Development	11
Goals and Objectives	
Innovation and Improvement in Accreditation	12
Innovation in the Learning Environment	13
Institutional Organization and Oversight	
Patient Safety	
Public Oversight of Resident Education	
Quality Improvement	
Resident Complaints	
Resident Duty Hours	
Resident Portfolios	
Resident Selection and Orientation	20
Residents with Academic Difficulties	21
Simulation	21
Supervision	22
Teaching and Learning – Approaches and Tools	

# Digest of Information in the ACGME Bulletin and e-Bulletin by Topic Articles by topic are arranged in reverse chronological order, most recent articles first.

# **July 2008**

#### The Accreditation Process

Where Will the "Milestones" Take Us? The Next Accreditation System (Thomas J. Nasca, MD, MACP) *ACGME Bulletin*, September 2008, page 3

ACGME Guidance on Entering and Selecting Participating Institutions and Sites (Ingrid Philibert, PhD, MBA, Rebecca Miller, MS) *ACGMe-Bulletin* August 2008, page 1

Department of Accreditation Committees (DAC) System Enhancements of Note to Program Directors and DIOs (Jeanne Heard, MD, PhD) *ACGMe-Bulletin*, August 2008, page 5

The CEO's First Column — The Next Step in the Outcomes-Based Accreditation Project (Thomas J. Nasca, MD, MACP, Chief Executive Officer) *ACGME Bulletin* May 2008, page 1

Strategies for Program Evaluation: Examples from the Field (Barbara H. Bush, PhD), *ACGMe-Bulletin* February 2008, page 4

Requests for Voluntary Withdrawal Must Use the ACGME Accreditation Data System (ADS), *ACGMe-Bulletin* February 2008, page 6

Timing of Availability of Letters of Notification, ACGMe-Bulletin February 2008, page 6

ACGME Develops Program Directors (PD) "Virtual Handbook", *ACGMe-Bulletin* February 2008, page 6

ACGME Documents for Common Elements in Program Requirements (Pamela L. Derstine, PhD, Kathy Malloy, BA, Jeanne Heard, MD, PhD), *ACGMe-Bulletin* September 2007, page 3

Resident Transfers: Definition and Required Documentation (Jeanne Heard, MD, PhD, Kathy Malloy, BA, Pamela L. Derstine, PhD) *ACGMe-Bulletin* September 2007, page 4

Enhancements to the Accreditation Process (Notification Letters, Responding to Citations, New PIF, Requests for Resident Complement and Program Director Changes) (Jeanne Heard, MD, PhD, Rebecca Miller, MS, Kathy Malloy, BA), *ACGMe-Bulletin* May 2007, page 1

ACGME Forms New Committee to Improve Requirements Development Process (Kathy Malloy, BA) *ACGMe-Bulletin* December 2006, page 3

ACGME Implements New Standard Format and Distribution System for Letters of Accreditation (Jeanne Heard, MD, PhD) *ACGMe-Bulletin* December 2006, page 4

The ACGME Resident/Fellow Survey: Use in Program Reviews (Ingrid Philibert, MHA, MBA, Rebecca Miller, MS and Jeanne Heard, MD, PhD) *ACGMe-Bulletin* December 2006, page 6

Subspecialties that Require Completion of the Competency and Assessment Form (CAF) - ACGMe-Bulletin August 2006, page 4

ACGME Eliminates the Need to Attach Letters of Agreement to the Program Information Form (PIF) *ACGMe-Bulletin* August 2006, page 6

ACGME Resident Survey Update (Rebecca Miller, MS) ACGMe-Bulletin August 2006, page 9

The ACGME Web site as the Source of Current Program and Institutional Requirements - *ACGMe-Bulletin* August 2006, page 13

Efforts to Inform Residents about the ACGME's Role (Julie Jacob) *ACGMe-Bulletin* August 2006, page 13

ACGME Institutes Online Requests for Changes in Resident Complement (Rebecca Miller, MS and Jeanne K. Heard, MD, PhD) *ACGMe-Bulletin* August 2006, page 3

Number of Subspecialties Requiring Information on the Teaching and Evaluation of the Competencies Grows *ACGMe-Bulletin* March 2006, page 3

Dependent and Independent Subspecialties: Know the Difference *ACGMe-Bulletin* March 2006, page 7

New FAQ Clarifies Expectations for Institutional Affiliation Agreements and Program Level Letters of Agreement *ACGMe-Bulletin* March 2006, page 8

ACGME Publishes Responses to Frequently Asked Questions (FAQs) about the Accreditation of New Programs and Related Matters *ACGMe-Bulletin* March 2006, page 8

ACGME Institutes E-Mail Notification of Institutional Review Committee and Residency Review Committee Actions (Jeanne Heard, MD, PhD) *ACGMe-Bulletin* November 2005, page 3

Revisions to the ACGME Manual of Policies and Procedures and Glossary (Doris Stoll, PhD) - ACGMe Bulletin November 2005, page 4

Clarifying the Matter of Dependent and Independent Subspecialties (William Rodak, PhD and Steve Nestler, PhD) *ACGMe-Bulletin* November 2005, page 6

Change Is Good: The 2005 Annual "Report from the Field" (Marianne Gideon, PhD) *ACGMe-Bulletin* November 2005, page 7

Revising the Program and Institutional Requirements (Kathy Malloy) *ACGMe-Bulletin* June 2005, page 1

ACGME Clarifies Averaging of Duty Hours, "Mid-Cycle Review" for Programs with an Early Site Visit *ACGMe-Bulletin* June 2005, page 2

Expectations for Documentation in Resident Files ACGMe-Bulletin February 2005, page 4

Assessment of the Six General Competencies in Accredited Subspecialties (Ingrid Philibert, MHA, MBA) *ACGMe-Bulletin* October 2004, page 2

TY Review to Include Responses to Prior Citations for Sponsoring Programs (Ingrid Philibert, MHA, MBA) *ACGMe-Bulletin* October 2004, page 6

Getting Beyond Whistle-blowing: Protecting Individual Who Report Non-Compliance with the Accreditation Standards (An interview with David C. Leach, MD) *ACGMe-Bulletin* April 2004, page 1

The 2003 Report "From the Field" (Marianne Gideon, PhD) ACGME Bulletin November 2003, page 13

The Importance of the Resident Interview to the Accreditation Process (Betty Chang, MDCM and Ingrid Philibert, MHA, MBA) *ACGME Bulletin* July 2001, page 4

# The Site Visit

Nine "Red Flags" in Accreditation Site Visits and Reviews (Barbara Bush, PhD, William Robertson, MD, Ingrid Philibert, MHA, MBA), *ACGMe-Bulletin* February 2008, page 1

Changes in the Accreditation Site Visit under the New Common PIF (Ingrid Philibert, MHA, MBA), *ACGMe Bulletin* May 2007, page 5

ACGME Clarifies "Mid-Cycle Review" for Programs with an Early Site Visit *ACGMe-Bulletin* June 2005, page 2

ACGME Extends Site Visit Announcement to 110 Days to Facilitate DIO Review of the PIF - *ACGMe-Bulletin* February 2005, page 4

Preparing for the Accreditation Site Visit: Advice for New and Seasoned Program Directors (Ingrid Philibert, MHA, MBA) *ACGMe-Bulletin* February 2005, page 1

Expectations for Documentation in Resident Files ACGMe-Bulletin February 2005, page 4

Heisenberg's Uncertainty Principle and the Accreditation Site Visit (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2003, page 15

The Print Is Too Small and WeDon't Have Time to Read It: Perceptions of the ACGME Field Staff (Marianne D. Gideon, PhD) *ACGME Bulletin* November 2002, page 9

Accreditation Using Educational Outcomes: What to Expect When You Are Expecting...A Site Visit (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* March 2002, page 18

The Site Visit through the Eyes of Someone New to the Process (Jerry Vasilias, PhD) *ACGME Bulletin* October 2001, page 9

### The ACGME

Systems-Based Practice Metric: An Objective Measure of the Village (Ginger Boyle, MD, Robert McDonald, MD, Anthony Geraci, MD) *ACGME Bulletin* May 2008, page 14

ACGME Publication Chronicles Residents' Journey to Competence (Julie Jacob, MA), ACGMe-Bulletin September 2007, page 6 2007 John C. Gienapp Award Address: Inviting the Grace of the Great Thing (Paul B. Batalden, MD) *ACGME Bulletin* April 2007, page 4

ACGME Celebrates 2006 Parker Palmer Award Winners, Picker Institute Provides Inaugural Challenge Grants *ACGMe-Bulletin* March 2006, page 5

ACGME Launches Division of Organizational Assessment and Advancement (Julie Jacob) - *ACGMe-Bulletin* November 2005, page 1

A Deep Interest in Teaching and Learning: An Interview with Emmanuel Cassimatis, MD, Chairman of the ACGME. *ACGME Bulletin* April 2005, page 3

The Complicated and the Complex (Randall C. Cork, MD, PhD) *ACGME Bulletin* April 2005, page 7

Transparency and Disclosure in a Postmodern Age (David C. Leach, MD) *ACGME Bulletin* June 2004, page 2

Stewardship and Accountability: The Role of the ACGME Monitoring Committee (Duncan McDonald) *ACGME Bulletin* June 2004, page 5

A Self-assessment of the ACGME's Effectiveness (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* June 2004, page 18

ACGME Web Site Redesign ACGMe-Bulletin April 2004, page 4

Residents: Students or Workers? The ACGME's View (David C. Leach, MD) *ACGME Bulletin* November 2003, page 1

Graduate Medical Education A Point of View from Abroad (Christophe Segouin, MD, translated by Judith Armbruster, PhD) *ACGME Bulletin* October 2001, page 7

RRC Council Explore Opportunities for Improvement in Two Retreats (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* October 2001, page 13

ACGME Strives to Improve Relationships with Appointing Organizations (Marsha Miller) - *ACGME Bulletin* July 2001, page 3

The Courage to Teach: Living Divided No More (the Parker Palmer Award "Courage to Teach" Award) (David C. Leach, MD) *ACGME Bulletin* March 2001, page 1

Profile of an Individual with "The Courage to Teach": An Interview with John Fishburne, MD (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* March 2001, page 2

What's up with the ACGME Fee Structure? (David C. Leach, MD) ACGME Bulletin April 2000, page 1

Data for Accreditation (Marvin R. Dunn, MD) ACGME Bulletin April 2000, page 3

ACGME Symposium: Good Learning for Good Healthcare: Pursuing Excellence in Physician Education *ACGME Bulletin* April 2000, page 8

# **The Competencies**

An Unexpected Observation of Board Scores since Implementation of Common Duty Hours (J. Richard Lister, MD, MBA, William A. Friedman, MD) *ACGME Bulletin* January 2009, page 4

Resident Leadership in the Patient Safety Initiative at the University of New Mexico Health Sciences Center (Benjamin Levy, MD, David P. Sklar, MD, Summers Kalishman, PhD, Roger Jerabek, MA) *ACGME Bulletin* January 2009, page 10

The Cleveland Clinic Lerner College of Medicine's Experience with Competency- Based Assessment: A Natural Transition to Residency (Andrew J. Fishleder, MD), *ACGME Bulletin*, September 2008, page 13

The Institutional Response to Patient Safety (Monica L. Lypson, MD, Stanley J. Hamstra, PhD, Paul G. Gauger, MD, John Del Valle, MD, John Gosbee, MD, Lisa Colletti, MD), *ACGME Bulletin* November 2007, Page 8

AGME Department of Accreditation Committees Launches Educational Initiatives Related to the Competencies (Julie Jacob, MA), *ACGMe-Bulletin* May 2007, page 5

2006 Design Conference on the Learning Environment Keynote address: From Novice to Expert (Hubert L. Dreyfus, PhD) *ACGME Bulletin* April 2007, page 6

The Seventh Competency: A Tool for Procedural Training Programs (Keith Apelgren, MD, FACS) *ACGMe-Bulletin* August 2006, page 1

Six Competencies, and the Importance of Dialogue with the Community (David C. Leach, MD) - *ACGMe-Bulletin* August 2006, page 3

Turning the Challenge into Opportunity (Pamela Derstine, PhD) ACGME Bulletin April 2006, page 4

Educating Physicians for the 21st Century: An Update on the ACGME's E-learning Project (Barbara Joyce, PhD) *ACGMe-Bulletin* August 2006, page 9

The Continuum of General Competency (William W. Robertson, Jr., MD) *ACGMe-Bulletin* March 2006, page 1

A Web-based ACGME Portfolio to Assess the Competencies (Carol Carraccio, MD, Tina Foster, MD, and Lisa C. Johnson, MBA) *ACGME Bulletin* September 2005, page 9

Report on an Extreme Makeover: Assessment across the Continuum from Residency throughout Practice (Susan Swing, PhD) *ACGME Bulletin* September 2005, page 11

Lions and Tigers and Bears (Peter J. Fabri, MD) ACGMe-Bulletin June 2005, page 3

The Complicated and the Complex (Randall C. Cork, MD, PhD) *ACGME Bulletin* April 2005, page 7

Competencies in the Press (Patrick M. Surdyk, PhD) ACGME Bulletin April 2005, page 15

Competencies in the Press (Patricia Surdyk, PhD and David C. Leach, MD) *ACGME Bulletin* November 2004, page 18

Introducing the Six General Competencies at the Mayo Clinic in Scottsdale (Julie Jacob) - *ACGMe-Bulletin* October 2004, page 1

When Any Change Program Will Do...A Report from the Field (Paul Batalden, MD and Tina Foster, MD, MPH, MS) *ACGME Bulletin* June 2004, page 3

Shifting from Process to Outcomes in Residency Education: How Will We Know That Change is an Improvement (David C. Leach, MD) *ACGME Bulletin* February 2004, page 2

Does the Outcome Project Produce Change That Matters? (Susan Swing, PhD) *ACGME Bulletin* February 2004, page 3

The ABPN Core Competencies: What They Are, Where They Came From, How They Are Being Used (Stephen C. Scheiber, MD, Dorthea Juul, PhD and Susan E. Adamowski, EdD) *ACGME Bulletin* February 2004, page 5

Board Certification and the General Competencies (Stephen H. Miller, MD, MPH) *ACGME Bulletin* February 2004, page 11

From Qualified to Competent: On the Way and Oriented toward Fulfillment (David C. Leach, MD) *ACGME Bulletin* August 2003, page 1

Two Conversations about GME (David C. Leach, MD) ACGME Bulletin April 2003, page 1

The Core Competency Initiative at McGaw Medical Center. GME Faculty Fellows of McGaw Medical Center of Northwestern University (presenter: Mitchell King MD) *ACGME Bulletin* April 2003, page 13

Less Process, More Outcome (David C. Leach, MD) ACGME Bulletin November 2002, page 1

A Report on the Activities of the RRC Outcome Project Think Tank (Susan Swing, PhD) - ACGME Bulletin November 2002, page 7

Progress on the Competencies in Two Specialties (Pat Surdyk, PhD) *ACGME Bulletin* November 2002, page 8

Progress on Proposals Focusing on Outcome Assessment – A Few Highlights (Kathleen Holt, PhD, Deidre Lynch, RhD, and Patricia Surdyk, PhD) *ACGME Bulletin* March 2002, page 9

Getting from Here to There (David Leach, MD) ACGME Bulletin March 2002, page 4

The ACGME's General Competency and Outcome Assessment Project: Countdown to Implementation (Susan Swing, PhD) ACGME Bulletin October 2001, page 6

AAMC Releases Report on Core Competencies ACGME Bulletin March 2001, page 6

Two Frequently Asked Questions about the ACGME Outcome Project: TimeLine and Minimum Language (Susan Swing, PhD and Patricia Surdyk, PhD) ACGME Bulletin October 2000, page 9

Abraham Flexner Comments on the Six General Competencies – A Medical Education Fantasy (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2000, page 12

# **Interpersonal and Communication Skills**

How Healthy are Health Care Teams? System Diagnostics Through In Situ Simulation (Captain William Hamman, MD, PhD, Captain William L. Rutherford, MD), *ACGME Bulletin* August 2007, page 4

Assessing and Improving Handoffs: The University of Chicago Standard Handoff Protocols for Residency Programs (Vineet Arora, MD, MA, Julie Johnson, MSPH, PhD) *ACGMe-Bulletin* December 2006, page 9

Improving the Teaching of Competence toward a Broader Understanding of Interpersonal and Communication Skills in Resident Education (Barbara Joyce, PhD) *ACGME Bulletin* April 2006, page 26

ACGME Releases DVD on How to Share News about Medical Errors, Bad Outcomes (Julie Jacob) *ACGMe-Bulletin* March 2006, page 10

# Medical Knowledge

When to Cut? Using an Objective Structured Clinical Examination to Evaluate Surgical Decision-Making (Christine B. Franzese, MD), *ACGMe-Bulletin* May 2007, page 8

Summaries of Presentations and Some Practical Advice from the ACGME/IHI Invitational Conference on Medical Knowledge and Practice based Learning and Improvement *ACGMe-Bulletin* February 2005, page 1

## **Patient Care**

Available free from NCI: New CME for Physicians and CE for Nurses in Palliative Care, *ACGMe-Bulletin* September 2007, page 5

The Academic Chronic Care Collaborative Experience and Resident Education in Ambulatory Medicine (Jane V. Trinh, MD, John Weinerth, MD, Diana McNeill, MD, Mitch Heflin, MD, and Lynn Bowlby, MD), *ACGME Bulletin* August 2007, page 7

The Academic Chronic Care Collaborative and the Educational Innovations Project (EIP): The University of Cincinnati (UC) Academic Health Center Experience (Eric J. Warm, MD, FACP, James Boex, PhD, Gregory Rouan, MD, FACP), *ACGME Bulletin* August 2007, page 11

Changing Clinical Practice in the Southern Illinois University Ambulatory General Medicine Clinic (Maureen D. Francis, MD, Susan T. Hingle, MD, Andrew Varney, MD), *ACGME Bulletin* August 2007, page 15

Redesigning Care for Chronic Disease: Using Clinical Outcomes to Drive Curriculum and Patient Care in a Residency Based Clinic (Ron Jones, MD, David Sweet, MD, Steven Radwany, MD, Lynn Clough, MA, Joseph Zarconi, MD), *ACGME Bulletin* August 2007, page 18

Evaluating the Six General Competencies in the Outpatient Setting (Robert McDonald, MD, Adrienne Z. Ables, PharmD, Otis Baughman, MD, Patricia Bouknight, MD et al.) – *ACGME Bulletin* August 2007, page 30

When to Cut? Using an Objective Structured Clinical Examination to Evaluate Surgical Decision-Making (Christine B. Franzese, MD), *ACGMe-Bulletin* May 2007, page 8

Implementation of an Education Program Dramatically Increases Utilization of Ultrasound Guidance for Central Venous Catheter Placement (Kristen M. Parker MD, Renae Stafford MD, Robert Mendes MD, Bruce A. Cairns MD), *ACGMe-Bulletin* May 2007, page 10

Using a Healthcare Matrix to Assess Care in Terms of the IOM Aims and the ACGME Competencies (Doris Quinn PhD, John Bingham MHA) *ACGMe-Bulletin* December 2006, page 10

Improving Quality of Care and Patient Satisfaction through a Comprehensive Diabetes Management System in a Family Medicine Residency (Richard S.E. Kim, MD, MPH, Cynthia Glasgow, RN, MSN, Jamie Osborn, MD) *ACGMe-Bulletin* December 2006, page 10

Functional Outcome Assessment of Patient Care as a Tool for Resident Education (Marc F. Swiontkowski, MD, Julie Agel) *ACGMe-Bulletin* December 2006, page 13

Resident Formation: Getting Autonomy Right (David C. Leach, MD) *ACGME Bulletin* September 2006, page 1

Transition to Practice: Recapturing the "Chief Residency" (William A. Friedman, MD) *ACGME Bulletin* September 2006, page 4

Autonomy: Professional, Patient, Personal – Finding Balance (Deborah Powell, MD) *ACGME Bulletin* September 2006, page 9

Practice-Pattern-Based Curriculum Development (Richard S. Isaacson, MD) *ACGME Bulletin* April 2006, page 15

The July Phenomenon: Fact or Fiction (Steven H. Borenstein, MD and Jacob C. Langer, MD) – *ACGME Bulletin* April 2006, page 54

# **Practice-Based Learning and Improvement**

Resident Teaching Skills Courses: What is the Evidence for Effective Instruction? (Jack R. Scott, EdD and Franklin J. Medio, PhD) *ACGME Bulletin*, September 2008, page 19

Mayo Practice-Based Improvement Log: Assessing Residents' Perceptions of Adverse Events (Jason Post, MD, Bryan Krajicek, MD, Colin West, MD, Furman McDonald, MD, Joseph Kolars, MD, Kris Thomas, MD, Mayo Clinic Rochester, Rochester, MN) *ACGMe-Bulletin* August 2008, page 8

Hospital-Wide Entry and Second Year Multi-Station Clinical Exams for Residents (Julie G. Nyquist, PhD, Stephanie E. Gates, MEd, Jeffrey M. Ring, PhD, University of Southern California and White Memorial Medical Center Family Medicine Residency Program, Los Angeles, CA) *ACGMe-Bulletin* August 2008, page 9

A Program Improvement Process Based on Clinical Outcomes (John Buckley MD, MPH, Barbara Joyce, PhD, Eric Scher, MD, Henry Ford Hospital, Detroit, MI) *ACGMe-Bulletin* August 2008, page 10

Improving Quality of Care and Patient Satisfaction through a Comprehensive Diabetes Management System in a Family Medicine Residency (Richard S.E. Kim, MD, MPH, Cynthia Glasgow, RN, MSN, Jamie Osborn, MD) *ACGMe-Bulletin* December 2006, page 10

A Valid and Reliable Method for Assessing Resident Physicians' Quality Improvement Proposals (James L. Leenstra, MD, Thomas J. Beckman, MD, Darcy A. Reed, MD., MPH, Joseph C. Kolars, MD, Furman S. McDonald, MD, MPH) *ACGMe-Bulletin* December 2006, page 11

Integrating Clinical Practice, Quality Improvement and the ACGME Competencies into the Morbidity and Mortality Conference — Results of the 2005–2006 Academic Year (Julie M. Stausmire, MSN, CNS, Imran Andrabi, MD) *ACGMe-Bulletin* December 2006, page 12

Incorporating Practice-Based Learning, Face-to-Face Feedback, and Objective Assessment of Interpersonal and Communication Skills in a Busy Ambulatory Teaching Clinic (Gunjan Y. Gandhi, MD, MSc, Denise A. Bargsten et al.) *ACGMe-Bulletin* March 2006, page 16

Journal Club: A Tool to Teach, Assess, and Improve Resident Competence in Practice-based Learning and Improvement (Andrew G. Lee, MD) *ACGME Bulletin* April 2006, page 20

Asking to Learn: A Study of Performance Outcomes for Program Improvement (George R. Bergus, MD, MA and Myra Emerson, MA, JD) *ACGME Bulletin* April 2006, page 30

Morbidity and Mortality Conference: A PracticeBased Learning Tool for the Performance Improvement of Residents and Residency Programs (Joel C. Rosenfeld MD, MEd, FACS) - *ACGME Bulletin* April 2006, page 23

ACGME and ABMS Focus on Practice-based Learning and Improvement (Patricia Surdyk, PhD) *ACGME Bulletin* December 2005, page 27

Teaching Residents to Implement Best Practices at the Front Lines of Care (Greg Ogrinc, MD, MS, Jonathan Jones, MD, Michael Gilbert, MD) *ACGME Bulletin* April 2005, page 16

Break the cycle: Rooting out the workaround (Julie J. Mohr, MSPH, PhD and Vineet Arora, MD, MA) *ACGME Bulletin* November 2004, page 6

Practice-based Learning through Review of Patients (Rajeshwar Peddi, MD), Forest Park Hospital *ACGME Bulletin* June 2004, page 13

Improving Faculty Confidence for Teaching Practice-Based Learning and Systems-based Practice (Bradley J. Benson, MD, Ilene Harris, PhD, David Power, MD, MPH) *ACGME Bulletin* February 2004, page 7

Approaches to Teaching Residents about the Improvement of Health Care (Leigh S. Hamby, MD, FACS) *ACGME Bulletin* July 2000, page 4

## Professionalism

Evaluating Professionalism and Practice-Based Learning and Improvement: An Example from the Field (Jefri Palermo, MA) *ACGMe-Bulletin* December 2006, page 1

How Can We Improve the Assessment of Professionalism Behaviors in Graduate Medical Education? (Arianne Teherani, PhD) *ACGME Bulletin* April 2006, page 5

New Feature: Professionalism in Perspective — Residents Reflect on Professionalism (Erin Egan, MD, JD) *ACGME Bulletin* February 2004, page 12

Teaching Professionalism in 80 Hours: Recipe for Failure (G. Edward Vates, MD) *ACGME Bulletin* February 2004, page 18

Reflections on Professionalism from a Senior Surgeon (David L. Nahrwold, MD) *ACGME Bulletin* February 2004, page 19

Residents: Students or Workers? The ACGME's View (David C. Leach, MD) *ACGME Bulletin* November 2003, page 1

Phronesis and Professionalism (David C. Leach, MD) ACGME Bulletin August 2003, page 15

Moving Beyond Professionalism: Mining for Bioethics and Humanities in the ACGME General Competencies (David J. Doukas, MD) *ACGME Bulletin* April 2003, page 4

Strengthening Professionalism (Audiey Kao, MD, PhD) ACGME Bulletin April 2003, page 6

Professionalism: Progress in the Field Competence vs. the Competencies (Richard P. Mills, MD, MPH) *ACGME Bulletin* April 2003, page 8

Steps toward Assessing the Professional Competence of Residents (Ronald M Epstein, MD) - *ACGME Bulletin* March 2002, page 1

Developing Competency in Professionalism: The Potential and the Pitfalls (Mark G. Kuczewski, PhD) *ACGME Bulletin* October 2001, page 3

# **Systems-Based Practice**

Systems-Based Practice Defined: Developing Taxonomy to Identify Resident Roles and Measurable Behaviors (Mark J. Graham, PhD, Zoon Naqvi, MBBS, EdM, Kelli J. Harding, MD, Madahbi Chatterji, PhD, and John A. Encandela, PhD) *ACGME Bulletin*, September 2008, page 6

How Systems-Based Practice Metric: An Objective Measure of the Village (Ginger Boyle, MD, Robert McDonald, MD, Anthony Geraci, MD) *ACGME Bulletin* May 2008, page 14

Healthy are Health Care Teams? System Diagnostics Through In Situ Simulation (Captain William Hamman, MD, PhD, Captain William L. Rutherford, MD), *ACGME Bulletin* August 2007, page 4

A Systems-Based Practice Workshop for Interns (Arnold R. Eiser, MD, Joanne Connaugton, MD) Mercy Catholic Medical Center and Drexel University College of Medicine *ACGMe-Bulletin* March 2006, page 14

Systems-Based Practice Projects in Anesthesia Education (Melissa Davidson, MD, Ellise Delphin, MD, MPH, UMDNJ New Jersey Medical School *ACGMe-Bulletin* March 2006, page 14

Systems-Based Practice: To Learn About and to Improve the System (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2004, page 1

No Resident is an Island (David C. Leach, MD) ACGME Bulletin November 2004, page 2

SYMPAL (SYstems-based Medical Practice And Learning): A Pilot Project (Kathleen Watson, MD, Irene Harris, PhD, Carl Patow, MD, James Breitenbucher, MD and Robert Howe, MD) - *ACGME Bulletin* November 2004, page 3

Systems-Based Practice at Penn State: Putting Theory into Practice (Richard Simons, MD, Beth Garrison, MPA, David Hafner, MPA, Donna Reck, MSN and Michael Weitekamp, MD, MHA) - *ACGME Bulletin* November 2004, page 10

Use of a Web-enabled Morbidity and Mortality Conference to Increase Systems Learning (Ilan S. Rubinfeld, MD, Alexander Shepard, MD, Ann Woodward, MD and Atsushi Yoshida, MD) - *ACGME Bulletin* November 2004, page 12

A Firm-Based Residency Program Enables Residents to Apply System of Care Principles to their Learning Practice (C. Chakraborti, S. Davidoff, D. Kendrick, R. Pearl, K. DeSalv, C. Lazarus and J.G. Wiese) *ACGME Bulletin* November 2004, page 15

The Health Care Matrix (D.C. Quinn) ACGME Bulletin November 2004, page 16

Systems-based Practice Training for House Staff: A Pilot Program (Christine B Turley MD, Kathryn J Jinkins RN BSN Med, Marilyn Marx MD MBA), University of Texas Medical Branch *ACGME Bulletin* June 2004, page 12

#### **Evaluation and Assessment**

ACGME Expectations for Evaluations in Residents' and Fellows' Files (Ingrid Philibert, PhD, MBA) *ACGMe-Bulletin*, August 2008, page 2

Program Evaluation and Improvement: Two Practical Perspectives on a Common Program Requirement (Pamela Derstine, PhD), *ACGMe-Bulletin* February 2008, page 4

Strategies for Program Evaluation: Examples from the Field (Barbara H. Bush, PhD), *ACGMe-Bulletin* February 2008, page 4

Reinventing Definitions of Good Teaching through Direct Observation of Resident Rounds (Krista Hirschmann PhD, Martha Regan-Smith, MD, EdD, Sandra Yaich, William Iobst MD), *ACGMe-Bulletin* May 2007, page 9

Integrated Feedback Process is Associated with General Competency Acquisition (Earl J. Reisdorff, MD, Sheri Clarke, MPA et al.), *ACGMe-Bulletin* May 2007, page 11

Effective and Efficient Collection of Data for Phase III Outcomes Using an Electronic Management System (Michelle Rickard, Rochelle L. Garcia, MD, Joseph W. York, PhD), *ACGMe-Bulletin* May 2007, page 12

Using a Healthcare Matrix to Assess Care in Terms of the IOM Aims and the ACGME Competencies (Doris Quinn PhD, John Bingham MHA) *ACGMe-Bulletin* December 2006, page 10

Using Assessment for Improvement: It Begins with Experience (David C. Leach, MD) *ACGME Bulletin* April 2006, page 4

How Can We Improve the Assessment of Professionalism Behaviors in Graduate Medical Education? (Arianne Teherani, PhD) *ACGME Bulletin* April 2006, page 5

The Effect of Standardized Patient Feedback in Teaching Surgical Residents Informed Consent (Kendall Reed, DO, FACOS) *ACGME Bulletin* April 2006, page 29

The Development and Application of a Competency-based Assessment Tool (Lawrence M. Reich, MD) *ACGME Bulletin* April 2006, page 33

Fostering Self-Assessment and Self-Directed Learning in the Intensive Care Unit (Alison S. Clay, MD) *ACGME Bulletin* April 2006, page 36

Assessing the ACGME Competencies with Methods That Improve the Quality of Evidence and Adequacy of Sampling (Reed G. Williams, PhD and Gary L. Dunnington, MD) *ACGME Bulletin* April 2006, page 38

Implementation of a Multi-Rater Competency-Based Videotape Evaluation Process (Karla Hemesath, PhD, Mark Gennis, MD, Anthony Otters, MD) University of Wisconsin and the Aurora Internal Medicine Residency Program *ACGMe-Bulletin* March 2006, page 11

An Examination of Clinical Skills in the United States Medical Licensing Examination<sup>TM</sup> (USMLE<sup>TM</sup>) (Gerard F. Dillon, PhD and Peter V. Scoles, MD) *ACGME Bulletin* December 2005, page 16

Understanding the Requirement for a Final Resident Evaluation (Ingrid Philibert, MHA, MBA and Douglas Carlson, Esq.) *ACGMe-Bulletin* November 2005, page 2

Observation and Feedback: Core Faculty Skills that Crosscut the General Competencies (Jeannette M. Shorey II, MD and William H. Salazar, MD, FACP) *ACGME Bulletin* September 2005, page 4

Competencies in the Press — Direct Focused Observation (Deidre Lynch, RhD) *ACGME Bulletin* September 2005, page 7

Objective Structured Video Examinations for Teaching and Assessing the ACGME Competencies (Diane Brown, BS, Deborah Simpson, PhD, Nancy Havas, MD et al., Medical College of Wisconsin and University of Wisconsin Milwaukee Clinical Campus *ACGME Bulletin* April 2005, page 26

Development of a Competency-Based Video Review Checklist (K. Hemesath, PhD et al. Department of Internal Medicine, University of Wisconsin Medical School, Milwaukee Clinical Campus and Aurora Internal Medicine Residency Program) *ACGME Bulletin* April 2005, page 27

Making Assessment Authentic: An interview with the Leaders of the NBME Center for Innovation (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2004, page 8

A Patient Survey to Assess Resident Performance (P. Jeppsen, D. Simpson and J. Robinson) Medical College of Wisconsin *ACGME Bulletin* June 2004, page 12

Evaluation of Radiology Residents by Radiology Technologists as Part of the 360Degree Assessment (Dedrie Plette, BSc, Mardjohan Hardjasudarma MD), Department of Radiology, Louisiana State University Health Sciences Center *ACGME Bulletin June* 2004, page 13

Developing an Assessment Center for Tracking Resident Competency (Ann T Rohrer MS, Robert M Heaney MD), Saint Louis University School of Medicine ACGME Bulletin June 2004, page 14

Evaluation of the Core Competencies at Baseline – An Individualized Assessment (Monica L. Lypson MD, Larry D. Gruppen, PhD, James O. Woolliscroft, MD) *ACGME Bulletin* April 2003, page 12

Assessing the General Competencies: ACGME Work in Progress (Susan Swing PhD) *ACGME Bulletin* November 2002, page 6

Academic Medicine's Response to the General Competencies A Collection of Outcome-Related Products and Tools *ACGME Bulletin* March 2002, page 14

### **Evidence-Based Medicine**

The Cochrane Collaboration: How Does It Link to Medical Education? (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* July 2000, page 11

# **Faculty and Program Director Development**

One Small Step for Faculty Development (Jack Contessa, PhD) ACGME Bulletin January 2009, page 6

Department of Accreditation Committees (DAC) System Enhancements of Note to Program Directors and DIOs (Jeanne Heard, MD, PhD) *ACGMe-Bulletin*, August 2008, page 5

ACGME Develops Program Directors (PD) "Virtual Handbook", *ACGMe-Bulletin* February 2008, page 6

The Program Director – A Competency-Based Job Description (David J. Capobianco, MD, Henry J. Schultz, MD), *ACGME Bulletin* August 2007, page 28

The Value of Residents to the Development of Junior Faculty (Adam Dimitrov, MD) – *ACGME Bulletin* April 2007, page 32

Observation and Feedback: Core Faculty Skills that Crosscut the General Competencies (Jeannette M. Shorey II, MD and William H. Salazar, MD, FACP) *ACGME Bulletin* September 2005, page 4

What's Happening? Institutional Faculty Development for Duty Hour Compliance and the General Competencies (Ingrid Philibert, MHA, MBA) *ACGMe-Bulletin* June 2005, page 7

Conducting Faculty Development Workshops on Systems-based Practice and Practice-Based Learning and Improvement as Vehicles for Change (Rosalie Phillips, MPH and Ralph Halpern, MSW) *ACGME Bulletin* April 2005, page 12

Instructional Accountability: The Professional Growth Indicator (Sally T Miller), Department of Surgery, University of Virginia *ACGME Bulletin* June 2004, page 14

Faculty Development and the ACGME General Competencies (Rita Patel, MD) *ACGME Bulletin* February 2004, page 9

Faculty Preparedness for Six General Competencies: A Second Opinion (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* February 2004, page 16

# **Goals and Objectives**

Joint Commission Aims to Stop Bad Behavior among Health Professionals (Ingrid Philibert, PhD, MBA) *ACGMe-Bulletin*, August 2008, page 11

Goals and Objectives Made Easier (William W. Robertson, Jr., MD), *ACGMe-Bulletin* September 2007, page 2

# **Innovation and Improvement in Accreditation**

Walking with a Flashlight: The First Report of the Committee on Innovation in the Learning Environment – (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2007, page 34

The ACGME Resident/Fellow Survey and Its Use in Program Reviews (Ingrid Philibert, MHA, MBA, Rebecca Miller, MS and Jeanne Heard, MD, PhD) *ACGMe-Bulletin* December 2006, page 6

ACGME Forms Competency-Based Portfolio Advisory Committee (Jeanne Heard, MD, PhD) - *ACGMe-Bulletin* August 2006, page 6

The Internal Medicine Review Committee's Efforts to Streamline and Reduce Burden in Accreditation (William Rodak, PhD) *ACGMe-Bulletin* August 2006, page 7

Unlearning: It Is Time (David C. Leach, MD) ACGME Bulletin April 2005, page 2 ACGME Technology Initiatives (John Nylen, MBA) *ACGME Bulletin* April 2005, page 7

The Internal Medicine Program Requirements – Too Many Laws? (Roger W. Bush, MD; Thomas J. Nasca, MD; William E. Rodak, PhD; Henry J. Schultz, MD and the RRC for Internal Medicine) *ACGME Bulletin* April 2005, page 9

Reducing Burden on Stable Programs: The Pilot in Plastic Surgery (Doris Stoll, PhD) *ACGME Bulletin* April 2005, page 10

Innovation and Experimentation: An Example from the Residency Review Committee for Emergency Medicine (RRC) (Arthur Sanders, MD and Larry D. Sulton, PhD) *ACGME Bulletin* April 2005, page 11

Exploring Subspecialty Accreditation: Ophthalmology's Experience (Richard P. Mills, MD, MPH) *ACGME Bulletin* November 2004, page 22

The Accreditation System after Next (F. Daniel Duffy, MD) ACGME Bulletin November 2003, page 3

Seeking the Simplicity on the Other Side of Complexity (David C. Leach, MD) *ACGME Bulletin* October 2001, page 2

The RFP 2000 Project: Some Frequently Asked Questions ACGME Bulletin July 2000, page 13

We See What We Look For (David C. Leach, MD) ACGME Bulletin July 2000, page 1

A Performance Excellence Model for GME Programs New Metric or a Different Approach (Ingrid Philibert, MHA, MBA) – *ACGME Bulletin* July 2000, page 2

## **Innovation in the Learning Environment**

Resident Leadership in the Patient Safety Initiative at the University of New Mexico Health Sciences Center (Benjamin Levy, MD, David P. Sklar, MD, Summers Kalishman, PhD, Roger Jerabek, MA) *ACGME Bulletin* January 2009, page 10

Barriers to Change in the Learning Environment: Results from Group Discussions at the 2007 ACGME Design Conference (Ingrid Philibert, PhD, MBA) *ACGME Bulletin* January 2009, page 27

Resident Mental Health Services at the Medical College of Wisconsin (Leandrea S. Lamberton, MD, Sara A. Dittl, MA, and Mahendr S. Kochar, MD, MS, MBA) *ACGME Bulletin*, September 2008, page 16

"Full Disclosure" and Residency Education Resident Learning Opportunities within the context of a Comprehensive Program for Responding to Adverse Patient Events (Timothy McDonald, MD, JD, Kelly M. Smith, PhD and David Mayer, MD) *ACGME Bulletin* May 2008, page 5

The GOFAR Model for Mentoring Resident Development (Jennifer Peel, PhD, Lois Bready, MD, and Robert Nolan, MD) *ACGME Bulletin* May 2008, page 12

The UC Davis Health System's 6-Year Experience With A Web-Based Patient Sign-out System (PASS) (James Nuovo, MD, Thomas Balsbaugh, MD, Martin Lee, MD, Jocelyn Isidro), *ACGME Bulletin* November 2007, page 18

Innovation in the Learning Environment: An Emerging Typology (Ingrid Philibert, MHA, MBA), *ACGME Bulletin* August 2007, page 37

Seeking New Models of Care, New Models of Learning (Ingrid Philibert, MHA, MBA), *ACGME Bulletin* August 2007, page 1

A Midrash (David C. Leach, MD), ACGME Bulletin August 2007, page 2

The Case for Redesign of GME (David C. Leach, MD) ACGME Bulletin April 2007, page 2

Proceedings from the First ACGME Design Conference on the Learning Environment Constituents and the Redesign of the Learning Environment: The Process (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2007, page 9

Involving Constituents in the Redesign of the Learning Environment: The Results (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2007, page 16

Patterns in Innovation in GME (Ingrid Philibert, MHA, MBA) – *ACGME Bulletin* April 2007, page 27

Walking with a Flashlight: The First Report of the Committee on Innovation in the Learning Environment – (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2007, page 34

A Graduate Medical Education Initiative to Promote Professional Excellence among Residency Program Coordinators (Ann Norwood, Elizabeth Hicks, Carol Thrush, Majka Woods, Jim Clardy) University of Arkansas for Medical Sciences College of Medicine *ACGMe-Bulletin* March 2006, page 12

Innovation as Learning (Ingrid Philibert, MHA, MBA) ACGME Bulletin April 2005, page 25

Break the cycle: Rooting out the workaround (Julie J. Mohr, MSPH, PhD and Vineet Arora, MD, MA) *ACGME Bulletin* November 2004, page 6

Making the Case for Re-Engineering the Learning Environment (Ingrid Philibert, MHA, MBA) – *ACGME Bulletin* November 2004, page 26

Redesigning the Ambulatory Care Curriculum at Lenox Hill Hospital (Julie Jacob) *ACGMe-Bulletin* April 2004, page 4

A "Best Practices" Model for General Surgery Education (McGaw Medical Center, Northwestern University) *ACGMe-Bulletin* April 2004, page 6

The Action Item Grid An indispensable Tool for Tracking Programs' Progress (Ethan Fried, MD) *ACGME Bulletin* August 2003, page 3

Restructuring Surgical Training (Timothy Flynn, MD) ACGME Bulletin April 2003, page 2 Using Senior Level Residents as Role-playing, Standardized Patients (Dennis Venable, MD) - ACGME Bulletin March 2002, page 8

Resident Retreats as a Way to Facilitate Communication and Learning (Jill Klessig, MD) - *ACGME Bulletin* October 2000, page 4

Approaches to Teaching Residents about the Improvement of Health Care (Leigh S. Hamby, MD, FACS) *ACGME Bulletin* July 2000, page 4

# **Institutional Organization and Oversight**

Building Bridges: Linking GME with Quality and Safety — an Institutional Perspective (Barbara Joyce, PhD) *ACGME Bulletin* January 2009, page 7

A Risk Management Program for Residents at the Medical College of Wisconsin Affiliated Hospitals (Barbara A. Connelly, RN, MJ, Mahendr S. Kochar, MD, MS, MBA) *ACGME Bulletin* May 2008, page 17

Participation in Care Coordination Reaps Multiple Benefits for Physicians and Hospitals (Andrew Filak, MD, Arthur Ollendorff, MD, Shelly Anderson and Shaila Toro), *ACGME Bulletin* November 2007, page 12

How Residents Say They Learn: A National, Multi-Specialty Survey of First and Second Year Residents (Steven R. Daugherty, PhD, DeWitt C. Baldwin, Jr., MD), *ACGME Bulletin* November 2007, page 23

Streamlined and Standardized: Value of the Internal Review Process (Edward P. Callahan, MD, MS, Mary Gleason Heffron, PhD, Deborah Simpson, PhD, Mahendr Kochar, MD, MS, MBA), *ACGME Bulletin* August 2007, page 25

A Process to Meet the Challenge of Program Evaluation and Program Improvement (Daniel A. Knight, MD, Patricia M. Vannatta, MSPH and Patricia S. O'Sullivan, EdD) *ACGME Bulletin* September 2006, page 5

Asking to Learn: A Study of Performance Outcomes for Program Improvement (George R. Bergus, MD, MA and Myra Emerson, MA, JD) *ACGME Bulletin* April 2006, page 30

Streamlined and Standardized: Rethinking the Internal Review Process (Edward P. Callahan, MD, MS, Mary Gleason Heffron, PhD, Deborah Simpson, PhD, Mahendr Kochar, MD, MS, MBA) *ACGME Bulletin* December 2005, page 14

Responding to Enhanced DIO Oversight ACGMe-Bulletin February 2005, page 3

The Competent Institution (Rosemary Gibson) ACGME Bulletin April 2005, page 5

Preliminary Report: Looking Towards a Model of Organizational Performance: Can Health Systems Professionalism and Competence be Defined? (Michael A. Geheb, Jamie Dickey, Geoffrey Gordon, Phyllis Beemsterboer, Marna Flaherty-Robb) *ACGME Bulletin* June 2004, page 3

Residents Discuss what Constitutes the Best Institutional Graduate Medical Education (Ilan Rubinfeld, MD, MBA and Marsha Miller) *ACGME Bulletin* June 2004, page 6

A Conversation with 160 Designated Institutional Officials Innovative Ideas for Institutional Oversight (Ethan Fried, MD and H. Worth Parker, MD) *ACGME Bulletin* June 2004, page 8

The Action Item Grid An indispensable Tool for Tracking Programs' Progress (Ethan Fried, MD) *ACGME Bulletin* August 2003, page 3

Improving the Academic Clinical Relationship in the Community Setting (Stanley M. Kirson, MD) *ACGME Bulletin* August 2003, page 4

Institutional Coordination and Collaboration for Implementation of the Competencies (Michael Petty, PhD, Patricia O'Sullivan, EdD, Ruth M. Allen, PhD, and Jeanne K. Heard, MD, PhD) - *ACGME Bulletin* March 2002, page 5

#### **Patient Safety**

Building Bridges: Linking GME with Quality and Safety — an Institutional Perspective (Barbara Joyce, PhD) *ACGME Bulletin* January 2009, page 7

Resident Leadership in the Patient Safety Initiative at the University of New Mexico Health Sciences Center (Benjamin Levy, MD, David P. Sklar, MD, Summers Kalishman, PhD, Roger Jerabek, MA) *ACGME Bulletin* January 2009, page 10

Multidisciplinary Rounding Helps to Improve Patient Safety, Team Communication (Julie Jacob) *ACGMe-Bulletin*, August 2008, page 4

The Institutional Response to Patient Safety (Monica L. Lypson, MD, Stanley J. Hamstra, PhD, Paul G. Gauger, MD, John Del Valle, MD, John Gosbee, MD, Lisa Colletti, MD), *ACGME Bulletin* November 2007, page 8

Improving Patient Care through GME (Carl Patow, MD), ACGME Bulletin November 2007, page 17

Assuring Physician Competency in Patient Safety (Julie K. Johnson, MSPH, PhD and Sheldon D. Horowitz, MD), *ACGME Bulletin* August 2007, page 34

Safety as Nodes and Ties in a Social Network (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* September 2006, page 1

A New Elective Rotation in Patient Safety at the Medical College of Wisconsin Affiliated Hospitals (Barbara A. Connelly, RN, MJ, CPHRM and Mahendr S. Kochar, MD, MS, MBA, MACP) *ACGME Bulletin* September 2006, page 14

Teaching the Teachers of Patient Safety: A Progress Report (John Gosbee, MD, Linda Williams, RN, MS and Ed Dunn, MD) *ACGME Bulletin* September 2006, page 15

The July Phenomenon: Fact or Fiction (Steven H. Borenstein, MD and Jacob C. Langer, MD) – *ACGME Bulletin* April 2006, page 54

Doc-U-Drama: Using Dramatic Simulation to Teach about Patient Safety (Margaret Kirkegaard, MD, MPH, FAAFP) *ACGME Bulletin* December 2005, page 9

Educating Residents about Patient Safety (Julie Jacob) ACGME Bulletin April 2005, page 21

Competence and Safety: the Yin and Yang of Good Patient Care (David C. Leach, MD) *ACGME Bulletin* June 2004, page 2

Reducing Errors in Teaching Hospitals: Modest Progress and Future Challenges (David Grande, MD and Kevin Volpp, MD, PhD) *ACGME Bulletin* June 2004, page 8

Patient Safety and GME Curricula: Function Follows Form (John Russell, MD) *ACGME Bulletin* June 2004, page 11

VA Patient Safety Curriculum for Residents: An Update (John Gosbee, MD, MS, Linda Williams, RN, MSI and Edward Dunn, MD, MPH) *ACGME Bulletin* June 2004, page 13

The Nurse Kept Calling (Ingrid Philibert, MHA, MBA) ACGME Bulletin June 2004, page 22

The Florida Patient Safety Corporation 2004 — A Model for Other States (Paul Barach, MD, MPH) *ACGME Bulletin* June 2004, page 24

Health Care Errors Residents Notice (Rebecca Minter, MD) ACGME Bulletin November 2003, page 7

Mining the General Competencies for Patient Safety (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* August 2003, page 11

A Patient Safety Curriculum for Residents and Students: The VA Healthcare System's Pilot Project (John Gosbee, MD, MS) *ACGME Bulletin* November 2002, page 2

## **Public Oversight of Resident Education**

An Interview with Carl Getto, MD ACGME Bulletin June 2004, page 10

Physicians' Graduate Training: What Matters. An Interview with Myrl Weinberg, President, National Health Council (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2003, page 6

The Perspective of an ACGME Public Member (Duncan McDonald) *ACGME Bulletin* August 2002, page 4

Some Internal and External Views of the Accreditation Process (Ingrid Philibert, MHA, MBA) - *ACGME Bulletin* October 2001, page 1

Trust Me, I'm A Doctor (David C. Leach, MD) ACGME Bulletin October 2000, page 1

Enhancing Public Oversight of Accreditation: An Interview with the ACGME's Public Members (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* October 2000, page 2

# **Quality Improvement**

Involving Residents in Quality Improvement: Contrasting "Top-Down" and "Bottom-Up" Approaches (Ingrid Philibert, PhD, MBA) *ACGME Bulletin*, September 2008, page 26

Joint Commission Aims to Stop Bad Behavior Among Health Professionals (Ingrid Philibert, PhD, MBA) *ACGMe-Bulletin*, August 2008, Page 11

The American Medical Association's Initiative to Transform Medical Education (Barbara Barzansky, PhD) *ACGME Bulletin* May 2008, page 16

Engaging Residents in Quality Improvement (Ronald E. Domen, MD, Richard J. Simons, MD), *ACGME Bulletin* November 2007, page 15

Improving Patient Care through GME (Carl Patow, MD), ACGME Bulletin November 2007, page 17

A Process to Meet the Challenge of Program Evaluation and Program Improvement (Daniel A. Knight, MD, Patricia M. Vannatta, MSPH and Patricia S. O'Sullivan, EdD) *ACGME Bulletin* September 2006, page 5

Asking to Learn: A Study of Performance Outcomes for Program Improvement (George R. Bergus, MD, MA and Myra Emerson, MA, JD) *ACGME Bulletin* April 2006, page 30

Teaching about Transparency: Linking Resident Performance and Patient Care Outcomes (Tina Foster, MD, MPH, MS, Karen E. George, MD and Michele R. Lauria MD, MS) *ACGME Bulletin* April 2006, page 58

Use of a Web-enabled Morbidity and Mortality Conference to Increase Systems Learning (Ilan S. Rubinfeld, MD, Alexander Shepard, MD, Ann Woodward, MD and Atsushi Yoshida, MD) - *ACGME Bulletin* November 2004, page 12

A Crosswalk between the ACGME/ABMS Competencies and the IOM's Competencies for the Health Care System *ACGME Bulletin* November 2003, page 7

A Role for Education in Crossing the "Quality Chasm" (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* March 2001, page 5

## **Resident Complaints**

Residents Reporting Non-Compliance in Their Programs A Look at the Issues and Suggestions for a New Approach (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2003, page 8

80 Hours, 120 Days: What have we learned? (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2003, page 17

ACGME Receives the First Complaints Related to New Duty Hour Standards (Marsha Miller) - *ACGME Bulletin* August 2003, page 7

The Residency Complaint Process: A Tool for Improvement (Marsha A. Miller) *ACGME Bulletin* April 2003, page 9

Complaints against Residency Programs (Marsha A. Miller) *ACGME Bulletin* October 2000, page 6

# **Resident Duty Hours**

Duty Hours and Patient and Resident Safety: Three Principles, a Research Agenda, and a Caution (Thomas J. Nasca, MD, MACP, Ingrid Philibert, PhD, MBA) *ACGME Bulletin* January 2009, page 2

An Unexpected Observation of Board Scores since Implementation of Common Duty Hours (J. Richard Lister, MD, MBA, William A. Friedman, MD) *ACGME Bulletin* January 2009, page 4

ACGME Updates Summary of Specialty-Specific Duty Hour Language, *ACGMe-Bulletin* February 2008, page 7

ACGME Clarifies Policies Related to Internal Moonlighting and Internal Medicine Requirements for Emergency Department Rotations (Ingrid Philibert, MHA, MBA), *ACGMe-Bulletin*, May 2007, page 7

Work Hours and Hours of Sleep as Predictors of Sources of Learning in Residency: Data from a National, Multi-Specialty Survey – (DeWitt C. Baldwin, Jr., MD and Steven R. Daugherty, PhD) *ACGME Bulletin* April 2007, page 33

Releases 2005–06 Summary of Compliance with the Common Duty Hour Standards *ACGMe-Bulletin* December 2006, page 8

Transition to Practice: Recapturing the "Chief Residency" (William A. Friedman, MD) *ACGME Bulletin* September 2006, page 4

Tools to Help You Address Resident Fatigue and Impairment (Kathryn M. Androlsek, MD) - *ACGME Bulletin* December 2005, page 22

Does Sleep Equal Safety? Exploring the Impact of the 80Hour Work Week (Daniel G. Cuadrado, MD, Brian Beldowicz, MD, Bernard J Roth, MD et al.) *ACGMe-Bulletin* June 2005, page 1

Enhancing Satisfaction and Complying with Duty Hour Requirements: A Pediatric Surgery Case Example (Karen E. Heiser, PhD, Donna A. Caniano, MD and Patricia Jay, MBA) *ACGMe-Bulletin* June 2005, page 1

Strategies to Reengineer a Teaching Hospital to Meet the ACGME Duty Hour Requirements, Improve Resident Education and Increase Patient Care Efficiency (Peter Watson, MD, William Conway, MD, Lucy Young, Peter Tate, Robert Burke, MD, Melissa Brunsvold, MD, Peter Coggan, MD, William Schramm) *ACGMe-Bulletin* June 2005, page 1

Update on New York's Experience with Resident Duty Hours Limitations and Compliance Efforts (Tim Johnson) *ACGME Bulletin* November 2004, page 25

Reducing Duty Hours in the University of Florida Neurological Surgery Program (Julie Jacob) - *ACGMe Bulletin* October 2004, page 5

Revisiting a Frequently Asked Question: Clarifying the Averaging Period for the Duty Hour Standards (Ingrid Philibert, MHA, MBA) *ACGMe-Bulletin* October 2004, page 6

Data from the ACGME Resident Survey Highlight Link between Duty Hours and the Learning Environment (Ingrid Philibert, MHA, MBA) *ACGMe-Bulletin* October 2004, page 7

The Night Float System: Ensuring Educational Benefit (Hilary Sanfey, Shayna Lefrak, Sally Miller, Bruce Schirmer) Department of Surgery, University of Virginia Health System *ACGME Bulletin* June 2004, page 14

Duty Hour FAQs: Four Recent Questions ACGMe-Bulletin April 2004, page 5

A "Best Practices" Model for General Surgery Education (McGaw Medical Center, Northwestern University) *ACGMe-Bulletin* April 2004, page 6

Teaching Professionalism in 80 Hours: Recipe for Failure (G. Edward Vates, MD) *ACGME Bulletin* February 2004, page 18

ACGME Receives the First Complaints Related to New Duty Hour Standards (Marsha Miller) – *ACGME Bulletin* August 2003, page 7

Two Conversations About GME (David C. Leach, MD) ACGME Bulletin April 2003, page 1

From More than 110 to Less than 80 Hours: More Work for the Program Directors, A Better Educational Experience for the Residents. (Joel C. Rosenfeld MD) *ACGME Bulletin* April 2003, page 12

A Few More Frequently Asked Questions about the Common Duty Hour Standards (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2002, page 12

Duty Hours "The Good, the Bad and the Ugly" (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* November 2002, page 14

Frequently Asked Questions about the Common Duty Hour Standards (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* August 2002, page 11

Resident Duty Hours Issues for Consideration by the ACGME: Results of the Group Exercise from the June 2002 ACGME Retreat (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* August 2002, page 12

Another Generation Gap? – (Ingrid Philibert, MHA, MBA) ACGME Bulletin August 2002, page 14

Practical Wisdom and Resident Duty Hours (David C. Leach, MD) *ACGME Bulletin* August 2002, page 1

The ACGME's Common Standards for Resident Duty Hours (Ingrid Philibert, MHA, MBA) - ACGME Bulletin August 2002, page 3

The Perspective of an ACGME Public Member (Duncan McDonald) ACGME Bulletin August 2002, page 4

Duty Hours: Common Standards or "One Size Fits All?" (Paul Friedmann, MD, W. T. Williams, MD, and Ingrid Philibert, MHA, MBA) *ACGME Bulletin* August 2002, page 5

New York's Experience with Resident Duty Hour Limitations (Tim Johnson) *ACGME Bulletin* August 2002, page 7

The Residents' Perspective (Betty Chang, MD and Rebecca Minter, MD) *ACGME Bulletin* August 2002, page 9

Framing the Dialogue on Resident Duty Hours (David C. Leach, MD) *ACGME Bulletin* July 2001, page 1

Duty Hours – Searching for Solutions (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* July 2001, page 10

ACGME Deliberates on the Public Release of Data on Resident Work Hours *ACGME Bulletin* March 2001, page 10

Programs and Institutions Cited for Work Hours and Related Requirements during 1999 (Marvin R. Dunn, MD) *ACGME Bulletin* April 2000, page 3

Limiting Resident Work Hours (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* April 2000, page 5

## **Resident Portfolios**

ACGME Expectations for Evaluations in Residents' and Fellows' Files (Ingrid Philibert, PhD, MBA) *ACGMe-Bulletin*, August 2008, page 2

Learning Portfolio Testers Share Experiences at the 2008 ACGME Annual Educational Conference (Julie Jacob), *ACGMe-Bulletin*, August 2008, page 3

Beta Test Site Applicants Sought for ACGME Learning Portfolio (Pamela L. Derstine, PhD) *ACGMe-Bulletin* September 2007, page 6

ACGME Forms Competency-Based Portfolio Advisory Committee (Jeanne Heard, MD, PhD) - *ACGMe-Bulletin* August 2006, page 6

A Web-based ACGME Portfolio to Assess the Competencies (Carol Carraccio, MD, Tina Foster, MD, and Lisa C. Johnson, MBA) *ACGME Bulletin* September 2005, page 9

# **Resident Selection and Orientation**

Hospital-Wide Entry and Second Year Multi-Station Clinical Exams for Residents (Julie G. Nyquist, PhD, Stephanie E. Gates, MEd, Jeffrey M. Ring, PhD, University of Southern California and White Memorial Medical Center Family Medicine Residency Program, Los Angeles, CA) *ACGMe-Bulletin* August 2008, page 9

The Institutional Response to Patient Safety (Monica L. Lypson, MD, Stanley J. Hamstra, PhD, Paul G. Gauger, MD, John Del Valle, MD, John Gosbee, MD, Lisa Colletti, MD), *ACGME Bulletin* November 2007, page 8

Improving the Resident Selection Process Your Admissions Process Can Help You (David G. Metro, MD and Joseph F. Talarico, DO) *ACGME Bulletin* April 2006, page 7

The Relationship between Psychiatry Residency Applicant Evaluations and Subsequent Residency Performance (Karon Dawkins, MD, R. David Ekstrom, MA, MPH, Allan Maltbie, MD and Robert N. Golden, MD) *ACGME Bulletin* April 2006, page 9

Designing Instruments to Assess Residency Applicants (Glen Bandiera, MD, Med, FRCPC) - *ACGME Bulletin* April 2006, page 11

A Postgraduate Orientation Assessment at the University of Michigan (Jennifer C. Janus MD, Stanley J. Hamstra, PhD, Lisa Colletti, MD, Monica L. Lypson, MD) *ACGME Bulletin* April 2006, page 13

#### **Residents with Academic Difficulties**

Planning for Remediation (Scott A. Schartel, DO) ACGME Bulletin April 2006, page 43

A Multi-Faceted Approach to Resident Evaluation and Remediation (Phillip M. Boiselle, MD and Bettina Siewert, MD) *ACGME Bulletin* April 2006, page 48

Remediation in Graduate Medical Education: A Point of View from Surgery (Christina G. Rehm MD and Pamela A. Rowland, PhD) *ACGME Bulletin* April 2006, page 51

Reluctance to Fail Poorly Performing Residents – Explanations and Potential Solutions (Nancy Dudek, MD, Med, Meridith Marks, MD, MEd and Glenn Regehr, PhD) *ACGME Bulletin* April 2006, page 45

Court-Ordered Retention of Resident Physicians: Issues for Residency Program and Sponsoring Institutions (Douglas Carlson, JD and Ingrid Philibert, MHA, MBA) *ACGME Bulletin* July 2000, page 7

#### **Simulation**

Novel Assessment of Psychiatry Residents: SMS Simulations (Usha Satish, PhD, Johm Manring, MD, Robert Gregory, MD, Satish Krishnamurthy, MD, MCh, Siegfried Streufert, PhD, Mantosh Dewan, MD) *ACGME Bulletin* January 2009, page 18

ACGME Educational Conference Features Sessions on Simulation (Julie Jacob, MA), *ACGMe-Bulletin*, May 2007, page 5

On-Demand High Fidelity Neurosurgical Procedure Simulator Prototype at University of Illinois using Virtual Reality and Haptics (P. Pat Banerjee, PhD and Fady T. Charbel, MD) *ACGME Bulletin* September 2006, page 23

Simulation: It's About Respect (David C. Leach, MD) ACGME Bulletin December 2005, page 2

An Overview of Simulation-Based Training at Washington University (David Murray, MD) - *ACGME Bulletin* December 2005, page 4

The Language of Aviation Simulation Training: Relevance for Medical Education (Captain William Hamman, MD, PhD and Captain William Rutherford, MD) *ACGME Bulletin* December 2005, page 5

Simulation Training in an Emergency Medicine Residency (Steven A. Godwin, MD, David Caro, MD and Ann Harwood-Nuss, MD) *ACGME Bulletin* December 2005, page 7

Doc-U-Drama: Using Dramatic Simulation to Teach about Patient Safety (Margaret Kirkegaard, MD, MPH, FAAFP) *ACGME Bulletin* December 2005, page 9

The Center for Medical Education and Innovation at Riverside Methodist Hospital (Pamela J. Boyers, PhD and Edward T. Bope, MD) *ACGME Bulletin* December 2005, page 11

Using Strategic Management Simulation to Evaluate Physician Competence (Usha Satish, PhD, Thomas Drummel, MD, FACS, Tina Foster, MD and Satish Krishnamurthy, MD, MCh) *ACGME Bulletin* December 2005, page 19

Simulation and Rehearsal with Live Actors (Ingrid Philibert, MHA, MBA) *ACGME Bulletin* December 2005, page 21

Competencies in the Press: Simulation in Learning and Assessment (Deirdre C. Lynch, RhD) - *ACGME Bulletin* December 2005, page 23

The Role of Simulation-Based Team Training to Support a Safety Culture (Paul Barach, MD, MPH and David Mayer, MD) *ACGME Bulletin* December 2005, page 29

# **Supervision**

A Study of Resident Supervision in the Operating Room (Kamal M.F. Itani, MD, FACS and Shukri F. Khuri, MD, FACS) ACGME Bulletin April 2006, page 56 Resident Supervision in VA Teaching Hospitals (Barbara K. Chang, MD, MA) *ACGME Bulletin* September 2005, page 12

Supervision from a Payment Perspective: The Medicare Part B Requirements for Teaching Physicians (Karen S. Fischer, JD) *ACGME Bulletin* September 2005, page 14

Resident Supervision (Timothy Flynn, MD) ACGME Bulletin September 2005, page 15

The Multiple Perspectives of Supervision: Education, Patient Care and Public Perception - *ACGME Bulletin* September 2005, page 18

Practice Makes Perfect (Ingrid Philibert, MHA, MBA) ACGME Bulletin December 2005, page 1

"Practice Makes Permanent" (Ingrid Philibert, MHA, MBA) ACGME Bulletin September 2005, page 22

Supervision: Nine Helpful Principles and a Story (David C. Leach, MD) *ACGME Bulletin* September 2005, page 2

# Teaching and Learning – Approaches and Tools

ACGME Accreditation: Practical Advice for One-Year Fellowship Programs (William Robertson, MD, MBA, Ingrid Philibert, PhD, MBA) *ACGME Bulletin* January 2009, page 16

Special Commentary: Medicine and Care of the Soul. Caution: Becoming a Doctor May be Hazardous! (F. Daniel Duffy, MD) *ACGME Bulletin* January 2009, page 23

"Full Disclosure" and Residency Education Resident Learning Opportunities within the context of a Comprehensive Program for Responding to Adverse Patient Events (Timothy McDonald, MD, JD, Kelly M. Smith, PhD and David Mayer, MD) *ACGME Bulletin* May 2008, page 5

An Objective Structured Clinical Examination (OS CE) for the Assessment of Systems Based Practice and Practice Based Learning and Improvement (Prathibha Varkey, MD, MPH, MHPE, Neena Natt, MD, MMEd) *ACGME Bulletin* May 2008, page 9

The GOFAR Model for Mentoring Resident Development (Jennifer Peel, PhD, Lois Bready, MD, and Robert Nolan, MD) *ACGME Bulletin* May 2008, page 12

ACGME and the Formation of Residents: A Journey to Authenticity or "Ten Things I have Learned in Ten Years" (David C. Leach, MD), *ACGME Bulletin* November 2007, Page 2

Feeding the Good Wolf: Appreciative Inquiry and Graduate Medical Education (Margaret Plews-Ogan, MD, Natalie May, PhD, John B. Schorling, MD, MPH, Daniel Becker, MD, Richard Frankel, PhD, Elizabeth Graham, Julie Haizlip, MD, Sharon Hostler, MD, Susan Pollart, MD, and R. Edward Howell), *ACGME Bulletin* November 2007, page 5

How Residents Say They Learn: A National, Multi-Specialty Survey of First and Second Year Residents (Steven R. Daugherty, PhD, DeWitt C. Baldwin, Jr., MD), *ACGME Bulletin* November 2007, page 23

MedEdPORTAL: A Resource across the Medical Education Continuum (Kathryn M Andolsek, MD, MPH and Chris Candler, MD) *ACGME Bulletin* September 2006, page 13

General Surgery Morning Report: A Competency-Based Conference that Enhances Patient Care and Resident Education (Brendon M. Stiles, T. Brett Reece, Traci L. Hedrick et al.) *ACGMe-Bulletin* March 2006, page 13

The "Competent Physician:" A Web Based Training Program to Enhance Health Care Performance through Shared Knowledge of the ACGME Competencies (Jamie Dickey, PhD, Ross Ungerleider, MD et al.) *ACGME Bulletin* December 2005, page 12

Objective Structured Video Examinations for Teaching and Assessing the ACGME Competencies (Diane Brown, BS, Deborah Simpson, PhD, Nancy Havas, MD et al.) *ACGME Bulletin* April 2005, page 26

Teaching to the Competencies: Online Video on Demand Sessions (J. Hart, PhD, A. Thomas, MD, MBA, and E. Twersky) *ACGME Bulletin* April 2005, page 27

The Health Care Matrix (D.C. Quinn) ACGME Bulletin November 2004, page 16

The University of Maryland's Approach to Competency-Based Medical Education (Carol Carraccio, MD, Robert Englander, MD) *ACGME Bulletin* March 2002, page 12